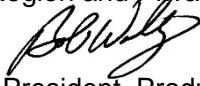


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**INTEROFFICE MEMORANDUM**

Original Publication Date: September 11, 2017

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Bob Waltz   
Group Vice-President, Product Quality and Service Support

Subject: Limited Service Campaign H0L  
Certain 2018 Model Year C-HR  
Electronic Parking Brake Switch Cover

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**Specific information for Region support is provided below.**

**Program Details**

Momentary activation of the electronic parking brake (EPB) can occur in limited circumstances if the driver moves the shift lever from the drive position into the manual downshift position when a rigid object of a specific size is placed in the EPB switch finger well. Momentary activation while driving will result in the vehicle slowing slightly, warning lights appearing on the instrument panel, a "PKB Applied" display message, and audible buzzing.

Any authorized Toyota dealer will install a cover to reduce the size of the EPB switch opening.

**Dealer Notification**

The attached dealer letter will be sent to all Toyota dealers on September 11, 2017.

***Please reference the attached Dealer Letter for additional details.***

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.