



SERVICE CAMPAIGN BULLETIN

Reference:

NTB17-099

Date:

September 7, 2017

VOLUNTARY SERVICE CAMPAIGN 2017 TITAN REAR HOOK BRACKETS

CAMPAIGN ID #: PC574
APPLIED VEHICLE: 2017 Titan (A61)
Does not apply to Titan XD.

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary service campaign on certain specific 2017 Titan vehicles to inspect and install (as needed) rear hook brackets. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC574 to this campaign. This number must appear on all communications and documentation of any nature dealing with this Campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Inspect rear of vehicle for trailer hitch.
 - If trailer hitch is present as shown in Figure 1 then no further action is required.
 - If trailer hitch is **NOT** present then continue to step 2.

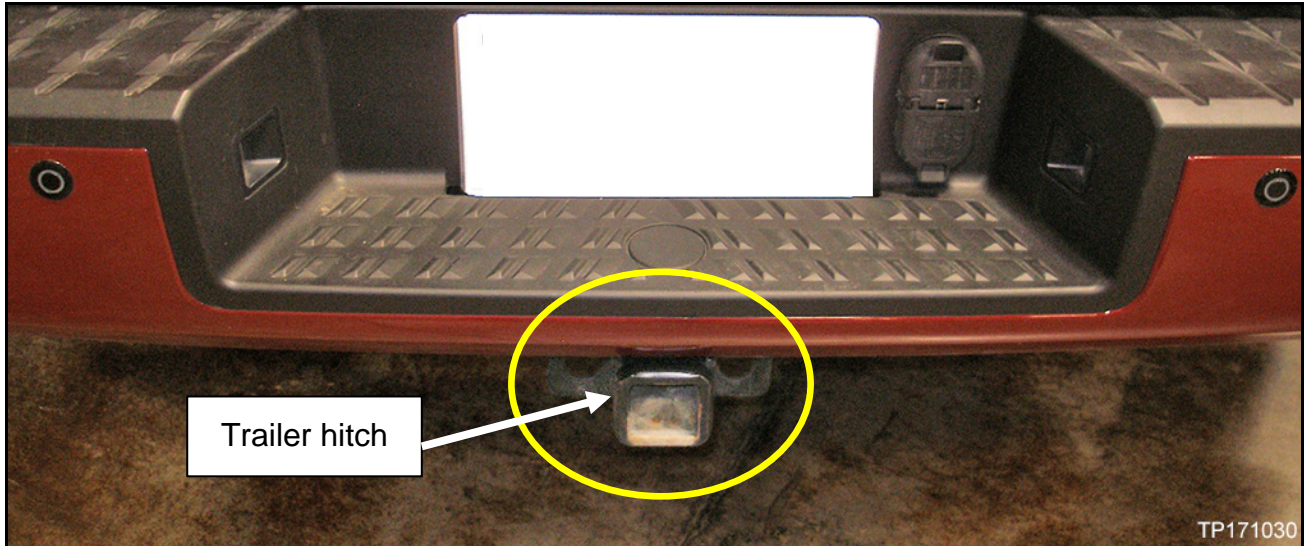


Figure 1

2. Lift the vehicle to gain access to the rear hook bracket locations.
 - Refer to the Electronic Service Manual (ESM) section GI- General Information for lifting point information.
3. Inspect for rear hook brackets in the locations shown in Figures 2 below and Figure 3 on the next page.



