



---

# SERVICE CAMPAIGN BULLETIN

---

Reference:

NTB17-075

Date:

July 12, 2017

---

## VOLUNTARY SERVICE CAMPAIGN 2017 TITAN AND TITAN XD; BED RAIL REPAIR

**CAMPAIGN ID #:** PC577  
**APPLIED VEHICLE:** 2017 Titan (A61)  
2017 Titan XD (A61)

**Check Service COMM to confirm campaign eligibility.**

### INTRODUCTION

Nissan is conducting this voluntary service campaign on certain specific 2017 Titan and Titan XD vehicles to add rivets to the left and right bed rails. This service will be performed at no charge to the customer for parts or labor.

### IDENTIFICATION NUMBER

Nissan has assigned identification number PC577 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

### DEALER RESPONSIBILITY

Dealers are to repair vehicles falling within range of this campaign that enter the service department. This includes vehicles purchased from private parties, vehicles presented by transient (tourists) owners, and vehicles in a dealer's inventory.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SPECIAL TOOL

### Manual Pop Rivet Tool – J-52384

- Manual pop rivet tool (J-52384) is available through Tech•Mate at 1-800-662-2001.



Figure 1

TP171008

If your dealer was not previously supplied pop rivet tool (J-52384), and one is needed to perform this campaign, please request one by sending an email as follows:

Send email to: CampaignAnnouncements@nissan-usa.com

- E-mail subject line: PC577 J-52384 Rivet Tool Request
- Make sure to include the following information in the email:
  - Campaign ID # PC577
  - Dealer Name
  - Dealer Code
  - Dealer Complete Address
  - **VIN for vehicle being repaired**
  - Dealer contact name
  - Dealer contact phone number

Nissan will review the submitted email and ship a rivet tool within one business day.

## SERVICE PROCEDURE

1. Follow steps 2 through 4 to remove driver and passenger side bedside finishers.

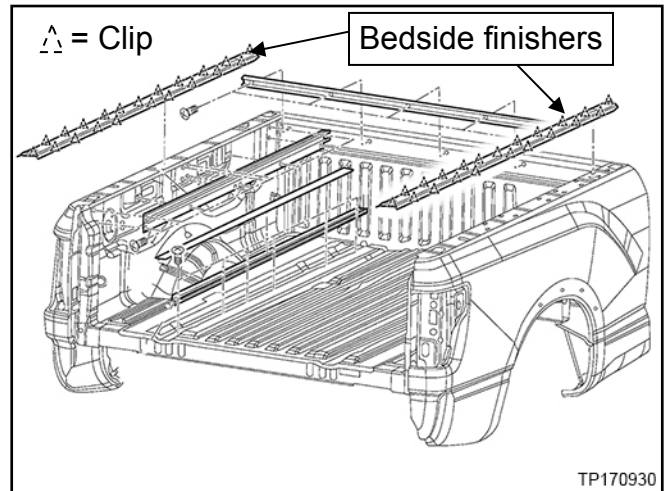


Figure 2

2. Using a suitable trim tool, start near the rear of the bed and lift up on the driver and passenger side bedside finishers to release clips.

