

October 12, 2017

06569 Version 1

Front Upper Seat Back Bolster Deformed

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2016–17	Civic	ALL except Si and Type R	ALL
2017	CR-V	ALL	ALL

BACKGROUND

The seat pad folds under the frame, causing the seat cover material to collapse.

NOTE: This bulletin should **only** be completed when there is a customer complaint.



PROBABLE CAUSE

When a driver or front passenger enters the vehicle and rubs against the bolster, the seat foam folds and gets caught inside the seat frame.

CORRECTIVE ACTION

- Install the new seat side airbag holder to the upper seat back frame.
- Inspect the seat foam and see if it is repairable (foam returns to the original shape), if it is not repairable, replace it.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

WARRANTY CLAIM INFORMATION

NOTE: Due to the large number of replacement part options, a Template ID will not be provided. Please file the claim using the regular claim template.

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Failed Part Number
7521L8	Replace the driver seat side airbag holder.	0.8 hrs	00401	00101	81527-TLA-A01
A	Replace the seat pad.	0.8 hrs			
B	Replace the seat heater.	0.1 hr			

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Failed Part Number
7541C8	Replace the passenger seat side airbag holder.	0.8 hrs	00401	00101	81527-TLA-A01
A	Replace the seat pad.	0.8 hrs			
B	Replace the seat heater.	0.1 hr			

Skill Level: Repair Technician

PARTS INFORMATION

Part Name	Model	Trim	Part Number	Quantity
Front Seat Side Airbag Holder (Front Passenger Module Holder)	Civic	ALL	81160-TBA-A11	1
	CR-V	ALL	81160-TLA-A02	1
Front Seat Side Airbag Holder (Driver Module Holder)	Civic	ALL	81560-TBA-A11	1
	CR-V	ALL	81560-TLA-A02	1
Front Passenger Seat Heater	Civic	2D EX-T 4D EX-T 5D EX	81124-TBA-A31	1
		2D EX-L/Touring 4D EX-L/Touring 5D EX-L/Sport (Touring)	81124-TBA-A71	1
	CR-V	EX EX-L Touring	81124-TLA-A01	1
Driver Seat Heater	Civic	2D EX-T 4D EX-T 5D EX	81524-TBA-A31	1
		2D EX-L/Touring 4D EX-L 5D EX-L/Sport (Touring)	81524-TBA-A71	1
	CR-V	EX EX-L Touring	81524-TLA-A01	1

Front Passenger Seat Pad	Civic	2D LX 4D LX/EX	81127-TBA-A01	1
		2D EX-T 4D EX-T	81127-TBA-A31	1
		2D EX-L/Touring 4D EX-L	81127-TBA-A51	1
		4D Touring	81127-TBA-A71	1
		5D LX/EX/Sport	81127-TGG-A41	1
		5D EX-L/Sport (Touring)	81127-TGG-A61	1
	CR-V	LX	81127-TLA-A01	1
		EX	81127-TLA-C01	1
		EX-L Touring	81127-TLA-D51	1
Driver Seat Pad	Civic	2D LX 4D LX/EX	81527-TBA-A01	1
		4D EX-L/Touring	81527-TBA-A51	1
		2D EX-T 4D EX-T	81527-TBA-A31	1
		5D LX/EX/Sport	81527-TGG-A51	1
		5D EX-L/Sport (Touring)	81527-TGG-A91	1
Driver Seat Pad	CR-V	LX	81527-TLA-A01	1
		EX	81527-TLA-A11	1
		EX-L, Touring	81527-TLA-A51	1
Nut Washer (6 mm) (Airbag Nut, Must Replace)	Civic, CR-V	ALL	90321-SP0-A80	2
C-Clip Set (30 clips per set)	Civic, CR-V	ALL	04810-SB3-000	1

REQUIRED TOOLS

Part Name	Part Number	Quantity
Upholstery Ring Pliers	Commercially available	1

INSPECTION PROCEDURE

NOTE: Make sure you have reviewed the SRS Precautions and Procedures in the applicable electronic service manual before doing the REPAIR PROCEDURE.

1. Disconnect the battery and wait 3 minutes
2. Remove the affected front seat. Refer to the service information.
3. Remove the front seat-back cover only so you can reach the affected seat foam area. Refer to the service information.
4. Check to see if the affected seat foam is repairable by massaging it back into original form.

