



A **PACCAR** COMPANY

Kenworth Truck Company
Customer Service Department
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

Date TBD

[First VIN]

Customer Name

Address

City, State Zip

Subject: TIB 34-060 – T680/T880 Cab Fuse Box Enhancement

Dear Kenworth Customer,

Your vehicle (listed within this letter) is eligible for a campaign to replace the optional polyfuse circuit breaker in the cab fuse block with a standard fuse. This upgrade will provide enhanced thermal protection to the circuit for the trailer hotline connector.

Please contact a Kenworth dealership to schedule an appointment for this work. You can find your nearest Kenworth dealer at Dealer Locator on the website www.Kenworth.com.

When contacting your selected Kenworth dealer, refer to campaign TIB **34-060** and the VIN listed on this letter. The work will take approximately **1.0 hour**, depending on vehicle configuration and dealer scheduling. There will be no charge to you if completed within Standard Warranty (excludes Extended Warranty) or for upgrades completed by **10/01/2018**, whichever is greater. We apologize for this inconvenience but ask for your cooperation to ensure your continued satisfaction with Kenworth products.

If you require further information about this campaign or experience any difficulty in making arrangements for this repair, please contact:

Email: Kenworth.Customer.Service@paccar.com with the bulletin number in the subject line.

OR

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department

OR

Phone: 425-828-5000.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

Thank you,

Shondip Chakravarty
Director of Customer Service
Kenworth Truck Company

VIN: [VIN List]



Technical Information Bulletin

34-060



Section

Wiring and lighting - 34

Subject

T680/T880 Trailer Power Polyfuse Overheating

Release Date

9/28/2017

Condition

The Cab fuse block may have a polyfuse switch installed in the Trailer Hot line/Trailer Power circuit (position K20) on vehicles equipped with a seventh wire Trailer Power option.

Chassis Affected

394 T680 and T880 vehicles (391 US and 3 Canada) built between 03/19/2012 and 08/03/2017 equipped with a seventh wire hotwire and optional circuit breakers (polyfuse). See chassis list below.

Action

CAMPAIGN

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. Review the DWWC or SIR for "Complete" next to the "34-60" campaign code prior to performing this repair.
3. Follow the procedures below to replace the polyfuse with a standard fuse at location K20 of the fuse box.

This campaign can be performed at any time convenient for the customer (for example: during next scheduled maintenance interval).

Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 10/01/2018, whichever is greater, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor to R&R the polyfuse with a standard fuse. (Use Quick Claim Code 34-60).
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

CLAIM CODING			
Failure Location:	034-004-008	Work Accomplished:	35
Failure Type:	470	Responsibility Code:	01
SRT Code:	034-989	Claim Type:	C

Take-Off Parts Disposition: Destroy take-off parts.

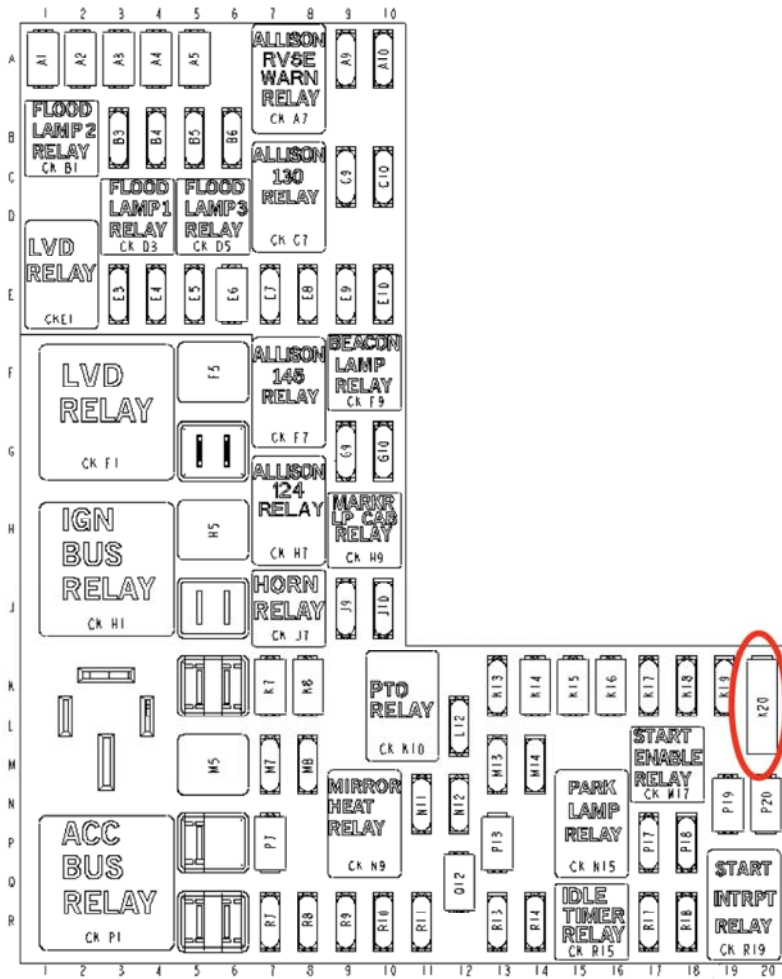
Parts

Parts are available from PACCAR Parts.

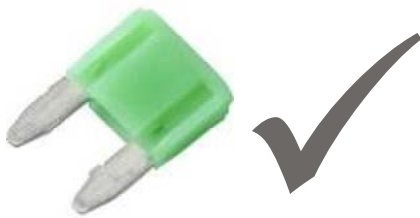
Quantity	Part Number	Description
1	M1N30	30 amp Mini Fuse

Procedure

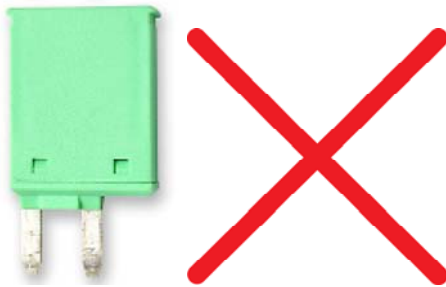
1. Locate the Power Distribution Center (Fuse Box) behind the kick panel close to the driver's left foot.
2. Locate the Trailer Power fuse position K20.



3. Determine whether a 30A Mini-fuse is installed.
- If a 30A Mini-fuse is installed, do not replace it.



- If a Poly-fuse is installed, replace it with a 30A Mini-fuse.



Attachments

 [Chassis List](#) [Customer Letter](#)

Authored by: OF

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