Figure 2

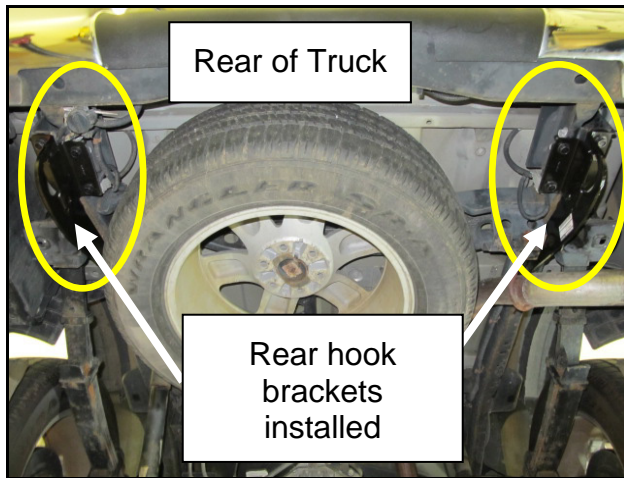


Figure 3

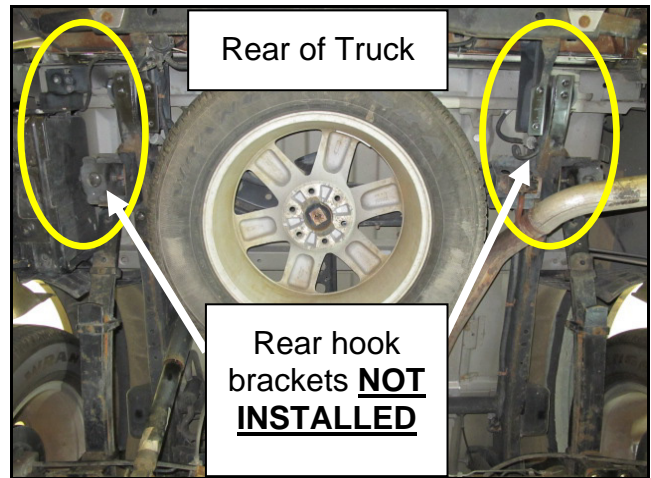


Figure 4

4. If rear hook brackets are present as shown in Figures 2, and 3 then no further action is required.
5. If rear hook brackets are missing as shown in Figures 4 and 5; then clean the debris from all rear hook bracket bolt holes (5 per side) using mild soap and water.

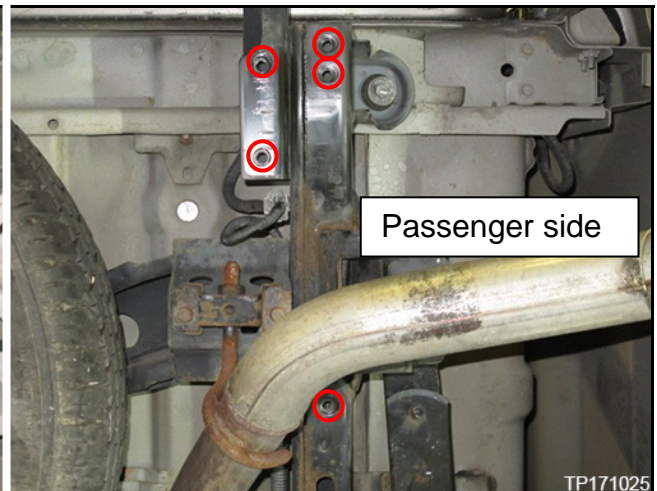
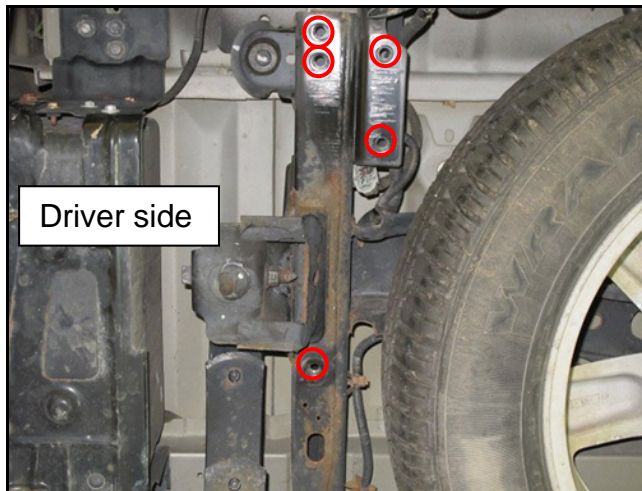


Figure 5

6. Install the new rear hook brackets and hand tighten the new driver and passenger side rear hook bracket bolts (5 per side).

- If bolts will not start or bind when hand tightening then stop and clean threads again or use appropriate size tap as needed.

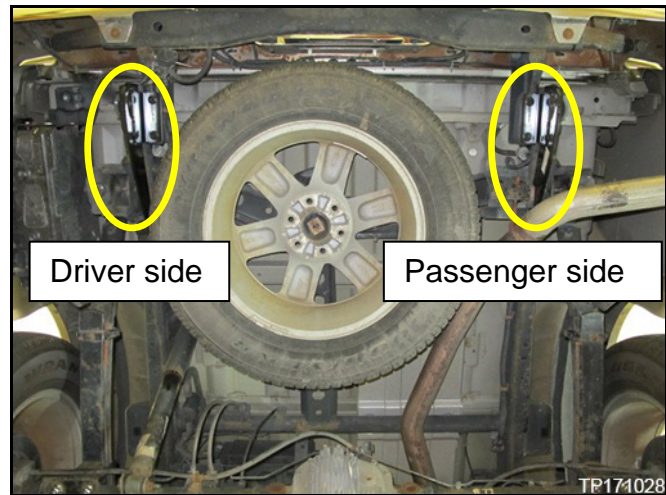


Figure 6

7. Torque the new rear hook bracket mounting bolts to;
130 N·m (13.25 kg-m, **96 ft-lb**)



Figure 7

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Bracket Assy M (RH) (Rear hook bracket RH)	51178-ZJ00A	1
Bracket Assy M (LH) (Rear hook bracket LH)	51179-ZJ00A	1
Bolt Hex Flg HD (Rear hook bracket bolts)	081B7-2352A	10

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PC574	Rear Hook Bracket Inspection	PC5740	0.2
	Rear Hook Bracket Inspection and Rear Hook Bracket Installation	PC5741	0.5