Is the seat foam repairable?

Yes – You do not have to replace the seat foam. Go to the REPAIR PROCEDURE and do the **Front Seat Side Airbag Holder** procedure only.

No – Replace both seat foam and front seat side airbag holder. Go to the REPAIR PROCEDURE and do both **Front Seat Side Airbag Holder and Seat Foam and Seat Heater (if equipped)**.

REPAIR PROCEDURE

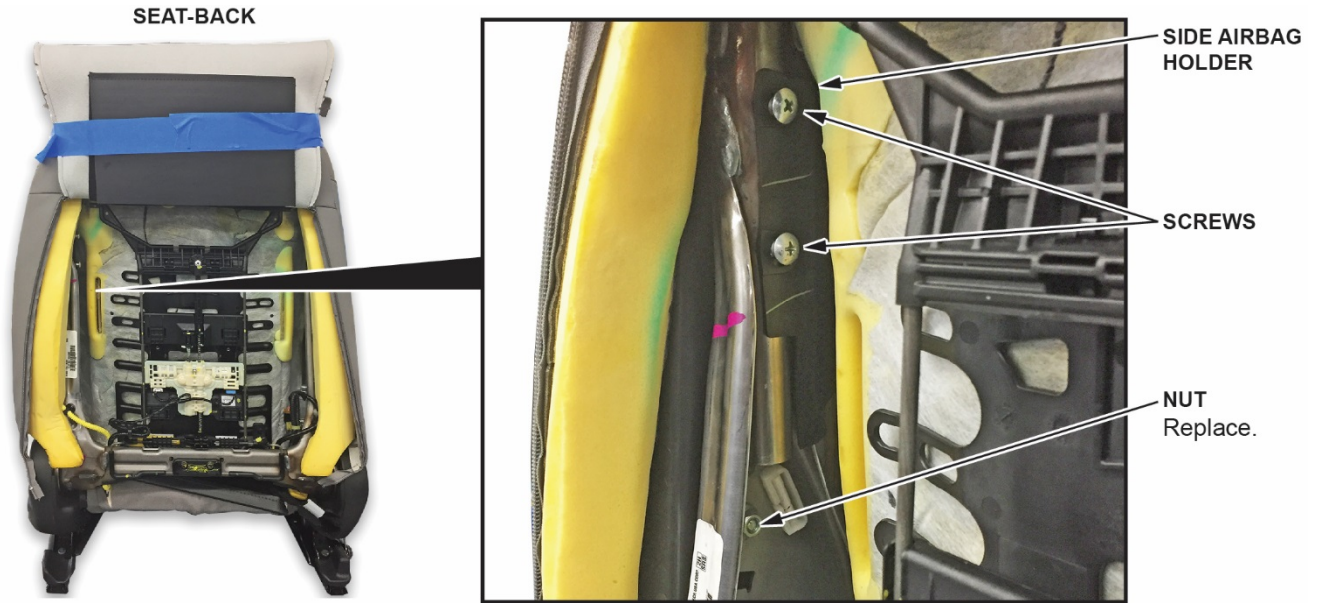
NOTE: Only do the repair that is required, see INSPECTION PROCEDURE.

Front Seat Side Airbag Holder

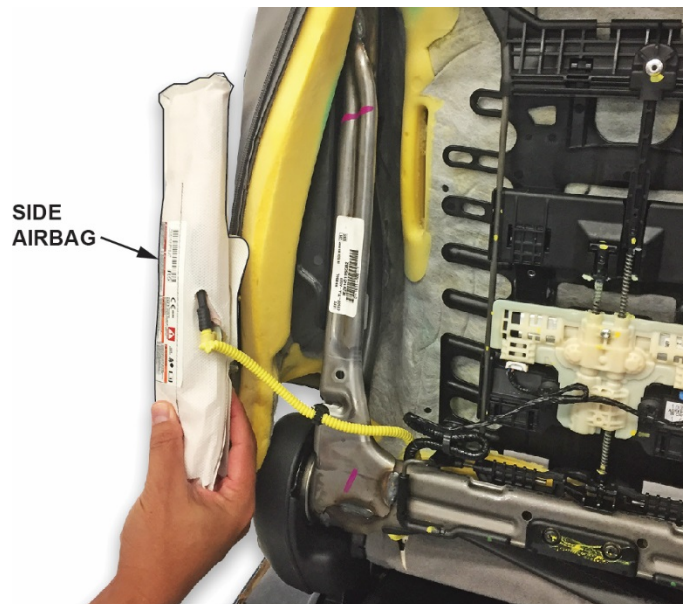
1. Remove the two screws holding the front seat side airbag holder, and the nut holding the side seat airbag.

