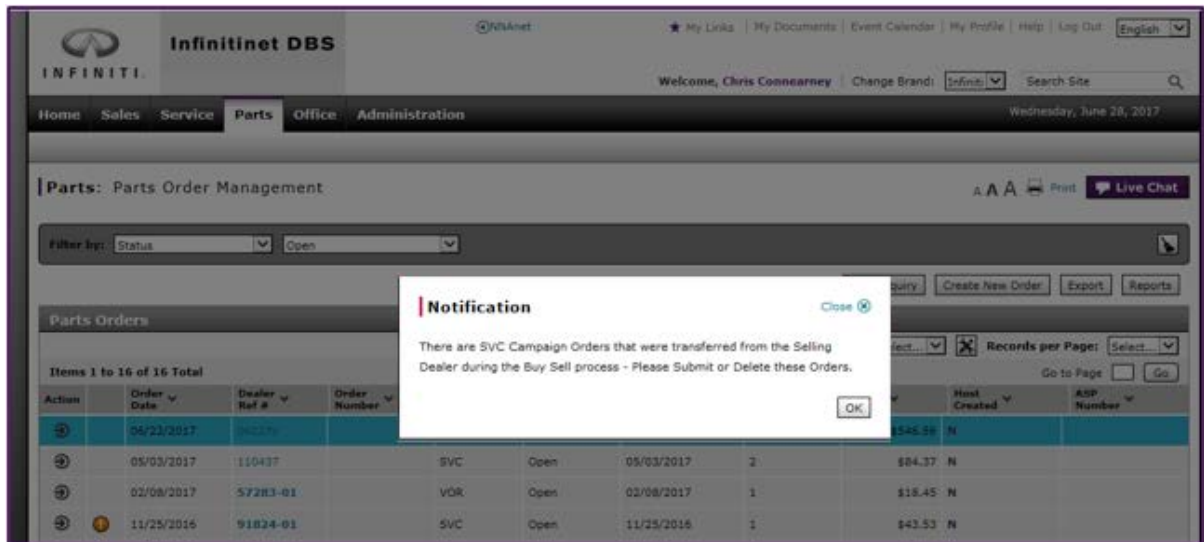


SVC PARTS ORDER: TRANSFERRED IN BUY SELLS

Overview:

Summary of the basics rules and features of what occurs with SVC Orders during a Buy Sell:

- ✓ **SVC Orders prior to a pending Buy Sell:** Any approved SVC Parts Orders processed to HOST and assigned an order number before a dealer status is updated will be allocated and fulfilled to the original dealer code.
- ✓ **Pending SVC Orders (awaiting approval by Supply Chain):**
 - If the dealer is Terminated and there is no replacement dealer, the order will be automatically rejected and a comment will be added explaining dealer termination as the reason for cancellation. The **SVC Corporate Comment** field, when viewing a Parts Order, will state **“Dealer Terminated – No Replacing dealer”**.
 - If the dealer is bought and sold and assigned a new dealer code, the order will be removed from the SVC approval queue and placed on the new dealer’s Parts Order Management screen so the order can be reviewed. The new dealer will either resubmit the SVC Parts Order if they want the part or cancel it if they no longer want the part. Any resubmitted orders will retain the original submission date and its place in line as defined by original dealer.
- ✓ **SVC Parts Orders on Parts Order Management:**
 - A **Notification** message stating *“There are SVC Campaign Orders that were transferred from the Selling Dealer during the Buy Sell Process – Please Submit or Delete these Orders”* will display each time the new dealer accesses the Parts Order Management screen until each transferred SVC Order has been reconciled.

