

N069NAS1



TECHNICAL BULLETIN

04 AUG 2017

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

502-00: Uni-Body, Subframe and Mounting System

SUBJECT/CONCERN:

Service Action: Rear Wheel Arch Blanking Seals Not Installed

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Range Rover Sport (LW)	2017	157925-158184	Solihull
Range Rover (LG)	2017	357712-357873	Solihull

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

An issue has been identified on certain vehicles within the listed Affected Vehicle Range which may have been manufactured away from process and, in some cases, a number of blanking seals have been omitted from the rear wheel arch area.

ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Workshop Procedure detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

NOTE:

Order only the expected percentage demand of parts identified.

DESCRIPTION	PART NO./SUNDRY CODE	QTY./VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Blanking Seal	AZP500060	4	100

SPECIAL TOOLS:

Refer to TOPIx Workshop Manual/Workshop Procedure for any required special tools.

WARRANTY:

NOTE:

Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 August 2019** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
N069	B	Remove rear wheel arch liner, inspect blanking seals, and install if required	76.10.49.10	0.50 - Range Rover Sport (L494) 0.40 - Range Rover (L405)	AZP500060	4
N069	C	Remove rear wheel arch liner, inspect blanking seals, and install if required Drive in/drive out	76.10.49.10 02.02.02	0.50 - Range Rover Sport (L494) 0.40 - Range Rover (L405) 0.20	AZP500060 -	4 -

Normal Warranty policies and procedures apply.

WORKSHOP PROCEDURE:

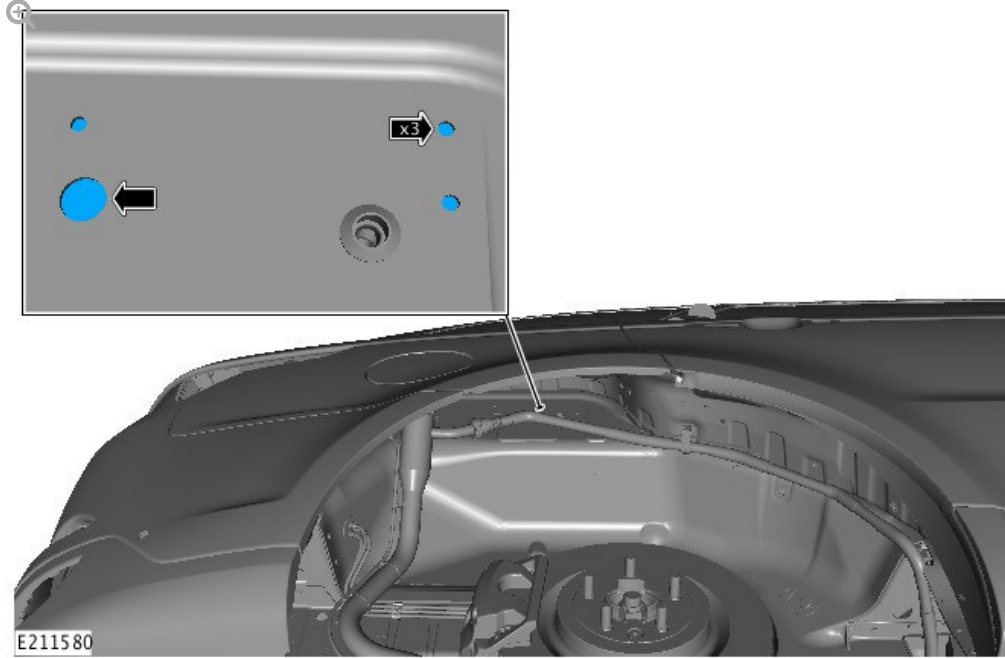
¹

NOTE:

Wheel arch liner may be referred to as fender splash shield in TOPIx Workshop Manual.