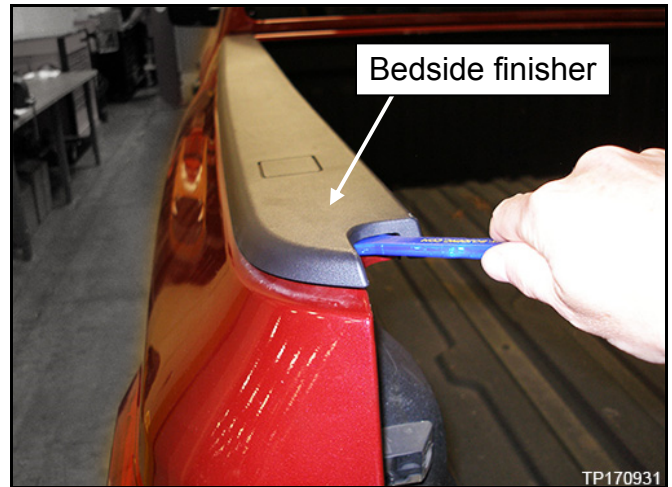


Figure 3

3. Continue lifting up on bedside finishers until completely removed from vehicle.



Figure 4

4. Remove and discard any clips that separate from the old bedside finishers and remain in the bed rail.

**NOTE:** Bedside finishers will be replaced with new parts listed in Parts Information.

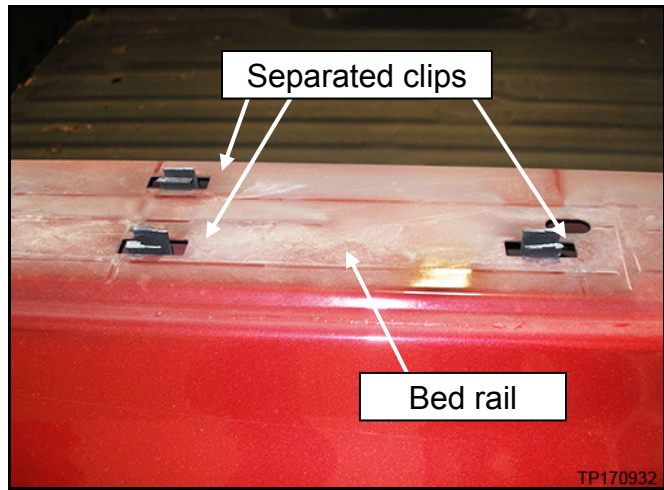


Figure 5

5. Remove dirt from bed rails with mild soap and water to assist in locating spot welds.

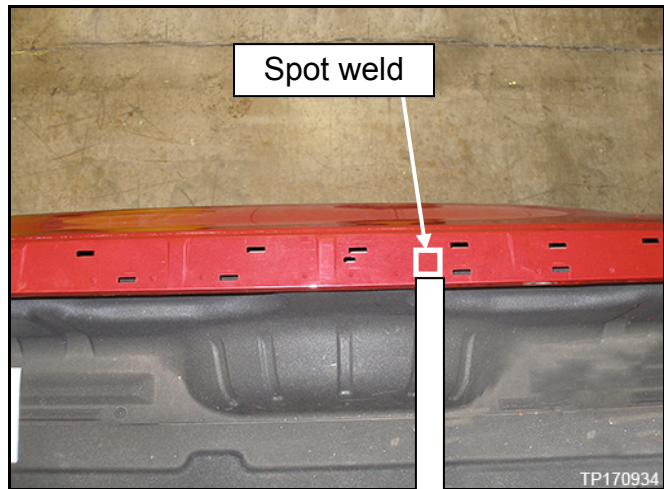


Figure 6

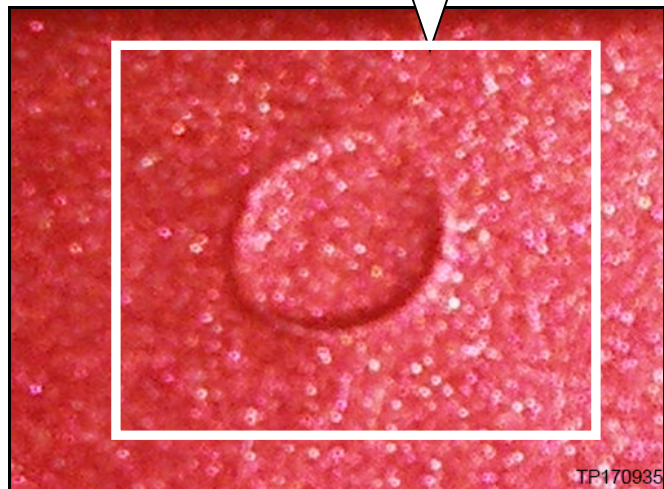


Figure 7

6. Refer to pages 6 and 7 to locate the affected spot welds on the left and right side bed rails.

**NOTE:**

- The spot welds on the 8 foot bed rails are in different locations on the left and right sides.
  - The spot welds on the 5.5 foot bed rails are in the same location on the left and right sides.
  - The spot welds on the 6.5 foot bed rails are in the same location on the left and right sides.
7. Mark the spot welds to be drilled and compare to the appropriate photo on page 6 or 7.

