

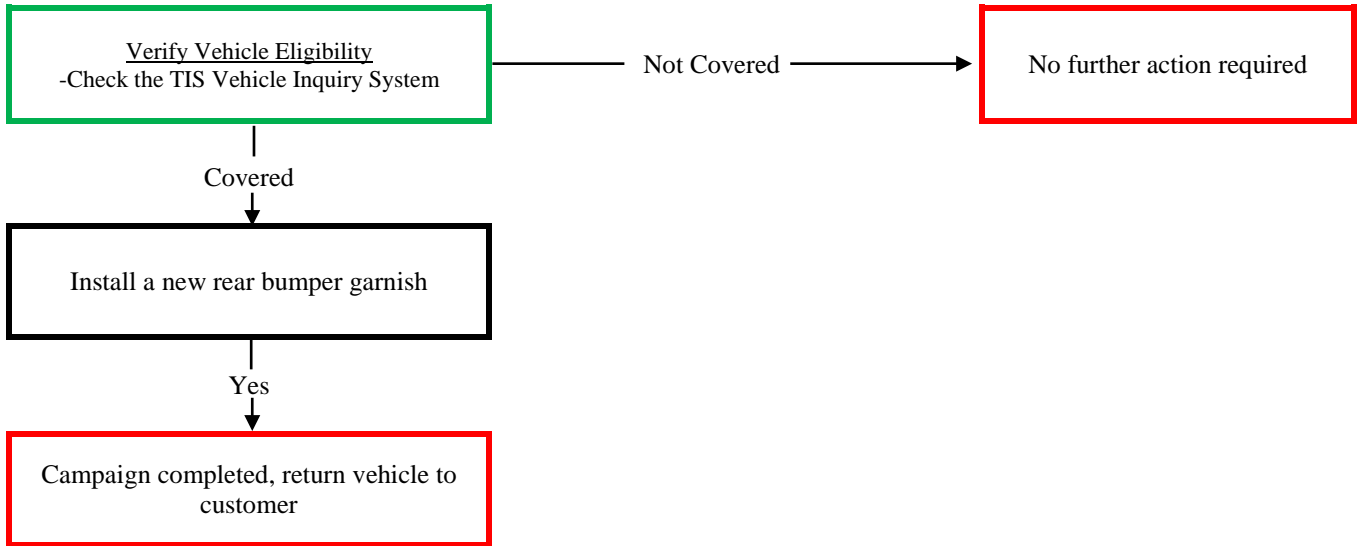
TECHNICAL INSTRUCTIONS
FOR
LIMITED SERVICE CAMPAIGN H0N
REAR BUMPER GARNISH INSTALLATION
CERTAIN 2018 C-HR

The repair quality of covered vehicles is extremely important to Toyota. All dealership Maintenance technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently hold at least one of the following certification levels:

- Maintenance Technician
- Certified Technician (Any specialty)
- Expert Technician (Any specialty)
- Master Technician
- Master Diagnostic Technician

Always check which technicians can perform the recall remedy by logging on to <https://www.uotdealerreports.com>. It is the dealership's responsibility to select technicians with the above certification level or greater to perform this repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Emission Recall, and that the Campaign has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs completed on vehicles that are not affected or were completed by another dealer.

III. PREPARATION

A. PARTS

Part Number	Part Description	Quantity
PT938-1C180-03	C-HR Rear Bumper Garnish	1

B. Tools

- Standard Hand Tools

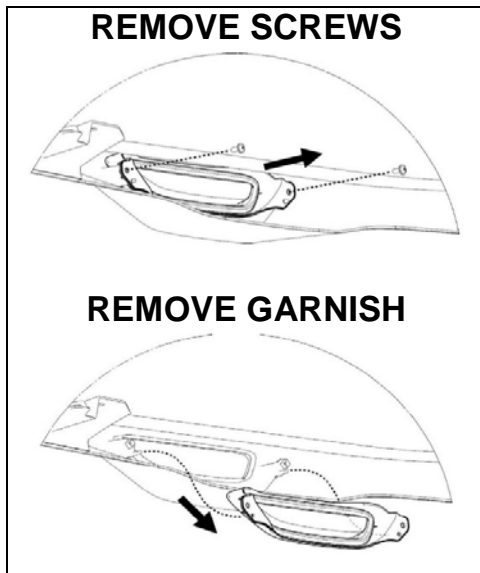
IV. BACKGROUND

Certain C-HR XLE Premium vehicles did not have a rear bumper garnish installed prior to delivery of the vehicle to the dealer. The rear bumper garnish is a factory trim panel accessory installed on the rear bumper to enhance its appearance.

V. COMPONENTS

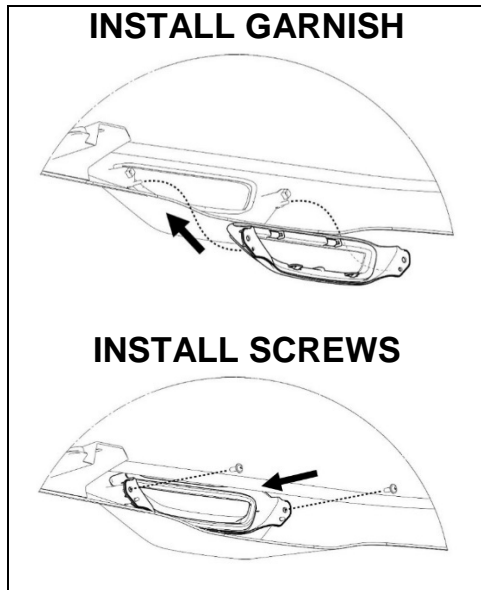


VI. WORK PROCEDURE



1. REMOVE ORIGINAL REAR BUMPER GARNISH

- a. Remove the 2 screws located on the inner side of the rear bumper
- b. Remove the old garnish from the rear bumper



2. INSTALL THE NEW REAR BUMPER GARNISH

- a. Install the **NEW** garnish onto the rear bumper
- b. Install the 2 original screws from the inner side of the rear bumper

3. VISUALLY VERIFY THE REAR BUMPER GARNISH IS INSTALLED CORRECTLY AND IS ALIGNED PROPERLY

VII. APPENDIX

A. PARTS DISPOSAL

As required by Federal Regulations, please make sure all recalled parts (original parts) removed from the vehicle are disposed of in a manner in which they will not be reused, unless requested for parts recovery return.

B. CAMPAIGN DESIGNATION DECORDER

