

Reference	SSM73139
Models	F-PACE / X761 F-TYPE / X152 XE / X760 XF / X260 XJ / X351
Title	InControl Touch Pro no navigation Guidance
Category	Electrical
Last modified	06-Jul-2017 00:00:00
Symptom	207000 Entertainment Systems
Content	<p><u>Issue</u></p> <p>Users might be experiencing an issue where the navigation guidance may not work. When navigation destination is set and voice guidance is enabled, the user may not experience the instructions with the voice guidance for navigation.</p> <p><u>Cause</u></p> <p>System language being set correctly but feedback accent may be in a different language. This is most likely to happen after an IMC software update or someone incorrectly setting the system language.</p> <p><u>Action</u></p> <p>If the user is experiencing the above mentioned symptoms then they should: Go to home screen, press Settings Icon, press All Settings, press Languages and Keyboards, Select System Language to English UK and press Yes, then select System Language of the native language.</p> <p>This will then set the system language to the native language and issue will be resolved. If this does not resolve the issue, then please take a video of the issue showing the above activities being done in the video, raise a Technical Assistance report and attach it to the TA.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p>

5 = Excellent – All required information provided to resolve the customer concern.