

SERVICE CAMPAIGN BULLETIN

Reference:

Date:

NTB15-069a

September 28, 2017

VOLUNTARY SERVICE CAMPAIGN 2013-2014 SENTRA, 2012-2014 VERSA SEDAN, AND 2014 VERSA NOTE; CVT REPROGRAMMING

This bulletin has been amended. The Service Procedure has changed. Please discard previous versions of this bulletin.

CAMPAIGN ID #: PM562

APPLIED VEHICLES: 2013 – 2014 Sentra (B17) 2012 – 2014 Versa Sedan (N17) 2014 Versa NOTE (E12)

> Check Service COMM or Dealer Business Systems (DBS) National Service History to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting this voluntary service campaign to reprogram the Transmission Control Module (TCM) for the CVT transmission on certain specific 2013 – 2014 Sentra, 2012 – 2014 Versa Sedan, and 2014 Versa NOTE vehicles. This TCM reprogram will be performed at no charge for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PM562 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

Dealers are to repair vehicles falling within range of this campaign that enter the service department. This includes vehicles purchased from private parties, vehicles presented by transient (tourists) owners, and vehicles in a dealer's inventory.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

TCM Reprogramming

IMPORTANT: Before starting, make sure:

- ASIST on the CONSULT PC has been synchronized (updated) to the current date.
- All CONSULT-III plus (C-III plus) software updates (if any) have been installed.
- 1. Connect the plus Vehicle Interface (plus VI) to the vehicle.

CAUTION: Make sure the plus VI is securly connected. If the plus VI connection is loose during reprogramming, the process will be interrupted and the TCM may be damaged.

2. Connect the AC Adapter to the CONSULT PC.

CAUTION: Be sure to connect the AC Adapter. If the CONSULT PC battery voltage drops during reprogramming, the process will be interrupted and the TCM may be damaged.

3. Connect the GR8, set to "Power Supply" mode, to the vehicle battery.

CAUTION: Be sure the GR8 is connected securely to the battery. Make sure the battery voltage stays between <u>12.0V and 15.5V</u> during reprogramming. If the battery voltage goes out of this range during reprogramming, the TCM may be damaged.

4. Turn OFF all external Bluetooth[®] devices (e.g., cell phones, printers, etc.) within range of the CONSULT PC and the VI.

CAUTION: Make sure to turn OFF all external Bluetooth[®] devices. If Bluetooth[®] signal waves are within range of the CONSULT PC and the VI during reprogramming, reprogramming may be interrupted and the TCM may be damaged.

- 5. Turn the ignition ON with the engine OFF.
 - The engine must not start or run during the reprogramming procedure.
- 6. Turn OFF all vehicle electrical loads such as exterior lights, interior lights, HVAC, blower, rear defogger, audio, NAVI, seat heater, steering wheel heater, etc.

IMPORTANT: Make sure to turn OFF all vehicle electrical loads. Make sure the battery voltage stays between <u>12.0V and 15.5V</u> during reprogramming. If the battery voltage goes out of this range during reprogramming, the TCM may be damaged.

- 7. Turn ON the CONSULT PC.
- 8. Select/open C-III plus.

- 9. Wait for the plus VI to be recognized.
 - Serial number will display when the plus VI is recognized.

	Back	Home Print	Screen Screen Mode	Recorded Plate 11.8V VI MI
	Conne	ction Status		Diagnosis Menu
Step 9: plus VI is recognized		Serial No.	Status	Diagnosis (One System)
	VI	2300727	▷>>))) Normal Mode/Wireless connection	Diagnosis (All Systems)
	Mi		No connection	Re/programming, Configuration
	3.6	Select VI/MI		Immobilizer
	Applicat	tion Setting Sub mode	Language Setting	Maintenance
	2	VDR]
	<u> </u>			1

Figure 1

10. Select **Re/programming, Configuration**.

onneo	tion Status		Diagnosis Menu
	Serial No.	Status	Diagnosis (One System)
VI	2300727	Normal Mode/Wireless connection	Diagnosis (All Systems)
мі		No connection	Re/programming, Configuration
8	Select VI/MI		
sus s	Sub mode	ABC Language Setting	Maintenance
0.	/DR		

- 11. Use arrows (if needed) to view and read all precautions.
- 12. Check the box confirming the precautions have been read.
- 13. Select Next.

