

From: Quality Compliance
Sent: Thursday, September 14, 2017 1:18 PM
Subject: Limited Service Campaign H0N – Remedy Notice - Certain 2018 Model Year C-HR XLE Premium - Rear Bumper Garnish Installation (Dealer)
Attachments: H0N-TI-CHR-Rem-Pub 9.14.17.pdf; H0N-Dealer Package Published 9.14.17.pdf

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In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Limited Service Campaign (LSC) on certain 2018 model year C-HR XLE Premium vehicles.

Condition:

Certain C-HR XLE Premium vehicles did not have a rear bumper garnish installed prior to delivery of the vehicle to the dealer. The rear bumper garnish is a factory trim panel accessory installed on the rear bumper to enhance its appearance.

Remedy:

Any authorized Toyota dealer will install the rear bumper garnish.

This Limited Service Campaign will be available until 09/30/2018, and is only available at an authorized Toyota dealer.

Covered Vehicles

There are approximately 7,500 vehicles covered by this Limited Service Campaign. Also, note that no vehicles covered by this Limited Service Campaign were distributed to Puerto Rico.

Model Name	Model Year	Arrival Period
C-HR	2018	Mid-March 2017 – Late July 2017

Please reference the attachments for additional details.

Thank you for your support,

Quality Compliance Department
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