

DTC P1F76 or P1F77 Sets While Fueling

AFFECTED VEHICLES

2017 Clarity Fuel Cell

A temperature sensor failure in the main hydrogen tank or sub hydrogen tank may cause DTC P1F76 (main hydrogen tank temperature sensor malfunction) or P1F77 (sub hydrogen tank temperature sensor malfunction) to set while fueling. We're aware of this issue, and we currently have it under investigation.

The fix for this issue is to replace the affected tank. However, these are restricted parts, and we're currently in a backorder situation. We expect this situation to clear up soon, but until it does, here's what you should do if you get a vehicle in for this issue:

1. Collect the i-HDS data.
2. Call Tech Line, and send them the collected data. This tells us which tank to order.
3. Clear the DTC with a battery cable reset, then return the vehicle to your customer.

Keep in mind doing this reset is just a temporary fix, but the DTC rarely comes back right away. This should hold your customer over until the tank can be replaced.