SSM 46810 Some 2017 Fusion vehicles equipped with 2.7L and MKZ vehicles equipped with 2.0L or 3.0L Ecoboost vehicles may exhibit a brake moan noise from the rear when backing up on the first application in the morning. To resolve this concern, replace the rear brake pads with a new brake pad kit part number DG9Z-2200-R. The brake pad kit contains a unique grease packet which must be used in conjunction with the new brake pads to resolve the concern. Refer to Workshop Manual (WSM), Section 206-00 for installation. For claiming, use causal part 2200 and applicable labor operations in section 2 of the service labor time standards (SLTS) manual.