30	Re/programmin Configuration	g,		Precaution	Vehicle Selectio		
Precaut	ion			-	-		
Opera Please touch	ing suggestion review the all "Next".	ns for reprograr of precautions,	nming, programming and click the "Confir	and C/U configration m" check box after co	: nfirming the its points, /	And	
Cautio	n: ow the operation	on guide displa	ved on screen.			_ 🔼	2
2. "Ba	ck" and "Hom	e" button may r and programmi rsion of the COI	not be used on this fl ng NSULT-III plus sortw	ow. are, reprogramming/pro	ogramming data to this		
1. Inst CONS	all the latest ve ULT-III plus PC		manual or reprogram	ming procedure ches	•		
1. Inst CONS 2. Pre -For E 1. Nee 2. If w	all the latest ve ULT-III plus PC paration and re CU Configurat d to write the o riting the wron	ead the service ion configuration da g configuration	manual or reprogran ta to new ECU, after data, ECU can not v	replace it. roplace it. rork. Please write the r	ight data.	Stop	
1. Inst CONS 2. Pre -For E 1. Nee 2. If w -For E 2. Config 2. Ope	all the latest ve ULT-III plus PC coaration and re CU Configurat d to write the e riting the wron CU Configurat firm the vehiclu uration data, E rate the saving	2 and the service configuration da g configuration don using manu s's spec and its CU can not woi completely. Do	manual or reprogran ta to new ECU, after data, ECU can not v al mode configuration spec, f k. Please write the r not abort without sav	ming procedure shee replace it. rork. Please write the r following the service m ight data. ring data.	t. right data. nanual. If writing the wr	Step 11	

14. If the screen in Figure 4 displays, select Automatic Selection(VIN).

• If the screen in Figure 4 <u>does not</u> display, skip to step 15.

	Back Home	Print Screen	en Measurement Mode	tecorded Data	12.2V VI MI	
5	G Re/programmin Configuration	ng, 📕	Precaution	Vehicle Selection	Vehicle Confirmation	
Step	Automatic Se	election(VIN)	Manual Selec	tion(Vehicle Name)		
··· /	Vehicle Name :	-			Model Year :	Sales Channel
	*MURANO Camp:P8201	JUKE	QUEST			NISSAN
	350Z	LEAF	ROGUE			INFINITI
	370Z	MAXIMA	SENTRA			
	370Z Convertible	MU	N.			
	ALTIMA		mpie			
	ALTIMA Hybrid	NISSAN GT-R	VERSA Hatchback			
	ARMADA	NV	VERSA Sedan			
	CUBE	PATHFINDER	XTERRA			CLEAR
	FRONTIER	PATHFINDER ARMADA	X-TRAIL			
				1/1	0/0	Select

Figure 4

15. Make sure **VIN or Chassis #** matches the vehicle's VIN.

16. If the correct VIN is displayed, select Confirm.



Figure 5

17. Select Confirm.

Re/programming, Configuration	Vehic	le Confirmation	Input VIN	System Selection	
t VIN					
ter the VIN number, a	nd touch "Confirm	n". cified operation tha	t requires to save Fi	CLI information into	
NSULT, VIN number y	ou input is saved	as file name. There	fore, confirm VIN nu	mber correctly.	
					-
NISSIN MOTO	IR COLTO JAPAN	SAN MOTOR IBEEICA, S.A.	AU.13220133A56	ANX -	
e ti ben (<u>HNAS</u> avar avar i ti <u>Stationa</u> i ti <u>Stationa</u>		1. 0 0 0 0 123455 1. 0 0 0 123455 1. 1 0 0 1234555 1. 1 0 0 12345555 1. 1 0 0 123455555 1. 1 0 0 123455555 1. 1 0 0 1234555555555555555555555555555555555555	NDANË GEUS ABIBI	900	
2.4728		2 No ACON	HALF	105	
	TH Gan Int	7+ 3×13		and the second se	
日本日約本4 (1) 100 (A)		D4Chigh00	1		
vin (17 or 18 digits)	JN1EY	P1CN9100	1# = =	~~	
VIN (17 or 18 digits)		P1C119100	1# = =	~	
vin (17 or 18 digits)		IP 11C 101 911 010	1# = =	**	
VIN (17 or 18 digits)			1# = =	***	
viN (17 or 18 digits)		IP IIC IN 90 OI	1# = =	***	