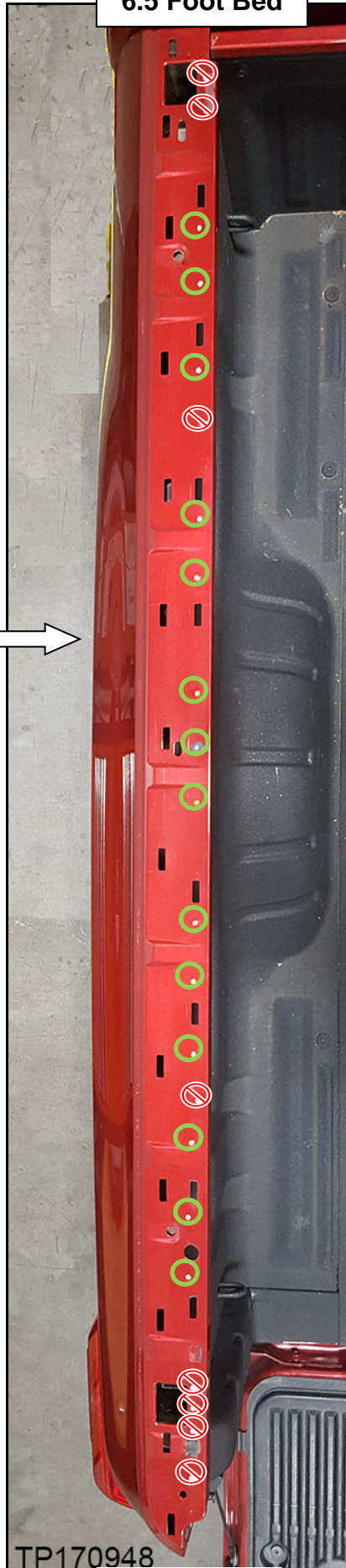
5.5 Foot Bed



TP170962

Figure 8

6.5 Foot Bed



TP170948

Figure 9

Left side is shown; right side is the same.

○ = Drill

⊘ = DO NOT drill

5.5 foot bed will require 12 rivets per side (24 rivets total).

6.5 foot bed will require 14 rivets per side (28 rivets total).



Figure 10

**8 Foot Bed**

Left side

Right side

- = Drill
- ⊘ = DO NOT drill

Left side requires 14 rivets.  
 Right side requires 9 rivets.  
 8 foot bed will require 23 rivets total.

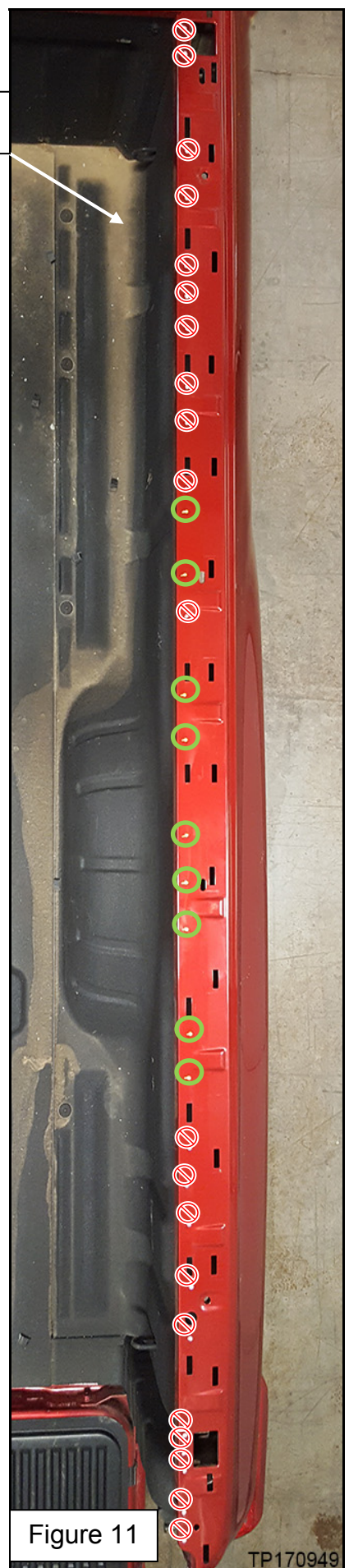


Figure 11

TP170949

- Use a center punch to mark the center of all affected spot welds (refer to pages 6 or 7).

