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Sent on 10 13 2017 **Expires on** 10 27 2017

From Parts and Service Division

Subject Request for Parts: 2014-2015 Civic CVT Oil Leak from Left Axle Seal

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
 From: Technical Research & Support Group
 RE: Request for Parts: 2014-2015 Civic CVT Oil Leak from Left Axle Seal

*This message is solely directed to Honda dealership personnel; please handle accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.*

Background

American Honda (AHM) is investigating certain 2014-2015 Civic CVTs with a condition of the left axle seal leaking. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. LX, EX & EX-L only.
2. Mileage must be between 20,000 miles & 40,000 miles.
3. Must confirm leak from the left axle seal.
4. No attempt has been made to repair this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.