Figure 6

18. Select TRANSMISSION.

Re/programming,	System Selection	Operation Selection
Configuration		5
tem Selection		
uch "system". case ECU you want to operate is not listed	below, the vehicle or model year migh	t be selected wrong.
Augusta a sherrar a garage		
		ř.
ENGINE	METER/MRA	HVAC
ENGINE	METER/M&A	HVAC
ENGINE MULTI AV	METER/M&A BCM	HVAC
ENGINE MULTI AV	METER/M&A BCM	HVAC
ABS	METER/M&A BCM CAN GATEWAY	
ABS	METER/M&A BCM CAN GATEWAY	
ENGINE MULTI AV ABS IPDM E/R	METER/M&A BCM CAN GATEWAY EV/HEV	
ABS IPDM E/R	METER/M&A BCM CAN GATEWAY EV/HEV	HVAC TRANSMISSION Step 18
ENGINE MULTI AV ABS IPDM E/R HEAD LAMP LEVELIZER	METER/M&A BCM CAN GATEWAY EV/HEV AIR BAG	HVAC TRANSMISSION Step 18

Figure 7

19. Select Reprogramming.

	Image: Back Imag
	Re/programming, Configuration System Selection Operation Selection 6/6
	Operation Selection
	Touch "Operation". In case over write current ECU, touch "Reprogramming". In case replacement of ECU, select an operation in REPLACE ECU category.
	REPROGRAMMING
Step 19	In case you want to reprogramming ECU, touch "Reprogramming".
	Replacement OF ECU
	Programming (Blank ECU)
	Before ECU Replacement After ECU Replacement Touch "Before ECU Replacement", Operation log with part number is saved to CONSULT.
	VEHICLE CONFIGURATION
	Before ECU Replacement Touch "Before ECU Replacement", Operation log with configuration data is saved to CONSULT.

Figure 8

20. Follow the on-screen instructions; maintain the following conditions:

- a. Ignition ON, with the engine OFF.
- b. Press the Brake.
- c. Press accelerator between $\frac{1}{4}$ and $\frac{1}{2}$.
- d. Put shift selector in R.
- 21. Select Start.

Back Image: Configuration Configuration Configuration Erase calibration data	Green pture Masurement Operation Selection	Hep ERT 13.0V alibration Save calibr	VI MI ation data		
Erase calibration data. Maintain the fol -Turn the ignition switch On. -The combustion engine is at a stand -Press brake pedal. -Press accelerator pedal between half -Shift selector lever to the R position.	lowing conditions and touch "St still. (1/2) and quarter (1/4).	art".		Start	Step 21
Current status		Waiting for your	operation		

Figure 9

22. When **COMPLETED** is displayed, select **Next**.

Ver.CSP43.20				tates
Back Rome Print Screen	Screen Capture	ded a	12.8V VI MI	-
Re/programming, Configuration	Operation Selection	Erase calibration data	Save calibration data erasing	7/9
rase calibration data				
Erase calibration data. Maintain the -Turn the ignition switch On. -The combustion engine is at a st -Press brake pedal. -Press accelerator pedal between -Shift selector lever to the R positio	e following conditions and tou andstill. half (1/2) and quarter (1/4). n.	ıch "Start".		Retry
Current status			COMPLETED	
			Step 22	Next

Figure 10

23. Operate the ignition per the on screen instructions.

Ver.CSP43.2	<u> </u>		States
Back Home Print Screen	Screen Capture	d Help ERT 13.	
Re/programming, Configuration	Operation Selection	rase calibration data	erasing 7/9
Erase calibration data			
Operate according to the follow 1. Ignition Switch : OFF (Hold i 2. Ignition Switch : ON (Hold it 3. Ignition Switch : OFF (Hold it 4. Ignition Switch : ON	ving procedures. : more than 10sec) more than 10sec) : more than 10sec) Ign	tion status	
Current status of ignition switch	ON		
Time (sec)	9 -	Timer	
IGN SW ON	10 sec	Prog	ress display
IGN SW OFF 10 sec	10 sec		
	Figur	e 11	