NOTE:

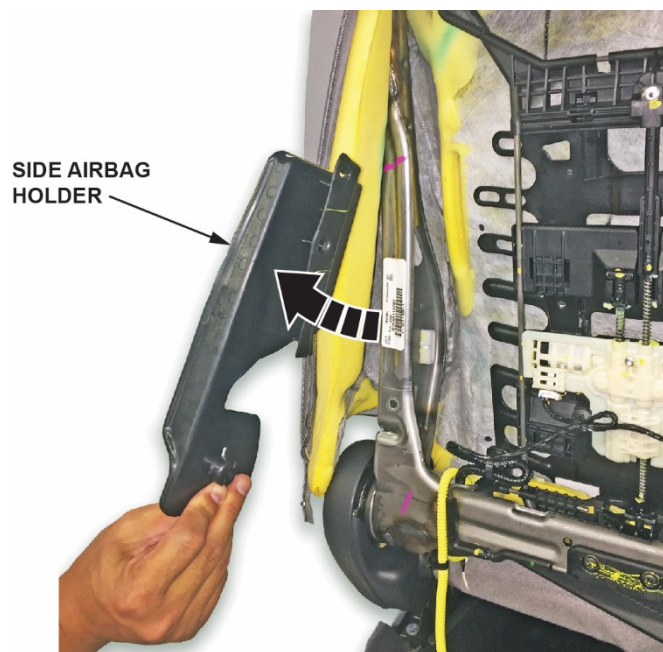
- Driver's side seat is shown below, the passenger side is a mirror image.
- The nut holding the airbag is a must replace part, replace it when installing.



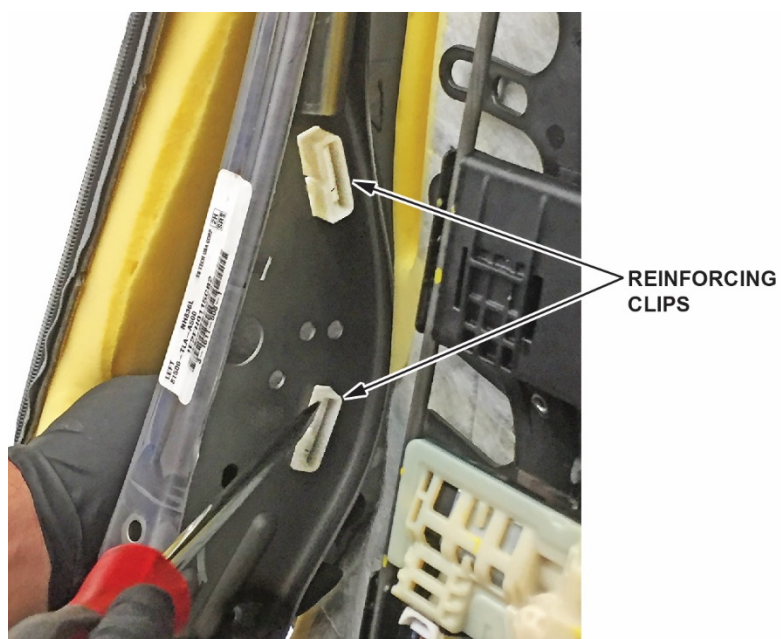
2. Remove the side airbag.



3. Remove the front seat side airbag holder.



4. *CR-V only*: Remove the two reinforcing clips.



5. Install the counter-measure front seat side airbag holder.

NOTE: The counter-measure part is different according to the model you are working on.



6. Install all other removed parts in the reverse order.

NOTE: Do not forget to replace the airbag nut with a new one. Torque it to 6.3 N•m (4.6 lb-ft)

Front Seat Foam and Seat Heater (if equipped)

1. Replace the seat foam and the seat heater (if equipped). Refer to the service information.
 - *Front Seat-Back Cover Removal and Installation*
 - *Seat Heater Replacement*

END