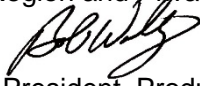


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**INTEROFFICE MEMORANDUM**

Original Publication Date: September 14, 2017

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Bob Waltz   
Group Vice-President, Product Quality and Service Support

Subject: Limited Service Campaign H0N – **Remedy Notice**  
Certain 2018 Model Year C-HR XLE Premium  
Rear Bumper Garnish Installation

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**Specific information for Region support is provided below.**

**Condition**

Certain C-HR XLE Premium vehicles did not have a rear bumper garnish installed prior to delivery of the vehicle to the dealer. The rear bumper garnish is a factory trim panel accessory installed on the rear bumper to enhance its appearance.

**Dealer Notification**

The attached dealer letter will be sent to all Toyota dealers on September 14, 2017.

***Please reference the attached Dealer Letter for additional details.***

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.