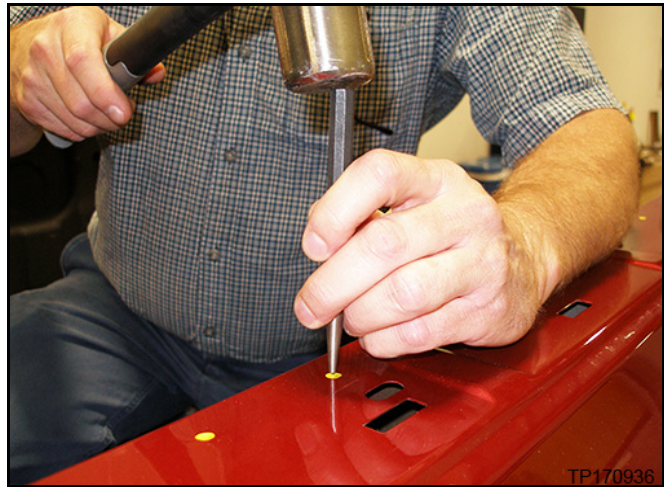


Figure 12

- Using a 17/64 inch drill bit, drill all affected spot welds.

**IMPORTANT:** Do not use a pneumatic drill. Use a variable speed electric drill to prevent premature dulling of drill bits.

- Clean the metal shavings from drilled holes.



Figure 13

- Use LORD Fusor® 805HD on rivets as shown in Figures 14 and 15.

- Rivets are listed in Parts Information.
- LORD Fusor® 805HD is listed in the Parts Information.



