

Subject Common Head Unit Lock Outs		Market USA
Service Category Audio/Visual/Telematics	Section Navigation/Multi Info Display	
Applicability All Applicable Models		

APPLICABLE VEHICLES

2018	LC500	2018	LC500H
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CONDITION

Some customers may experience greyed out buttons or inactive screens (lockouts) while driving. This is to promote safe driving practices and reduce the amount of distractions while driving. These lockouts cannot be deactivated or defeated through any settings. The following is a list of common audio system lockouts; however, this is not a complete list of lockouts.

RECOMMENDATIONS

Items Locked Out	Lockout Condition
Gracenote / Audio images are hidden	If <u>any</u> of these parameters are met, a lock out will occur: Vehicle is moving more than 1 mph OR Parking brake is disengaged OR Vehicle is out of PARK
Browsing media stored on the connected phone	
Dial pad	
Call history is limited to three pages	
Speed dial / Favorites are limited to three pages	
Adding a NEW phone	
Adding a NEW contact	
Transferring a call to the handset	
POI search by name, category, or phone number	
Destination search by intersection	
Changing the language setting	
Voice recognition training	
Changing units displayed	
Fine pinch to zoom control	
Click and drag map control	
Navigation address input	
Setup menu partially locked out	
Some audio apps partially locked out	
Station List / Channel List	
Contacts	
Contacts Search	

LINK REFERENCES

This Tech Tip does not contain any link references



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