24. When <u>OK</u> is displayed, select **Next**.



Figure 12

25. Move the shift selector to P, then select **Next**.

e Back	Home	Print Screen	Screen Capture	Measurement Mode	Recorded Data	O Help	ERT	12.9V		-	
C C Rel	programming, onfiguration		Save ca	libration data rasing	Write ca	libration o	lata				9/9
Write calibrat	ion data										
Operate acc	Liever to "P"	position.	procedure	is.							
								Ste 25	p		Next
				F	igure	13					

- 26. Operate the shift selector per the on-screen instructions.
 - a. Move the shift selector; P>R>N>D>P
 - b. Confirm the center display meter indicates the correct selector position.
- 27. Select Next.

100	Ver	r.CSP43.20									States	
Back	Home	Print Screen	Screen Capture	Measurement Mode	Recorded Data	() Help	ERT	13.0V	Yil Vi	× MI		
\$ 0	Re/programming, Configuration		Save cali er	bration data asing	Write ca	libration da	ata					9/9
Write cal	ibration data											
1 Trapos In d	avel the shift lever sition. After confir case the shift indi of reprogramming	P -> R -> N -> mation of ind cator in meter goperation or Ste 26	• D -> P, co icator, touc panel doet ce. And pe	nfirm the shift h "Next". s NOT shows rform necess.	t indicator in correct shift ary diagnosi:	meter pane position, tr s and repair	el shows ouch "Ne r.	correct s	shift comple	ete the		
								St 2	ер ?7		Nex	ct

Figure 14

28. Find the TCM **Part Number** (see Figure 15) and write it on the repair order.

NOTE: This is the current Part Number (P/N).

Ver.CSP43.20		States
Bask Home Print Screen Scree	Measurement Mode Recorded Help ERT 12.9V VI	× = _ X
Re/programming, Configuration	e calibration data Save ECU Data	10/10
ave ECU Data		
Touch "Save" to save operation log and Operation log helps to restart next opera	the current part number as listed below to CONSULT. tion by selecting suitable operation log. Operation log is eras	ed
after operation has completely finished.		
		~
File Label		
Operation	REPROGRAMMING	
System	TRANSMISSION	
Part Number		
Vehicle 28		
VIN		
Date	7 1 8/ 1 1 1 0 1 3: 1 A A A	Save Step
		31

Figure 15

- 29. Compare the P/N you wrote down to the numbers in the **Current TCM Part Number** column in **Table A** below.
- 30. Comparison results:
 - If there is a <u>match</u>, this <u>bulletin applies</u>. Continue with the reprogramming procedure.
 - If there is <u>not a match</u>, reprogramming is not needed or it has already been done. Confirm this bulletin applies to the vehicle you are working on.

Model	Current <u>TCM</u> Part Number: 31036 -
2013 - 2014 Sentra	3SR0A, 3SR0B, 3SR0C 3SG0A, 3SG0B, 3SG0C 9AM2A, 9AM2B, 9AM9E
2012 - 2014 Versa Sedan	3AA6A, 3AA6B, 3AA6C 9KB1B, 9KB1C, 9KB1D 3BE0A, 3BE0B
2014 Versa Note	3VB2A, 3VB2B, 3VB2C

Table A

31. Select Save.

- 32. Use arrows (if needed) to view and read all precautions.
- 33. Check the box confirming the precautions have been read.
- 34. Select Next.



Figure 16

NOTE:

- In some cases, more than one new P/N for reprogramming is available.
 - > If more than one new P/N is available, the screen in Figure 17 displays.
 - If more than one new P/N is listed, select and use the reprogramming option (P/N) that says "Use_with_only_NTB15-069".

ack Home Print Sc Home Cunfiguration	ven Screen Mousteriet Recorded Capture Mousteriet Recorded PriscaWight Salect	Program Data Confirm Vehicle Condition	91
ct Program Data	/programming data listed below		
case no reprogiprogramm progiprogramming data in i	ng data is listed below, confirm the vehi CONSULT	le selection, VIN and	
System	TRANSMISSION		5
Correct Parl Number	Part Number Alter Hepto/programmin	g Other Information	
XXXXX-XXXXX XXXXX-XXXXX	XXXXX-XXXXX XXXXX-XXXXX	*****	
			lait

Figure 17

- 35. Read the **Current Part Number** and **Part Number After Reprogramming**. They should be different.
- 36. Select Next.