Figure 14



12. Insert rivet with sealer into drilled holes.

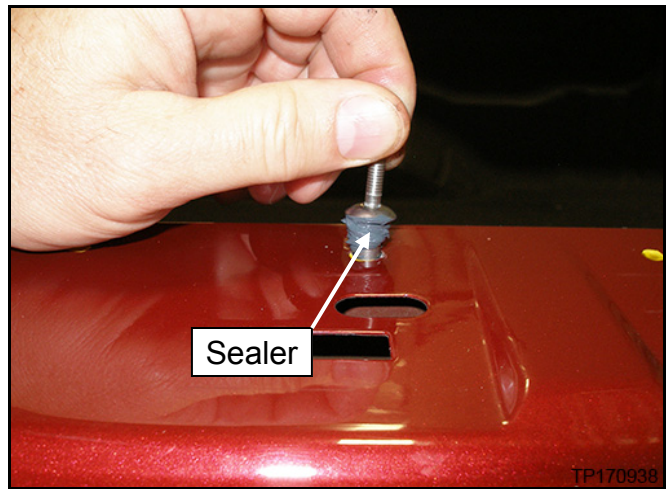


Figure 15

13. Using manual pop rivet tool J-52384 (or equivalent), install pop rivets into bed rail.



Figure 16

14. Verify the rivet is fully seated.

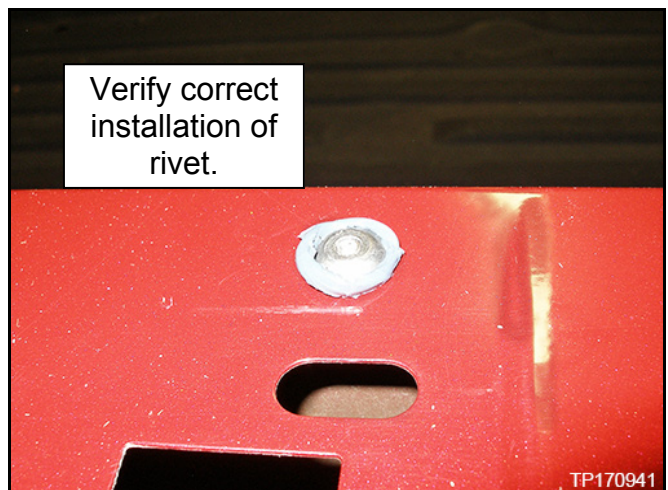


Figure 17

15. Use excess sealer around rivet to cover rivet head.



Figure 18

16. Install new bedside finishers by aligning clips into bed rails.

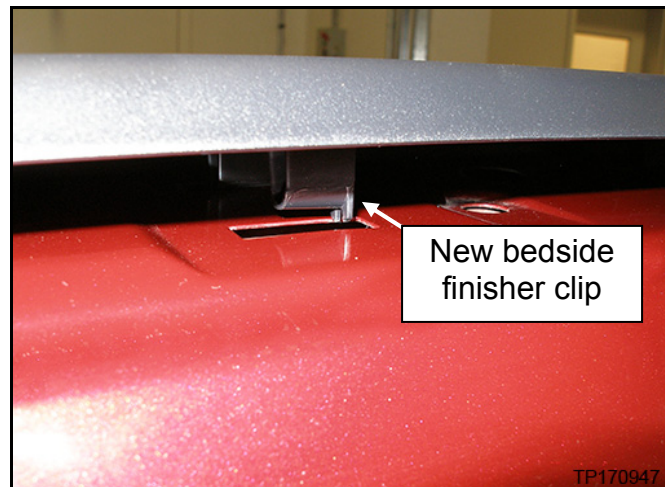


Figure 19

17. Gently press down on top of bedside finisher until clips are fully seated and bedside finisher gap is similar to tailgate trim gap.

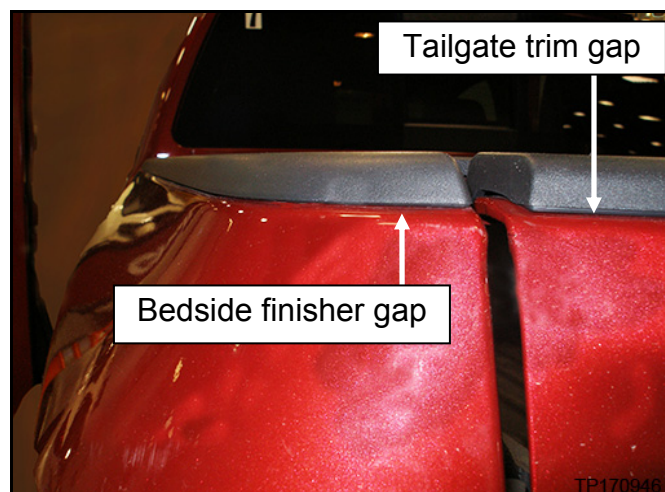


Figure 20

**NOTE:** If vehicle is equipped with a dual wall bedliner and cargo tie down kit, the bin assembly will have to be removed from the left and right sides so that the metal shavings and separated bedside finisher clips can be removed.

- Right side is shown, left side is similar.

