

September 28, 2017

Subject: Field Repair 817-1 – Cab Fuse Box Enhancement  
EXPIRATION DATE: 10/01/2018  
*The VINs are listed below or on the back of this page*

Customer name  
Customer address  
City, State ZIP

Dear Peterbilt Customer,

Peterbilt has determined that your vehicle is eligible for a Peterbilt field campaign to replace the optional polyfuse circuit breaker in the cab fuse block with a standard fuse that will provide enhanced protection to the circuit for the trailer hotline connector.

Peterbilt has initiated a campaign for this enhancement to be free of charge. Please contact your nearest Peterbilt dealer. To find your nearest Peterbilt dealer, please visit Dealer Locator at [www.Peterbilt.com](http://www.Peterbilt.com). This repair may take up to 1.0 hour of labor depending on vehicle configuration, and will be performed at no charge to you.

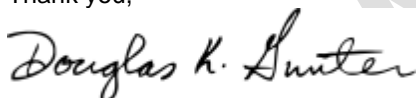
If you require further information about this campaign or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St., Denton, TX 76205, Attn: Customer Services Department, phone [940-591-4220](tel:940-591-4220).

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Thank you,



Doug Gunter  
Director of Warranty  
Peterbilt Motors Company



## Repair Notice

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**817-1**

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### Section

Cab Interior

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### Description

Cab fuse block may have a polyfuse switch installed in the fuse block for the Trailer Hotline circuit on Model 567 and 579 vehicles equipped with the option for the constant battery power to the 7 wire of the J560 trailer connector and optional circuit breakers. The polyfuse used in this application may not provide ample circuit protection.

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### Release Date

9/28/2017

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### Introduction

Peterbilt has determined that certain Model 567 and 579 vehicles built between July 13, 2012 and December 14, 2016 equipped with the option for constant battery power to the 7<sup>th</sup> wire of the J560 trailer connector and an optional polyfuse in the cab fuse block may not provide adequate circuit protection for that circuit in that application. Change the polyfuse to a standard fuse at the Trailer Hotline (K20) location on the fuse block.

See chassis list below.

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### Resolution

## Campaign

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Follow the procedure listed below for the specific configuration repair. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. Review the DWWC or SIR for "Complete" next to the "817-1" campaign code prior to performing this repair.

**Expiration Date: 10/01/2018**

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### Warranty

Peterbilt will reimburse the dealer for 0.30 hours labor for completing this procedure.

- 0.30 hours labor to R&R the polyfuse with a standard fuse. Use quick claim **817-1**
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

For Field...	Enter...
Failure Location	034-004-008
Failure Type	700
Claim Type	C
Campaign Number	817-2
SRT 034-989	0.30 hours labor to remove the polyfuse and reinstall a standard fuse

## Parts

Peterbilt will reimburse the dealer for parts plus applicable markup

Quantity	Part #	Description
1	M1N30	30 amp Mini Fuse

## Procedure

[817-1 Procedure](#)

## Attachments

[817-1 Chassis List](#)

[817-1 Sample Customer Letter](#)

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