VEI.0 3F43.20		atales
Back Home Print Screen Captur	Massarment Mode Mode Mode	-
Configuration	Precaution Select Program Data Confirm Vehicle Condition	12/14
elect Program Data		
Confirm the detail listed below, and touc -In case the screen to select reprog/progr vehicle. -In case the part number after reprogramming da selection, VIN and reprog/programming da	h "Next" if OK. amming data is NOT displayed, only one data is available for this ning is wrong, touch "Re-select", and confirm the vehicle ta In CONSULT.	
Part Number After Repro/programming	310-0-04F 55	Step 35
Current Part Number	3#03844#6#	These numbers
Vehicle		should be
VIN	3 1 AB 7 B + B + B 86B 9 B B	different
System	TRANSMISSION	
Other Information	B17_16MY_MR18DE_USA_SERVICE_TOSOK_CV_CALIBRATIO NID:00F8	Re-select
Expected time to finish re/programming	10min Step	
	36	Next

Figure 17a

- 37. Make sure **OK** is highlighted **green** (battery voltage must be between **12.0 and 15.5 Volts**).
- 38. Select Next.

۱

IMPORTANT: Battery voltage must stay between **12.0 and 15.5 Volts** during reprogramming or TCM reprogramming may be interrupted and TCM may be damaged.

Back Harne Print Screen Str Cant Re/programming, Configuration 51	ren Monazornert Becorded Mode Bata sleat Program Data Confirm	Help 12.8V	
onfirm Vehicle Condition			
perate according to the following proce	edures,		Monitor battery voltage here
Remove the terminal caps of battery a	nd connect battery charger to batte		
Adjust the battery charger output so th 13.5V. The vehicle battery voltage is st Confirm the RESULT is OK, touch "Ne	at the vehicle battery voltage is be rown on the top-right of this screer Step 37	tween 12.0V and	

Figure 18

NOTE: In the next step, the reprogramming process will begin when **Start** is selected.

39. Select Start.

Back Image: Print Screen Home Print Screen Print Screen Print Screen Configuration Image: Print Screen Confirm Vehicle Condition Confirm Vehicle Condition Confirm the vehicle condition as I Then, confirm that judgment for al out of range, reprogramming or proceedings	Select Progra	m Data t the vehicle co OK, and touch ' stop.	ed Pelp FR	13.0V Transferra Mon icle cond VO	itor battery
Monitor Item BATTERY VOLTAGE	Value	Unit V	Judgment OK	Condition	
ENG SPEED SIG	0	rpm km/h	ок		
			1		Step 39 Start

Figure 19

40. Wait for both progress bars to complete.



Figure 20

41. When the screen in Figure 21 displays, the reprogramming is complete.

NOTE: If the screen in Figure 21 does <u>not</u> display (which indicates reprogramming did <u>not</u> complete), refer to the information on the next page.

42. Disconnect the battery charger (GR8) from the vehicle.

43. Select Next.



Figure 21

NOTE: Additional steps/operations are required before C-III plus will provide the final reprogramming confirmation report. Continue with the reprogramming procedure on page 16.

If reprogramming does not complete and the "!?" symbol displays as shown in Figure 22:

- Check battery voltage (12.0 15.5V).
- Ignition ON, engine OFF.
- External Bluetooth[®] devices are OFF.
- All electrical loads are OFF.
- Select <u>Retry</u> and follow the on screen instructions.

NOTE: Retry may not go through on first attempt and can be selected more than once.

and the second place we have have have	VIN:	Vehicle : LBAE 2E0 2011	Geuntry : U.S.A.
Post Series	Server Capture Mission Herson	mul Dep 12AV VI	X 🖛 🔜 🔀
Repregramming, Configuration	Transfer Dave	Confirm Result	9/9
Confirm Result			
Reprogramming or programming i operation on this ECU. Touch "Retry" to retry reprogramm	is not completed properly, but ning or programming.	you can retry reprogiprogramming	
Part number after Reproglprogramming		283B0	
Current Part Number		28380-	
Vehicle		ZEOLEAF	
MIN		JN1AZ0CP _X BTxxxxx	
VIN System		JN1A20CP _X BTxxxxx Referentions	
VIN System Date		JN1AZ0CP _X BTxxxxxx THE ELEMTICS 1/26/20 xx 4:34:55 PM	Retry
ViN System Date Other Information		JN1A20CP ₂ 8Txxxxx TelkEsseTxcs 1/25/20xx4:34:55 PM 6:26=>6:27	Retry