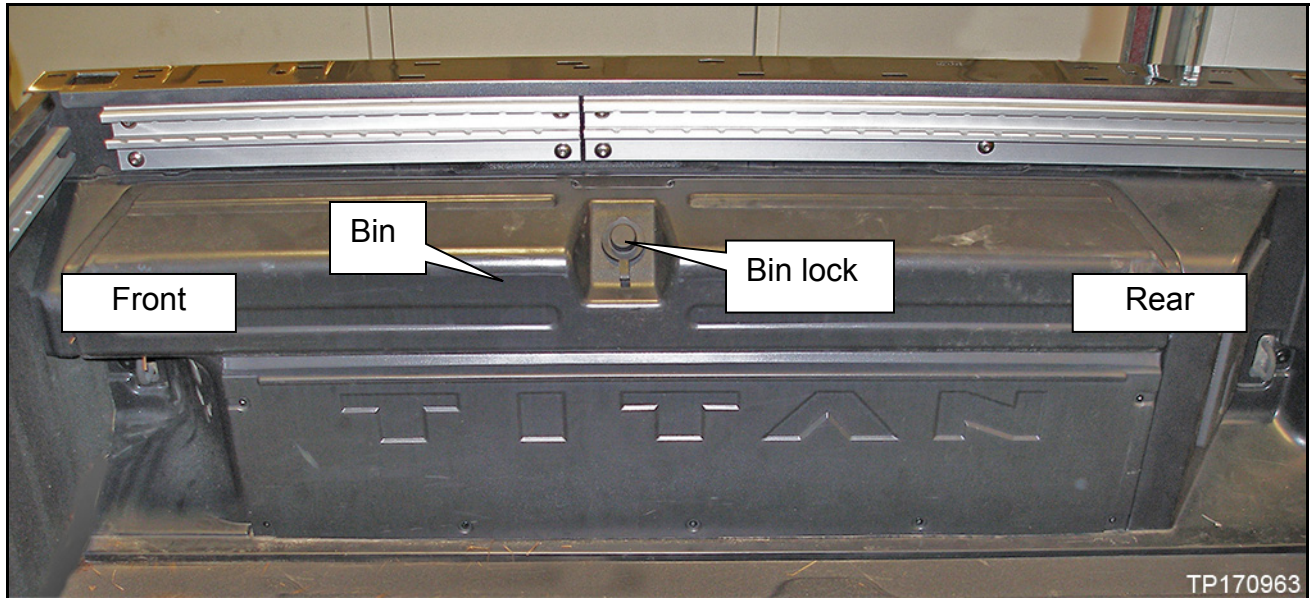


Figure 21

18. Open the bin to locate and remove the two bolts shown in Figure 22.

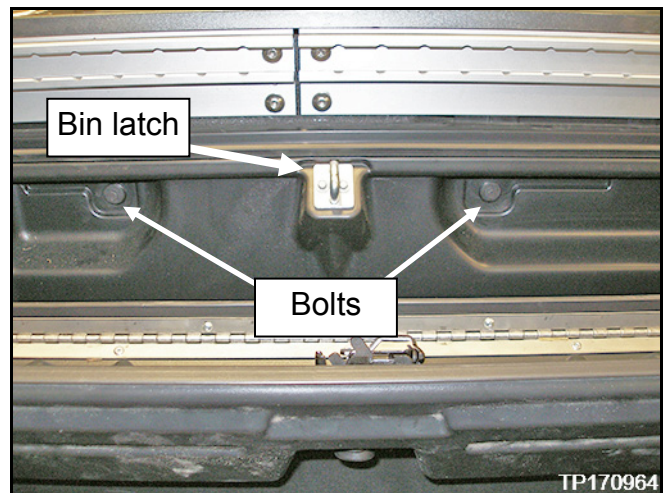
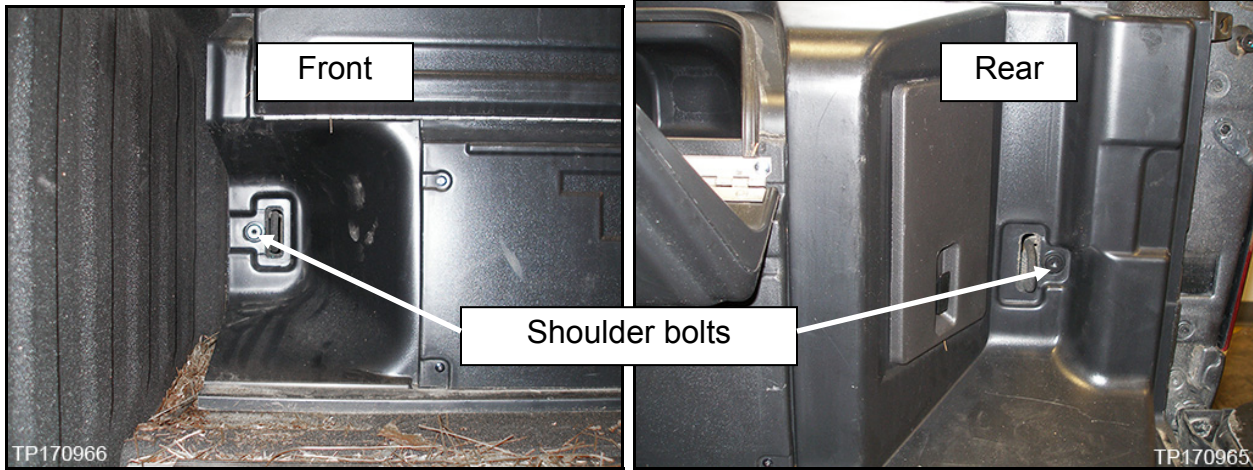


