



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

October 2017

This notice applies to your vehicle:

Warranty Extension: 2016 Pilot Chirps During Shifting, Poor Shift Quality, or Engine Overheats Because of Defective ATF Warmer

Dear

On a limited number of 2016–17 Pilot vehicles, the 9-speed automatic transmission fluid (ATF) warmer may leak internally. If the ATF warmer leaks, you may notice one or more of the following symptoms:

- The vehicle overheats.
- The transmission shifts poorly.
- The transmission makes noise during shifting.

To ensure your confidence in our product, American Honda is extending the warranty on the ATF warmer to 10 years from the original date of purchase with no mileage limit. This warranty extension provides coverage for the current owner and any subsequent owners. **No action is required on your part unless you experience a problem.** The warranty extension is valid except for any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer, or has a branded, or similar title under any state's law.

What will Honda do?

If you feel your vehicle is experiencing any of the listed symptoms, contact any authorized Honda dealer for an appointment to diagnose your vehicle, which includes pressure testing the ATF warmer. If the problem is caused by a leaking ATF warmer, the dealer will repair the vehicle free of charge.

Lessor Information

Please forward a copy of this notice to the lessee.

What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2016–17 Pilot involved in this warranty extension. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call American Honda's Customer Support & Campaign Center at 1-888-234-2138. You can also locate a dealer online at *Hondacars.com*. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.