

Product Quality and Service Support, Quality Compliance  
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**Toyota Motor Sales, USA, Inc.**  
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To: Toyota Dealers in West Virginia  
From: Product Support Division

**Limited Service Campaign H0F – Remedy Notice**  
**Certain 2005 – 2010 Model Year Tacoma**  
**Certain 2007 – 2008 Model Year Tundra**  
**Certain 2005 – 2008 Model Year Sequoia**  
**Frame Corrosion Resistant Compound (CRC) Application**

**This communication only applies to dealerships located in West Virginia.**

Toyota has received a letter dated September 8, 2017 from the West Virginia Department of Environmental Protection (WVDAQ), confirming that the H0F campaign is exempt from air permit requirements as long as Toyota dealers comply with all conditions set forth in the WVDAQ letter. Your dealership will be able to do so by (1) keeping a copy of this WVDAQ letter in your records for the H0F campaign and (2) following all instructions in the Dealer Information Packet.

Your dealership may now begin applying CRCs to eligible vehicles under the H0F campaign, but before you do so please note the following:

- You will receive a copy of the WVDAQ letter from region staff along with a copy of the Permit Determination Form that was submitted by Toyota to WVDAQ. Please review these documents carefully and place them with your records for the H0F campaign and other CRC campaigns (as required by the letter). Copies of the Permit Determination Form and the WVDAQ letter will also be made available on <http://cleandealer.com/>.
- Note that WVDAQ's approval is specific to the dealerships and/or spray locations listed in the attachment to the letter. If this information is not correct, or if your spray location changes, please contact your FTS (Field Technical Specialist) or DSPM (District Service & Parts Manager) immediately so that the WVDAQ approval can be amended.
- Please review the Dealer Information Packet and Technical Instructions carefully before you start applying CRCs and make sure that you understand and can follow all compliance obligations, including the vehicle processing limits and recordkeeping obligations. Go to <http://cleandealer.com/> to access on-line versions of the documents that must be maintained in your files and the log that you can use to make a record of your CRC vehicle processing.
- West Virginia regulations require that you maintain these records for at least two years. As noted in the Dealer Information Packet, we recommend that you retain your records, including all completed logs, until 5 years after your dealership ceases its involvement in CRC campaigns.

If you have any questions, please contact your FTS (Field Technical Specialist) or DSPM (District Service & Parts Manager) for assistance.

Thank you for your cooperation.  
TOYOTA MOTOR SALES, U.S.A., INC.