Figure 22

19. Remove the shoulder bolt on the front and rear of the bin shown in Figure 23.



20. Remove the bin by rotating the lower section away from the bed side.



21. Remove the metal shavings and separated bedside finisher clips.



22. Reinstall the bin in the reverse order of removal.

23. Torque the bolts inside the bin to 10 N·m (1.0 kg·m, **88 in-lb**).

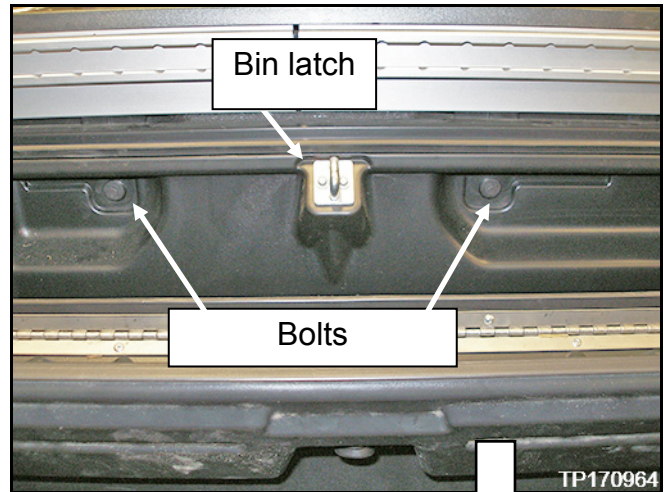


Figure 26

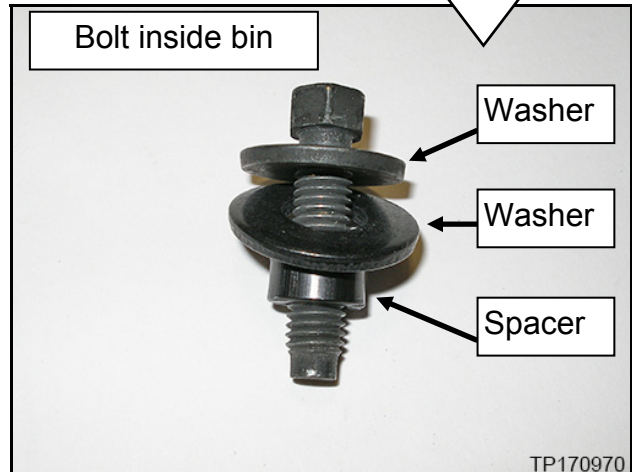
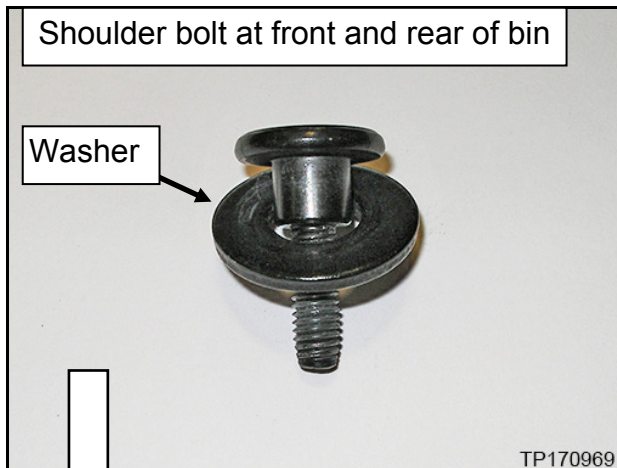


