

DEALER SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Service Bulletin: 40-0241

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

September 4, 2017

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2014 through 2017 Berkshire XL and Berkshire XLT Class A Motorhome recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

Berkshire XL & Berkshire XLT models use a shutter style headlight. With this style of headlight we have seen sporadic failures of the headlight system. When switching from bright to dim one of the headlights on occasion will shut off for 3-5 seconds prior to turning back on.

DEALERS: WHAT SHOULD YOU DO?

If your dealership is presented with this scenario, Forest River will provide a wiring harness that will need to be installed. Please contact the warranty department at Berkshire for the harness part number and allotted time for installation as well as the installation instructions.

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE
Berkshire Warranty	(574) 295-2117

Sincerely,

Forest River, Inc.
Engineer
Office of Corporate Compliance