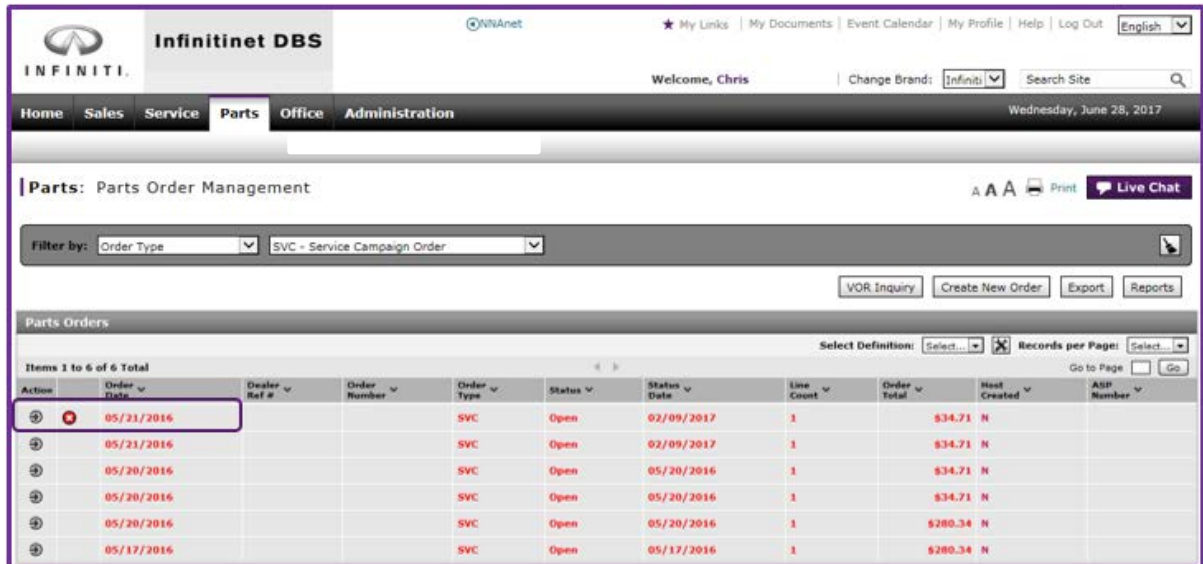


The screenshot shows the Infinitinet DBS web application interface. The top navigation bar includes links for Home, Sales, Service, Parts, Office, and Administration. The main content area is titled "Parts: Parts Order Management". A notification message is displayed in the center, stating: "There are SVC Campaign Orders that were transferred from the Selling Dealer during the Buy Sell process - Please Submit or Delete these Orders." Below the notification, a table of Parts Orders is visible. The table has columns for Action, Order Date, Dealer Ref #, Order Number, and other details. The first row shows an order from 06/22/2017 with a Dealer Ref # of 91824-01 and an Order Number of 91824-01. The second row shows an order from 05/03/2017 with a Dealer Ref # of 110437 and an Order Number of 91824-01. The third row shows an order from 02/08/2017 with a Dealer Ref # of 57283-01 and an Order Number of 91824-01. The fourth row shows an order from 11/25/2016 with a Dealer Ref # of 91824-01 and an Order Number of 91824-01.

continued...

SVC PARTS ORDER: TRANSFERRED IN BUY SELLS

- Transferred SVC Orders appear with a **Red X**, next to the Action column, indicating action is necessary.



Action	Order Date	Dealer Ref #	Order Number	Order Type	Status	Status Date	Line Count	Order Total	Host Created	ASP Number
	05/23/2016			SVC	Open	02/09/2017	1	\$34.71	N	
	05/23/2016			SVC	Open	02/09/2017	1	\$34.71	N	
	05/20/2016			SVC	Open	05/20/2016	1	\$34.71	N	
	05/20/2016			SVC	Open	05/20/2016	1	\$34.71	N	
	05/20/2016			SVC	Open	05/20/2016	1	\$280.34	N	
	05/17/2016			SVC	Open	05/17/2016	1	\$280.34	N	

-  **Edit an SVC Parts Order:** Dealers will have to reenter a **Dealer Order Reference #** prior to resubmitting orders they wish to have them processed from the previous (selling) dealer.

- At the Parts Order Management screen, the transferred SVC Parts Order will be in an **Open Status**. Select **Edit Order** from the *Action Menu*. The Edit Parts Order screen displays.
- At the Edit Parts Order screen, enter the desired order reference number at the **Dealer Order Reference #** field.
- Click the **Submit** button.

-  **Delete an SVC Parts Order:** Dealers can cancel the SVC Parts Order if the part is no longer needed.

- At the Parts Order Management screen, the transferred SVC Parts Order will be in an **Open Status**. Select **Cancel Order** from the *Action Menu*. A **Delete Cancellation** message displays.
- Click **Yes** at the **Delete Cancellation** message. The order is removed from the Parts Order Management screen.