Figure 22

If reprogramming does <u>not</u> complete and the "X" symbol displays as shown in Figure 23:

- Do not disconnect the plus VI or shut down C-III plus if reprogramming does not complete.
- Check battery voltage (12.0 15.5V).
- CONSULT A/C adapter is plugged in.
- Ignition ON, engine OFF.
- Transmission in Park.
- All C-III plus / plus VI cables are securely connected.
- All C-III plus updates are installed.
- Select <u>Home</u>, and then restart the reprogram procedure from the beginning.

CONSULT-III plus Ver.V14-21.00	VINIS	Vehicle :-	Country: U.S.A
Harrs Print Scrien	Streen Copture	anderd Belp. 17.7	• 📲 📉 💌 🔜 🔀
Configuration	Tumer Data	Confirm Result	212
onfirm Result			
reuse anymore. Touch "Home" to back to Home S	crean, replace ECU with Sarv	ice Manuel.	→ 🔊
Part number after Reprog/programming		283B0	
Current Part Number		283B0-	
Vehicle		ZEOLEAF	
Vehicle		ZEOLEAF JN1AZOCPxBTxxxxxx	
Vehicle ViN System		ZEOLEAF JN1AZOCPxBTxxxxxx TECOMMUNICEOX	
Vehicle VIN System Date		ZEOLEAF JN1AZOCPxBTxxxxx XEXXXXXXXX 1/26/20xx 4:29:18 PM	
Vehicle VIN System Date Other Information		ZEOLEAF JN11AZOCPxBTxxxxxx TEOOROOTECOX 1/26/20xx 4.29:18 PM 6.26=>6.27	

Figure 23

44. Confirm the Transmission Fluid temperature judgment is **OK**, then select **Next**.

• If the judgment is NG, drive the vehicle to warm the transmission until the judgment changes to OK.



Figure 24

- 45. Follow the on-screen instructions; maintain the following conditions:
 - a. Parking brake set.
 - b. Ignition ON, with the engine OFF.
 - c. Press the Brake.
 - d. Press accelerator between ¼ and ½.
 - e. Put shift selector in R.
- 46. Select Erase DTC.

681.6 JF 40.20			Jules
Back Home Print Screen	Screen Massurement Recorded Data	Help AL ERT 12.9V VI	· 💥 💻 🥅 🔀
Configuration	Check Fluid Temperature	Confirmation EEPRON	17/19
Trase TCM EEPROM			
Operate according to the following pro	ocedures.		
1			
Stop Engine. Turn Power switch / ig	nition SW to the ON position, and	set shift lever to R position.	
2 Press brake pedal, and press accele	rator pedal between half (1/2) and	quarter (1/4). With this condition.	touch
"Erase DTC".			
		Stop	
		Step	Erase
		46	



- 47. Follow the on-screen instructions; maintain the following conditions:
 - a. Parking brake set.
 - b. Ignition ON, with the engine OFF.
 - c. Fully depress the accelerator.
 - d. Put shift selector in R.
- 48. Select Start.

Re/programming, Configuration	Check Fluid Temperature	Erase TCM EEPROM	Confirmation TCM EEPROM	17/1
se TCM EEPROM				
ERFORM ERASE CALIBRATION AINTAIN THE FOLLOWING COI ND TOUCH "START": EHICLE: STOP NGINE: STOP ELECTOR LEVER: R POSITION CCELERATOR PEDAL: DEPRE	I DATA. IDITIONS			Start
urrent status		w	aiting for your operation.	
	-			Step
				40

Figure 26

49. When **COMPLETED** is displayed, select **Next**.

ver.05P43.20			5	ates
Back End Print Screen	Screen Capture	Recorded Data	12.9V VI MI	•
Re/programming, Configuration	Check Fluid Temperature	Erase TCM EEPROM	Confirmation TCM EEPROM	17/19
Erase TCM EEPROM				
				Retry
Current status			COMPLETED	
			Step 49	Next
	Fi	gure 27		