Figure 27

24. Torque the shoulder bolts on the front and rear of the bin to 5 N·m (.50 kg·m, **44 in-lb**)

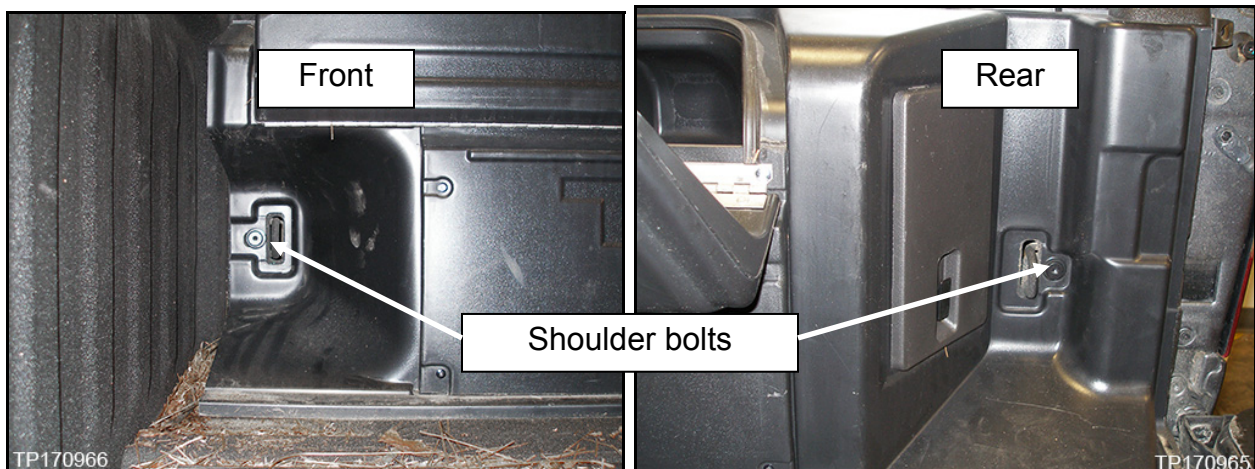


Figure 28

## PARTS INFORMATION

	DESCRIPTION	PART NUMBER	QUANTITY
5.5 ft. Bed	Rivet Service Set (4 rivets per set)	748G9 - 9HT0A	6
	Cap-Bedside MWB Crew-Cab (Bedside finisher) Passenger side	76998 - EZ20D	1
	Cap-Bedside MWB Crew-Cab (Bedside finisher) Driver side	76999 - EZ20D	1
6.5 ft. Bed	Rivet Service Set (4 rivets per set)	748G9 - 9HT0A	7
	Cap-Bedside LWB Crew-Cab or King (Bedside finisher) Cab - Passenger side	76998 - EZ10D	1
	Cap-Bedside LWB Crew-Cab or King (Bedside finisher) Cab - Driver side	76999 - EZ10D	1
8 ft. Bed	Rivet Service Set (4 rivets per set)	748G9 - 9HT0A	6
	Cap-Bedside Single Cab – (Bedside finisher) Passenger side	76998 - EZ00D	1
	Cap-Bedside Single Cab – (Bedside finisher) Driver side	76999 - EZ00D	1
All	LORD Fusor® 805HD, High Definition Sealer (1)	Local LORD supplier (2)	1

- (1) LORD Fusor®, High Definition Sealer is available in multiple colors. Any available color is acceptable for use.
- (2) **Local LORD supplier:** For help finding a local source for the LORD Fusor® 805HD, High Definition Sealer or obtaining an MSDS, contact LORD at 1-877-275-5673.

**CLAIMS INFORMATION**

Submit a Campaign (CM) line claim using the following claims coding:

<b>CAMPAIGN ("CM") ID</b>	<b>DESCRIPTION</b>	<b>OP CODE</b>	<b>FRT</b>
PC577	Repair 5.5 foot bed rail	PC5770	0.9
	Repair 6.5 foot bed rail	PC5771	1.0
	Repair 8.0 foot bed rail	PC5772	0.9
	<b>IF EQUIPPED</b> Remove and Reinstall Tool Box	PC5773	0.2

**EXPENSE CODE**

<b>EXPENSE CODE</b>	<b>DESCRIPTION</b>	<b>MAX. AMOUNT</b>
009/Sealant	LORD Fusor® 805HD, High Definition Sealer	32.50

