

H045NAS1

TECHNICAL BULLETIN

11 SEP 2017



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION**SECTION:**

501-02: Front End Body Panels

SUBJECT/CONCERN:

Service Action: A-Pillar Water Ingress

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
XE (X760)	2018	P24441-P25363	Castle Bromwich

MARKETS:NORTH AMERICA

CONDITION SUMMARY:**SITUATION:**

An issue has been identified on certain vehicles within the listed Affected Vehicle Range which may have been manufactured away from process and, in some cases, the A-Pillar sealant has not been applied correctly. This could lead to water ingress into the footwell area.

ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Workshop Procedure detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:**NOTE:**

Order only the expected percentage demand of parts identified.
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DESCRIPTION	PART NO./SUNDRY CODE	QTY./VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
*Sealant - Sikaflex 221 or equivalent	**ZZZ001	**\$15.00	100

* - if Sikaflex 221 sealant is not available, 3M Urethane Seal Sealer, Arbothone 1240, Terostat 9100, Siroflex Premium Plyflex HM, and Zwaluw Polyurethane 50FC are other sealants of the same specification

** - an allowance (\$15.00 USD [or local equivalent]) has been provided to cover the cost of the sealant. Claim using Sundry Code 'ZZZ001'.

SPECIAL TOOLS:

Refer to TOPIx Workshop Manual/Workshop Procedure for any required special tools.

WARRANTY:

NOTE:

Check DDW to ensure that a vehicle is affected by this Program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 August 2019** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
H045	B	Apply Sealant & Remove any standing water	76.96.58	0.80	**ZZZ001	**\$15.00
H045	C	Apply Sealant & Remove any standing water Drive in/drive out	76.96.58 10.10.10	0.80 0.20	**ZZZ001 -	**\$15.00 -

Normal Warranty policies and procedures apply.

****** - an allowance (\$15.00 USD [or local equivalent]) has been provided to cover the cost of the sealant. Claim using Sundry Code 'ZZZ001'.

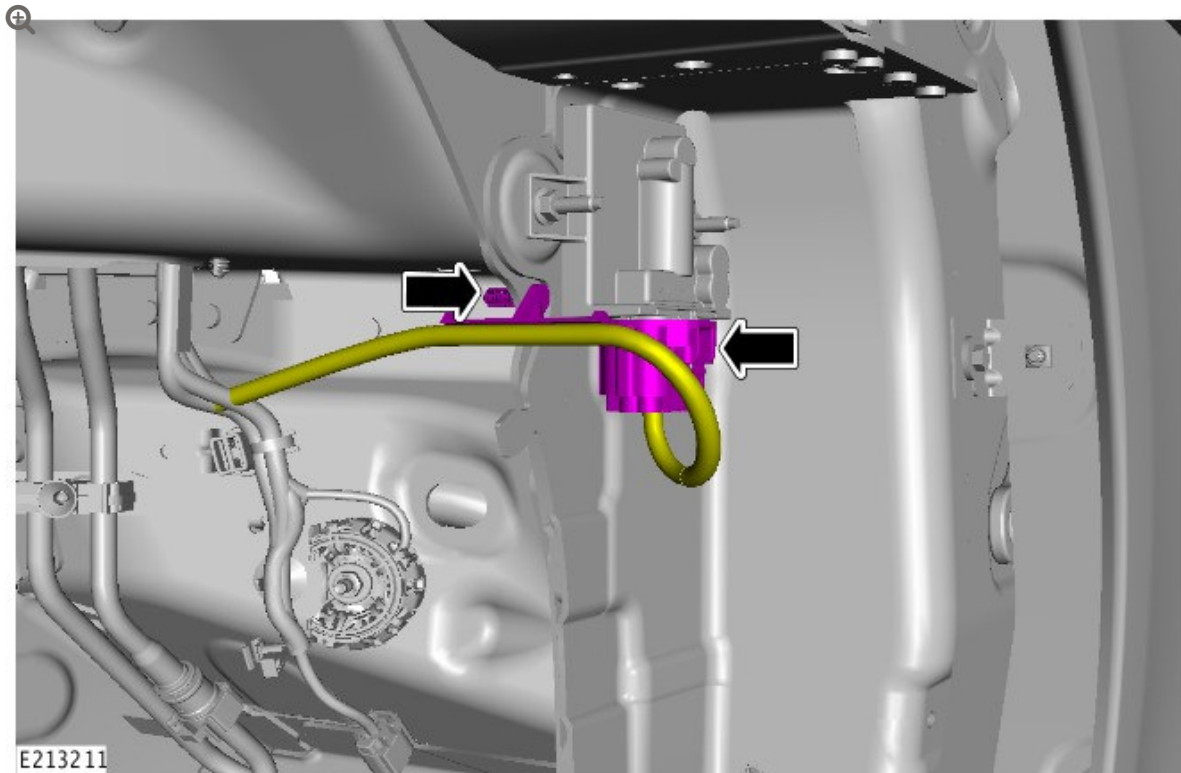
WORKSHOP PROCEDURE:

- 1 Remove the front left wheel arch liner (see TOPIx Workshop Manual section 501-02: Front End Body Panels - Fender Splash Shield).
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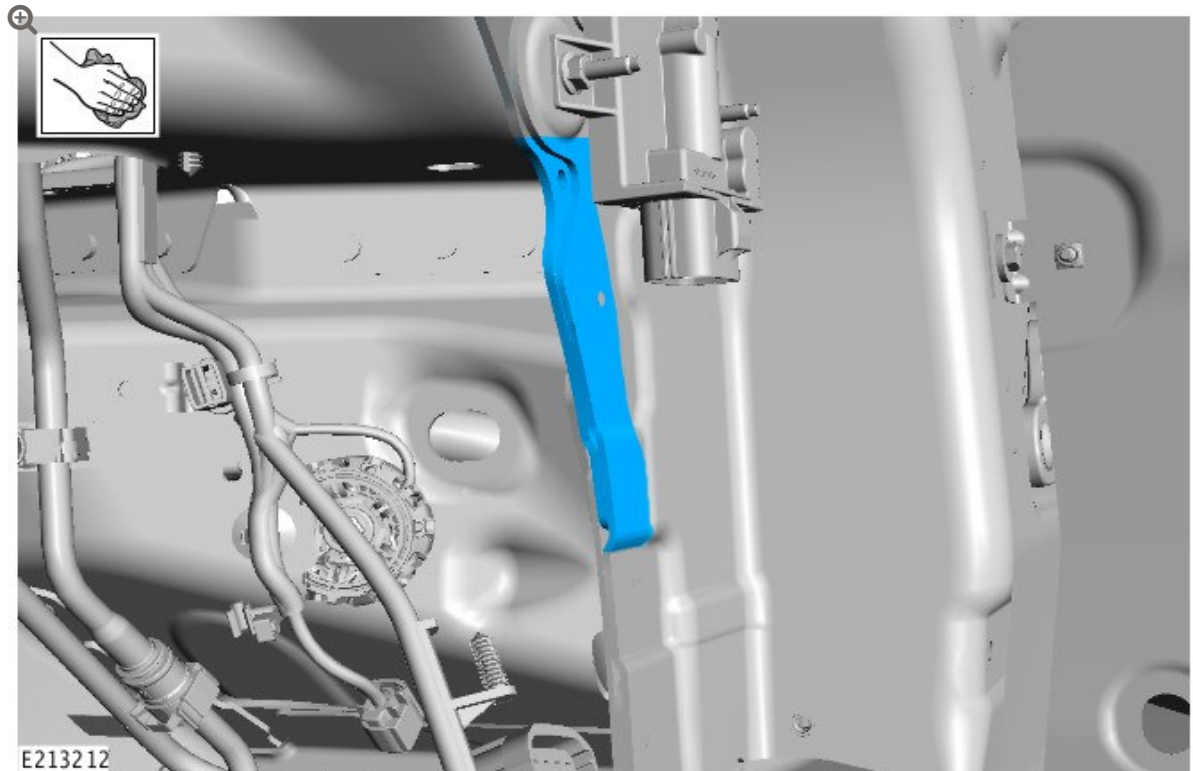
NOTE:

Vehicles with a Fuel Pump Driver Module (FPDM) only.



Disconnect the Fuel Pump Driver Module (FPDM) connector and position the wiring harness to one side.

