



SERVICE CAMPAIGN BULLETIN

Reference:

NTB17-018

Date:

February 20, 2017

VOLUNTARY SERVICE CAMPAIGN 2009 – 2010 MAXIMA AND ALTIMA ELECTRONIC STEERING COLUMN LOCK

CAMPAIGN ID #: PC516
APPLIED VEHICLES: 2009 – 2010 Altima Sedan (L32)
2009 – 2010 Altima Coupe (L32)
2009 – 2010 Altima Hybrid (L32)
2009 – 2010 Maxima (A35)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a Voluntary Service Campaign to replace the Electronic Steering Column Lock (Steering Lock Unit) on certain specific 2009 – 2010 model year Maxima and Altima vehicles. This issue does not affect steering or engine operation when the vehicle is already running. This service will be performed at no charge to the customer for parts or labor.

NOTE:

- After completing this campaign, the steering column will **not** lock when the ignition is OFF, as it did before.
- The new steering lock unit does not have a column lock function.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC516 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to repair vehicles falling within range of this campaign that enter the service department. This includes vehicles purchased from private parties, vehicles presented by transient (tourists) owners, and vehicles in a dealer's inventory

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Make sure the shift selector is in Park and the ignition is OFF.
2. Remove the driver side instrument panel trim and steering column trim, as needed, to access the steering lock unit.
 - Refer to the Electronic Service Manual (ESM) as needed.
3. Locate the steering lock unit.
4. Disconnect the electrical connector from the steering lock unit.
5. Remove the old steering lock unit - 2 tamper resistant bolts.
 - Do not damage the steering column.
6. Install the new steering lock unit – tighten the steering lock unit bolts until the hex heads break off.
7. Re-connect the steering lock unit electrical connector.
8. Re-install all parts removed in reverse order.
9. Use CONSULT-III plus to make sure no DTCs have set for BCM or IPDM – erase DTCs that may have set.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Steering Lock Unit Assembly (Includes 2 tamper resistant bolts)	48708 – 9N00A	1

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

Maxima

CAMPAIGN ID #	DESCRIPTION	OP CODE	FRT
PC516	Maxima - Replace Steering Lock Unit	PC5160	0.7 hrs.

Altima Sedan and Coupe

CAMPAIGN ID #	DESCRIPTION	OP CODE	FRT
PC516	Altima - Replace Steering Lock Unit	PC5161	0.7 hrs.

Altima Hybrid

CAMPAIGN ID #	DESCRIPTION	OP CODE	FRT
PC516	Altima HEV-Replace Steering Lock Unit	PC5162	0.6 hrs.



STEERING COLUMN LOCK OPERATION

NOTE: Please print this page and place a copy in the vehicle.

Service Campaign PC516 changes the operation of the steering column lock.

After completing this campaign, the steering column will **not** lock when the ignition is OFF, as it did before.