

<b>Reference</b>	SSM73544
<b>Models</b>	Discovery / L462 Discovery Sport / L550 Range Rover / L405 Range Rover Evoque / L538 Range Rover Sport / L494
<b>Title</b>	`System Warming Up` Message Displayed on the Touch Screen
<b>Category</b>	Electrical
<b>Last modified</b>	31-Aug-2017 00:00:00
<b>Symptom</b>	207000 Entertainment Systems
<b>Content</b>	<p><b><u>Issue</u></b></p> <p>The Solid State Drive (SSD) within the Infotainment Master Controller (IMC) fails on vehicles fitted with InControl Touch Pro audio systems which causes Navigation, Speech and Media Library to be unavailable to the customer with the message 'System Warming Up' displayed on any attempt to use the features.</p> <p><b><u>Cause</u></b></p> <p>Micron SSDs fitted in IMC units can fail due to the power management controller becoming corrupt due to low power read/write operations.</p> <p><b><u>Action</u></b></p> <p>If the vehicle shows 'System Warming Up' after 30 minutes of the vehicle starting when using any of the above mentioned features replace the IMC unit. Assured VINs for the updated SSDs can be found below. If you are receiving this message on a vehicle post the assured VIN, please submit an ePQR.</p> <p><b><u>Assured VINS</u></b></p> <p>L405 LG354180 L494 LW154019 L462 LR019988 L550 LC705491 L538 LV249348</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p>

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.