

LINCOLN:

2017 Continental

ISSUE

Some 2017 Continental vehicles may exhibit a ratcheting type noise when using the floor console top forward media door.

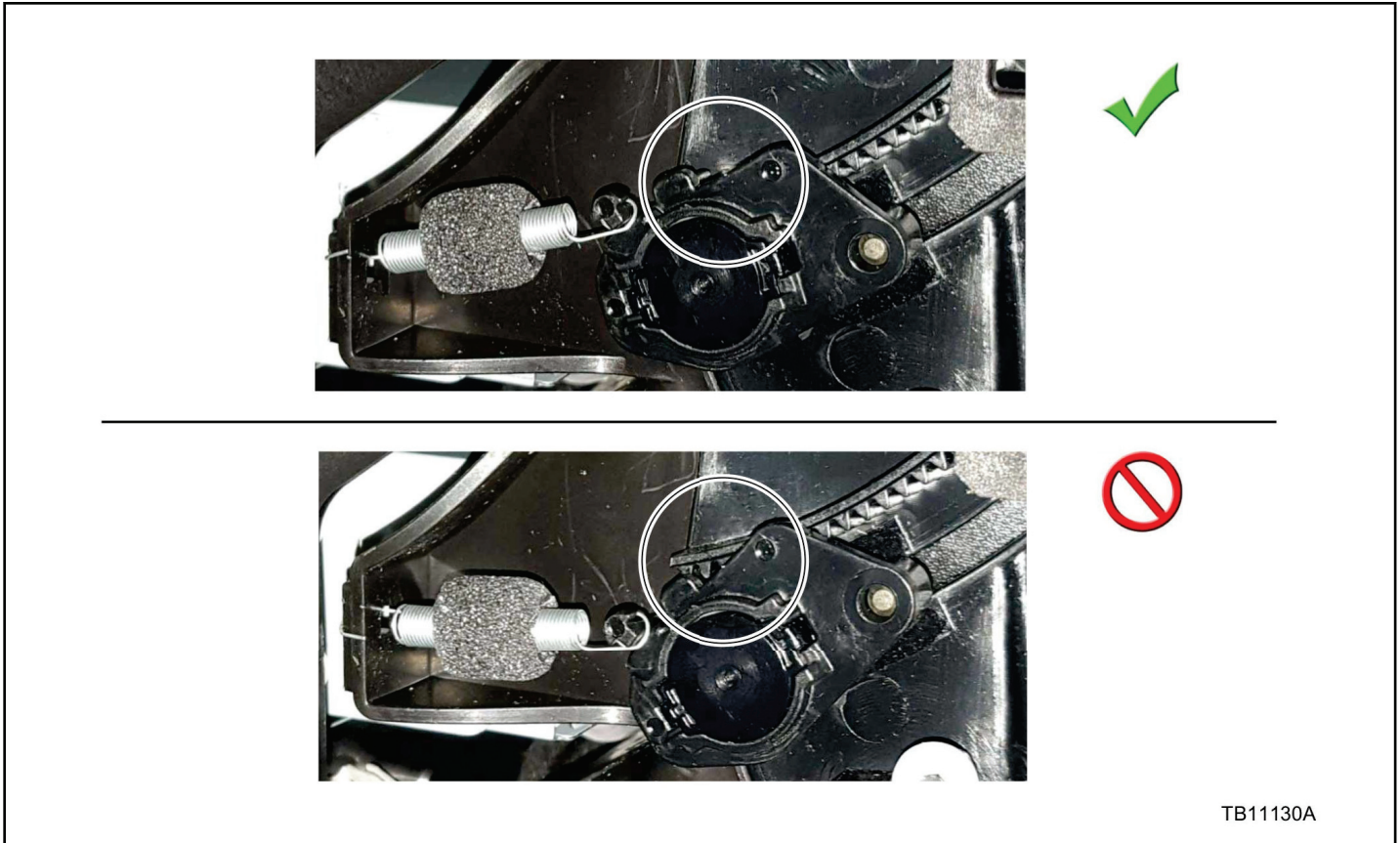
ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Does the floor console top forward media door exhibit a ratcheting type noise when it is being used?
 - a. Yes - proceed to Step 2.
 - b. No – this article does not apply. Refer to Workshop Manual (WSM), Section 501-12.
2. Access the rear of the floor console and remove the floor console rear trim panel. Refer to WSM, Section 501-12.
3. Position the left front seat to the full rearward position and move the seat back to the recline position.
4. Raise the floor console center armrest lid.
5. Release the left side floor console side trim panel clips and remove the panel. Refer to WSM, Section 501-12.
 - a. The wiring does not need to be disconnected.
6. Open the front media door to gain access to the spring attachment guide. Position the spring attachment guide over the top of the console teeth row. (Figure 1)

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.



TB11130A

Figure 1 - Article 17-0064

7. To reassemble, reverse the removal procedure. Refer to WSM, Section 501-12.

Suggested Tool List	
Description	
Trim Tool	
Needle Nose Pliers	

OPERATION	DESCRIPTION	TIME
170064A	2017 Continental: Inspect And Correct The Spring Attachment Guide Following The Service Procedure (Do Not Use With Any Other Labor Operations)	0.3 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
 Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
54044D90	42