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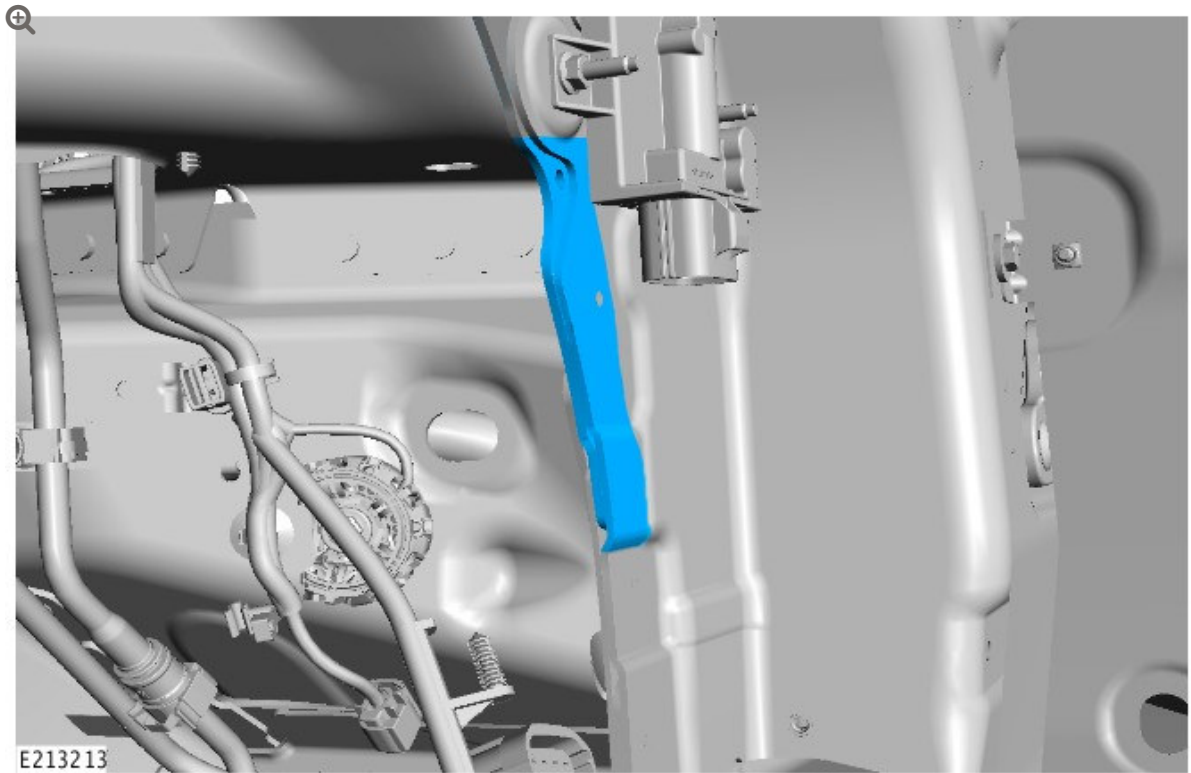


Clean the area shown using a suitable cloth.

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NOTE:

Vehicles with a Fuel Pump Driver Module (FPDM) only: do not block the hole for the FPDM wiring harness clip.

