

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 40-0531

<<VIN>>
<<OWNER/DEALER>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP+4>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

September 29, 2017

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2016 Berkshire BE38B-340, BE43A-450, BE43B-450 and Charleston CHA430BH-450 and CHA430RBTS-450 Class A Motorhome recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

According to the notification received by Daimler Trucks North America; on certain vehicles, a check valve is missing on the auxiliary air tank, causing the tag axle steer tires to remain in a turn and then shifting into reverse. In addition, some of these vehicles also require an airline retrofit.

OWNERS: WHAT SHOULD YOU DO?

Please take your vehicle to any authorized Daimler Trucks North America Service Center to have the Service Bulletin addressed with your vehicle.

DEALERS: WHAT SHOULD YOU DO?

Please review the attached letter from Daimler Trucks North America for specific instructions.

MAY FOREST RIVER OR MORRYDE ASSIST YOU FURTHER?

CONTACT	PHONE	EMAIL ADDRESS
Warranty Campaigns Department	(800) 547-0712	DTNA.Warranty.Campaigns@Daimler.com
Customer Assistance Center	(800) 385-4357	DTNA.Warranty.Campaigns@Daimler.com

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

Please review the attached letter from Daimler Trucks North America for specific instructions.

What if you no longer own this vehicle?

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

Sincerely,

Forest River, Inc.
Engineer
Office of Corporate Compliance