

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 68-0488

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

September 29, 2017

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2017 - 2018 FR3 - F3A25DS, F3A25DSF, F3A28DS, F3A28DSF, F3A29DS, F3A30DS, F3A30DSF, F3A32DS, F3A32DSF as well as certain 2017 – 2018 Georgetown - GTA24W3, GTA270SSF, GTA30X3, GTA30X3F, GTA31B3, GTA31B3F, GTA31L5, GTA31L5F, GTA31R5, GTA31R5F, GTA328TSF, GTA329DSF, GTA335DSF, GTA351DSF, GTA364TSF, GTA369XLF, GTA36B5, GTA36B5F, GTA377XLF, GTA378XLF Class A motorized recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

There is a potential sealant issue that needs to be addressed on your vehicle. The potential for this issue will allow water infiltration into the vehicle roof.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer without delay and request a service appointment to schedule the free repair. The vehicle Owner is responsible for making arrangements to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The dealership will need to schedule an appointment with you for a date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

See the attached service instructions.

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE NUMBER	EMAIL ADDRESS
CUSTOMER SERVICE	(574) 206-7600	motorizedservice@forestriverinc.com

SERVICE BULLETIN NUMBER	DESCRIPTION	REPAIR CODE
68-0488	PERFORM ROOF SERVICE BULLETIN	20-680488

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Elkhart Service Building
Forest River, Inc.
Attn: WARRANTY MANAGER
55135 CR 1
Elkhart, IN 46514

Sincerely,

Forest River, Inc.
Engineer
Office of Corporate Compliance



IDENTIFICATION BY SERIAL NUMBER

- Affected product includes certain 2017 & 2018 model year Georgetown and FR3 motorhomes.
- Georgetown serial range: GTG026684 – GTG028309
- FR3 serial range: F3H026689 – F3H028312
- * Please note that the chassis VINs do not run concurrent and it is best if you have the chassis vin checked against the Forest River serial number utilizing our online Dealer Central or by contacting your Forest River Class A customer service representative.

Step 1: Remove pre existing roof moldings.

A) Remove the screws in the existing roof molding.

B) Cut the sealant lose from the existing molding.

C) Pull the molding off the entire side.



Step 2: Remove and clean off all old seal on metal and fiberglass.



Step 3: Once the roof sealant has been cleaned off the fiberglass and radius metal, clean the metal and fiberglass with denatured alcohol last.



Step 4: Apply Eternabond tape sealant

- A) Make a line one half inch from fiberglass on the radius metal.
- B) Align the Eternabond tape with the line and apply.
- C) Push the Eternabond down firmly to ensure adhesion.
- D) Cover and overlap & the corner corner cap molding with the Eternabond tape.

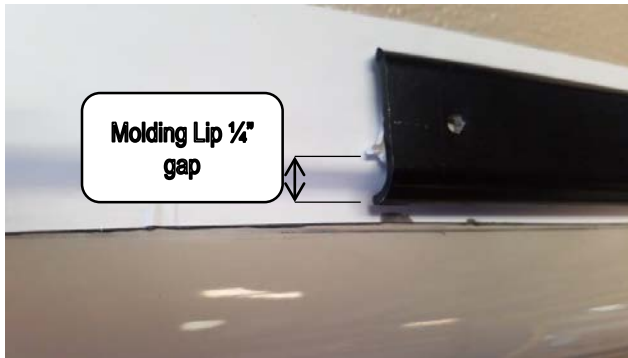


Step 5: Installation of new roof molding

- A) Apply Butyl to the new wider molding trim giving 100% coverage and peel the paper off the butyl tape.
- B) Place the molding down on the roof over the eternabond tape. Placing the end up against the front or rear cap trim. The long lip on the new molding when installed should be ¼ inch from the fiberglass roof edge touching the radius metal.
- C) Add a screw at the very end of the new molding whether or not there is a predrilled screw hole.
- D) Screw down the new molding the entire length of the roof adding screws on the end of each molding.



Step 5: Continued



Step 6: Sealing the new molding

- A) Seal the new molding completely with self leveling including corners.
- B) Cap seal corners of cap molding to radius metal using supplied X-tra bond colored sealant.

