Service Alert

Mazda North American Operations Irvine, CA 92618-2922



Subject:

SCBS, LDWS, HBC WARNING LIGHTS ON IN HOT WEATHER

Service Alert No.: SA-064/17

Last Issued: 08/18/2017

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2017-2018 Mazda3 2017 Mazda6 2017 CX-5 2018 CX-3

DESCRIPTION

Some customers may complain about one or more warning lights on when they start the vehicle during hot weather. The combination of warning lights mentioned by the customer may include:

- SCBS
- LDWS
- HBC
- Master

Instrument Cluster Multi-Information Display (if equipped) warning messages may include:

- Forward Smart City Brake Support Malfunction
- Smart Brake System Malfunction
- Front Camera Sensor System Malfunction

MAZDA CONNECT center display warning messages may include:

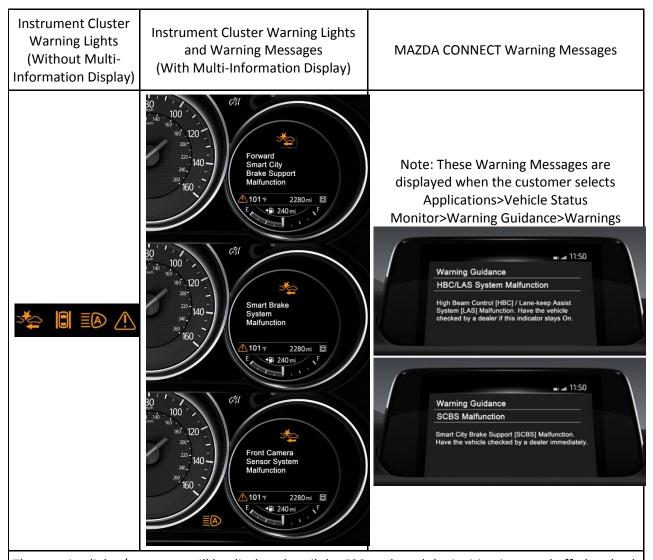
Note: The center display Warning Messages are only displayed when the customer selects Applications>Vehicle Status Monitor>Warning Guidance>Warnings.

- High Beam Control [HBC] / Lane-keep Assist System [LAS] Malfunction. Have the vehicle checked by a dealer if this indicator stays on.
- Smart City Brake Support [SCBS] Malfunction. Have the vehicle checked by a dealer immediately.

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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools, equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

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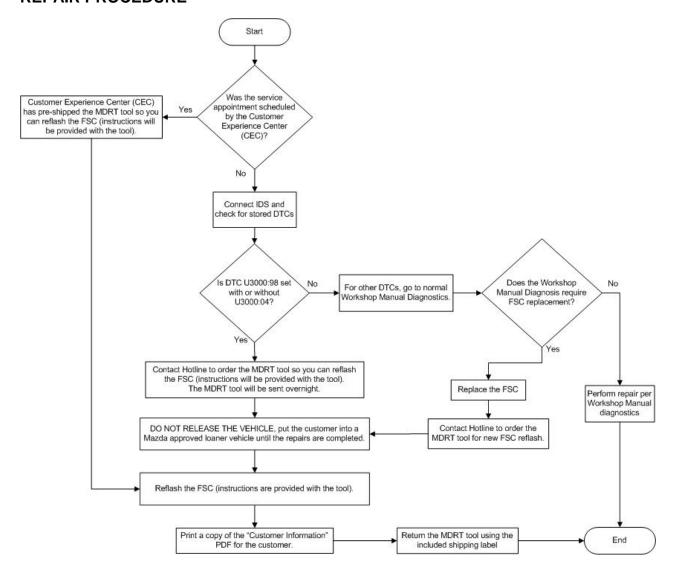
The warning lights/messages will be displayed until the FSC cools and the ignition is turned off, then back on.

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REPAIR PROCEDURE

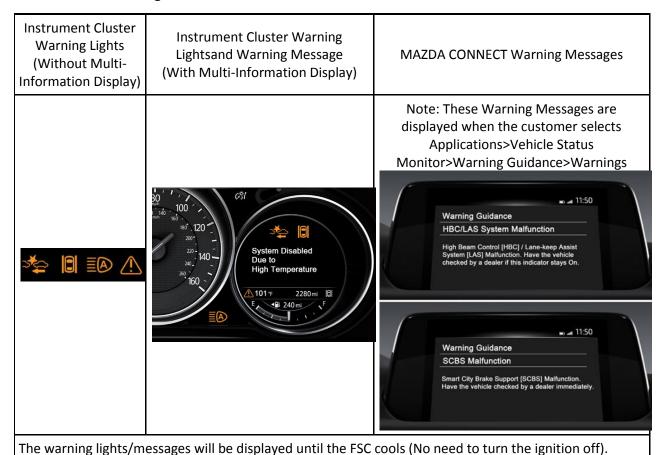


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After FSC reflash using the MDRT tool



Customer Information PDF

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SCBS, LDWS, HBC WARNING LIGHTS ON IN HOT WEATHER

If the Forward Sensing Camera (FSC) cannot operate normally due to high temperatures, the system functions related to the Forward Sensing Camera (FSC) are temporarily stopped and the following warning lights and/or messages will be displayed. However, this does not indicate a malfunction. Cool down the area around the Forward Sensing Camera (FSC) such as by turning on the air conditioner or parking in the shade.

Before Dealer Repair



The warning lights/messages will be displayed until the FSC cools and the ignition is turned off, then back on.

After Dealer Repair

Aitei Dealei Kepali		
Instrument Cluster Warning Lights (Without Multi-Information Display)	Instrument Cluster Warning Lights and Warning Messages (With Multi-Information Display)	MAZDA CONNECT Warning Messages
	30 100	Note: These Warning Messages are displayed when selecting Applications>Vehicle Status Monitor>Warning Guidance>Warnings Warning Guidance HBC/LAS System Malfunction High Beam Control (HBC) (Lane-keep Assist System (LAS) Malfunction. Have the vehicle checked by a dealer if this indicator stays On. Warning Guidance SCBS Malfunction Smart City Brake Support (SCBS) Malfunction. Have the vehicle checked by a dealer immediately.

The warning lights will turn off when the Forward Sensing Camera (FSC) cools down (No need to turn the ignition off).