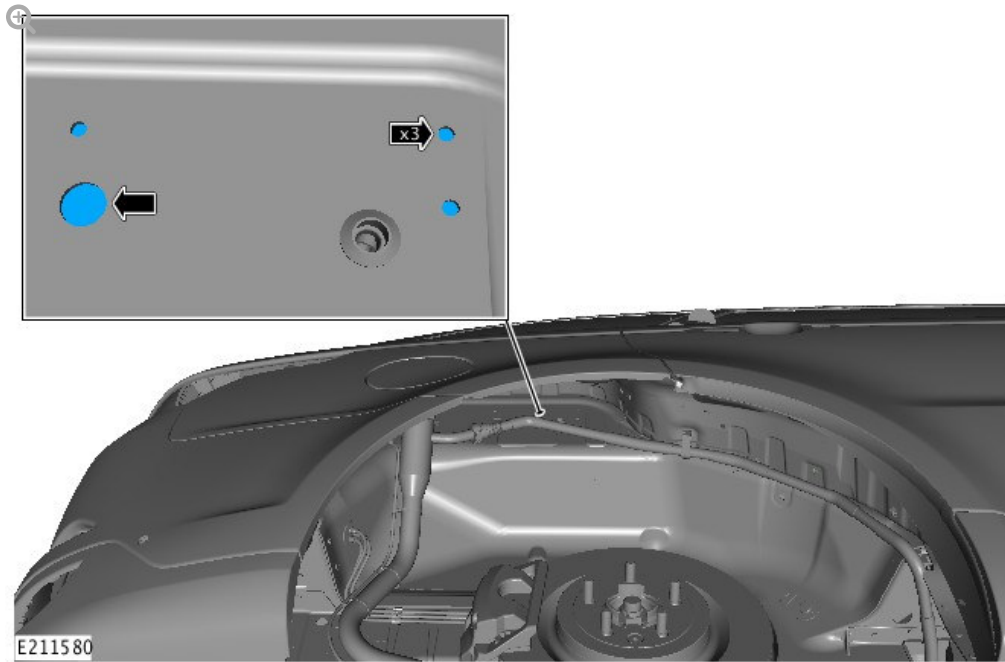
Remove the rear right wheel arch liner (see TOPIx Workshop Manual section 501-08: Rear Fender Splash Shield).

2



Locate the 4 holes.

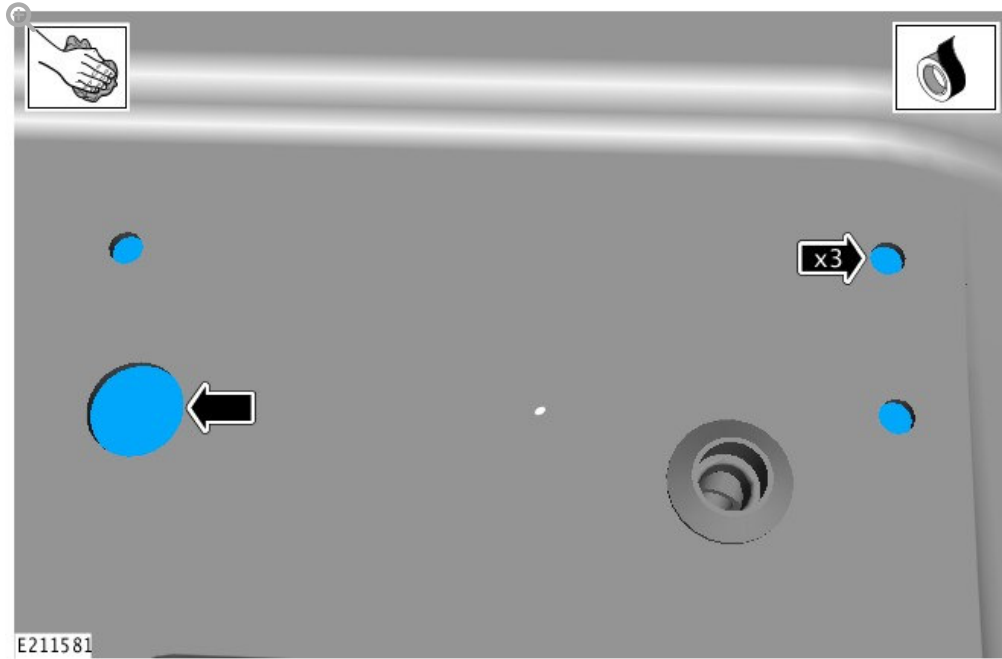
3



Inspect the 4 holes for blanking seals.

- If blanking seals are installed in all 4 holes, go to Step 5.
- If blanking seals are not installed in 1 or more holes, go to Step 4.

4



Clean the areas surrounding the 4 holes and install a blanking seal (AZP500060) to each of the 4 holes.

5

NOTE:

Wheel arch liner may be referred to as fender splash shield in TOPIx Workshop Manual.

Install the rear right wheel arch liner (see TOPIx Workshop Manual section 501-08: Rear Fender Splash Shield).

6 Release the vehicle.