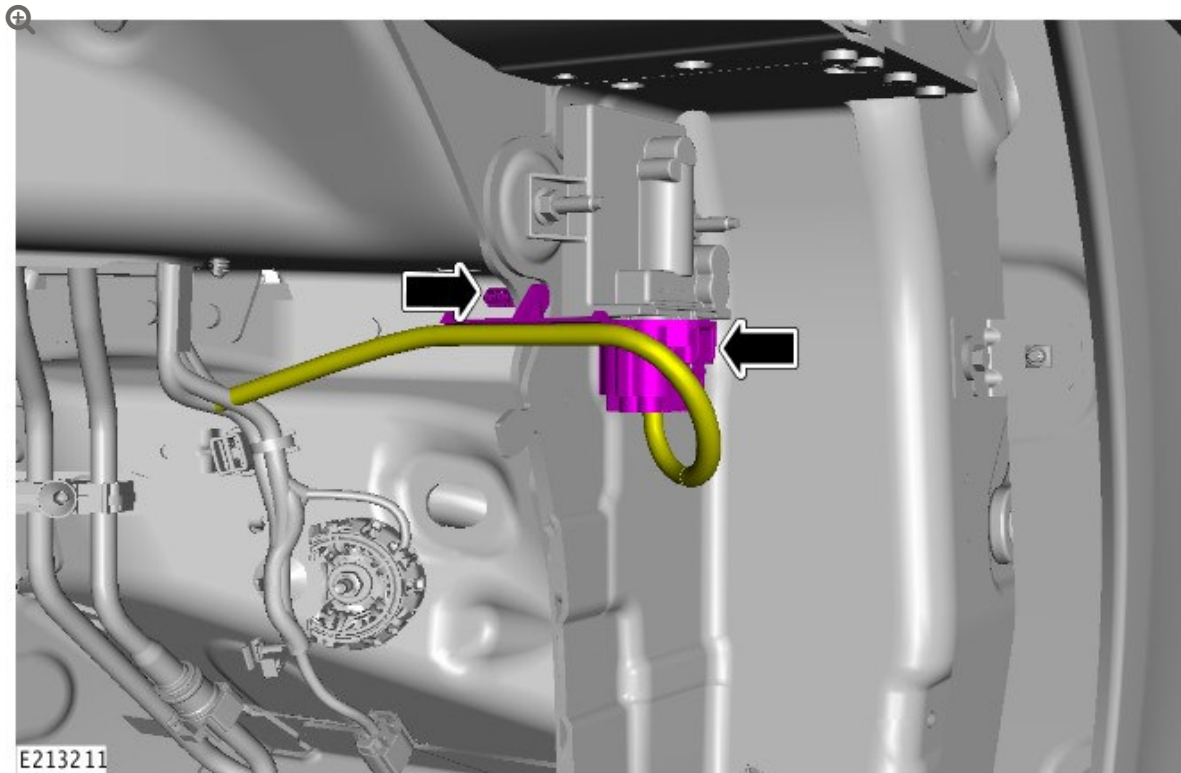


Apply sealant in the area shown (Sikaflex 221 or equivalent).

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NOTE:

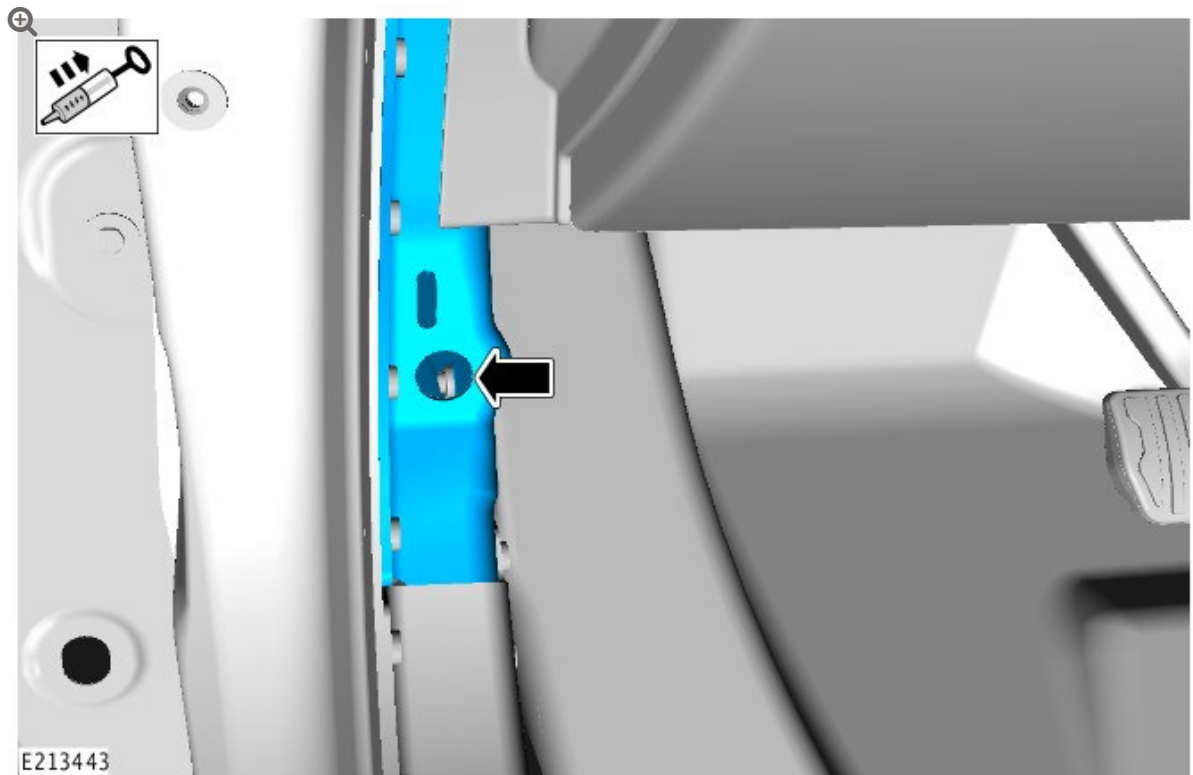
Vehicles with a Fuel Pump Driver Module (FPDM) only.



Connect the FPDM connector and install the wiring harness.

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- 6 Install the front left wheel arch liner (see TOPIx Workshop Manual section 501-02: Front End Body Panels - Fender Splash Shield).
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- 7 Remove the left cowl side trim panel (see TOPIx Workshop Manual section 501-05: Interior Trim and Ornamentation - Cowl Side Trim Panel).
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Using a syringe or similar tool, remove any standing water located in the lower A-pillar using the access hole shown.

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- ⇒ Install the left cowl side trim panel (see TOPIx Workshop Manual section 501-05: Interior Trim and Ornamentation - Cowl Side Trim Panel).