50. Operate the ignition per the on-screen instructions.

ver.05P43.20	<u> </u>		:	states
Back Home Print Screen	Screen Capture	led Help	13.0V VI MI	
Re/programming, Configuration	Operation Selection	Erase calibration data	Save calibration data erasing	7/9
Erase calibration data				
Operate according to the follow 1. Ignition Switch : OFF (Hold it 2. Ignition Switch : ON (Hold it 3. Ignition Switch : OFF (Hold it 4. Ignition Switch : ON	ing procedures. more than 10sec) more than 10sec) more than 10sec)	tion status		
Current status of ignition switch	ON			
Time (sec)	9	Timer		
IGN SW ON	10 sec	Pro	ogress displa	ay
IGN SW OFF 10 sec	10 sec			

Figure 28

51. When **OK** is displayed, select **Next**.

Con cons	Vor 1-11 pius V	er.CSP43.20	TILLOITIADIA	ADEGUOUTO	Venicie : OLITI	101 2010	States
Back	Home	Print Screen	Screen Capture	nent Recorded Data	Help	12.8V VI MI	
50	Re/programming Configuration	,	Erase TCM EEPR	OM Confir	mation TCM EPROM	Confirm Shift Lever Position Display	18/19
Confirmat	tion TCM EEP	ROM					
OK : To NG : To	uch "Next" to uch "Retry" to Result	go to the ne repeat the o	xt operation. Jeration.				
							Retry
						Step 51	Next
					~ ~		

Figure 29

52. Operate the shift selector per the on-screen instructions.

- a. Move the shift selector to P; then move P>R>N>D>P
- b. Confirm the center display meter indicates the correct selector position.
- 53. Select Next.



Figure 30

54. Erase all DTCs as follows:

- a. Turn the ignition OFF.
- b. Turn the Ignition ON.
- c. Wait for DTC erase to complete.

55. Select Next.

	Ver.0 3P43.20				States
Back	Home Print Screen	Screen Capture	Recorded Data	ERT 12.9V VI	× • • • • •
Re/pro	ogramming, figuration	Confirm Shift Lever Position Display	Erase All DTC	Print Result Operation Com	t/ plete 20/21
Erase All DTCs					
According to 1 Turn ignit	the instruction below, ion switch to the ON pos	erase All DTCs. sition, then All DTCs are ition ON > O	automatically erased.		
Curre	nt status of ignition switch	ON			DFF ON
If the curi the actua	rent status of ignition I vehicle ignition switc	switch displayed on t h, touch "NEXT" to g	he screen differs from	n the status of Step 55	Next

Figure 31

56. Verify the before and after part numbers are different.

57. Print a copy of this screen (Figure 32) and attach it to the repair order.

58. Select **Confirm**.

Back Home Print Screen	Screen Capture	ement. Recorded Data	() Help	(14.3V	VI MI	
Re/programming, Configuration	Erase All DT	05 Prir Operati	t Result / on Complete			18/18
Print Result / Operation Complete						
All tasks are completed. Confirm L In case CONSULT can NOT immed temporally storage of this page. To Data Folder" on desk top, and oper Part number after Reprog/programming	AN access, toucl iately access to L uch "Screen Cap the folder named	h "Print" to print AN or printer, Sci ture", and save it d "ScreenImages"	out this page. reen Capture fu Screen captur	nction is av	ailable for "Cill plus	
Part number before Reprog/programming	56		20710-0EJ28			
Vehicle						
VIN		11بال ■	Z EHKAM501	5 4		
System					Step	Print
Date		• • • 1/	20112:10:21		57	
				1/1	Step 58	Confirm

Figure 32

NOTE: If you cannot print the above screen:

- a. Select Screen Capture.
- b. Name the file.
- c. Save the file in My Documents.
- A copy of the screen is now saved in the CONSULT PC. It can be retrieved and printed at a later time.

59. Close C-III plus.

60. Turn the ignition OFF.

61. Disconnect the plus VI from the vehicle.

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN (CM) I.D. #	DESCRIPTION	OP CODE	FRT
PM562	TCM Reprogram	PM5620	0.6 hrs.

OR

CAMPAIGN (CM) I.D. #	DESCRIPTION	OP CODE	FRT
PM562	TCM Reprogram Not Needed	PM5624	0.3 hrs.