



PARTS ALERT

HINO GENUINE OIL FILTERS

* CORRECTIVE ACTION REQUIRED *

It has been brought to our attention that a very limited number of filters manufactured between June 22, 2017 and July 31, 2017 do not meet Hino's high standard of quality.

Hino Oil Filter Part Numbers Affected:

Hino Part #	Date Code Range	Part Description
15613E0110	0622171 - 0731171	LUBE FILTER
15613E0110	0622172 - 0731172	LUBE FILTER

As a precaution, Hino has requested the following actions:

Quarantine suspected filters so they are clearly identified and cannot be installed on a customer vehicle.

• Inspecting Filters:

- Failure Mode: Immediate oil leak at the seam. Affected filters are manufactured between dates of June 22, 2017 and July 31, 2017. Look for the date code on the box, if it is dated July 2017 remove from stock. If the box is dated June 2017, inspect the filters and see if date code on the side of filter is between 062217 to 063017, it will have a suffix of a 1 or 2 behind date code, if it falls between these dates please remove from stock.

• Returning Filters:

- Please mark each box with a **Red X** on the side with the label identifying the date code.
- Palletize or box the shipment. Contact our Customer Service Call Center at (866) 372-4466 with the quantity of filters within the specified date range. Hino will assist with the return process and replacement shipment of the identified filters.
- Credit for the returned filters will be issued upon receipt of the shipment at the PDC. ALL FILTERS ARE TO BE SHIPPED TO SOUTHAVEN, MS.

• Filters Installed on Vehicles Already:

- If the filter has been installed and there was no immediate leakage, the filter manufacturer states that the vehicle does not need to be brought back in for inspection. All failures would be noticed immediately.



TO:

General Managers
Parts Staff
Service Staff

BULLETIN: PA-2017-051
DATE: 9-1-17
EXP: NA

Hino Trucks reserves the right to make changes, including change in price, content, description, terms, time period, etc. at any time without notice.



Hino Trucks Parts Support
Phone: (866) 372-4466 | Fax: (662) 342-5151
E-Mail: PartsSupport@hino.com



How to Identify Manufacturing Date Range:

The date range code is a seven digit code with the date format mmddyy plus the shift number as the seventh digit.

Example:

July 15, 2017 first shift is stated as 0715171; Second shift is stated as 0715172



We apologize for any inconvenience this issue may cause. If you have any questions, please contact Hino Parts Support at (866) 372-4466 or email us at PartsSupport@Hino.com.

Thank you for your continued business and support!

Your Hino Parts Team

Parts Support: (866) 372-4466

Email: PartsSupport@hino.com

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