

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

MIDDLE HEADLINER LOOKS LOOSE

Bulletin No.: 09-037/17

Last Issued: 08/24/2017

APPLICABLE MODEL(S)/VINS

2017 MX-5 (RF)

DESCRIPTION

Some customers may complain that the the middle headliner looks loose at the center rear. This is caused by parts variation. To correct the concern, an additional fastener can be installed in the headliner.



Customers having this concern should have their vehicle repaired using the following repair procedure.

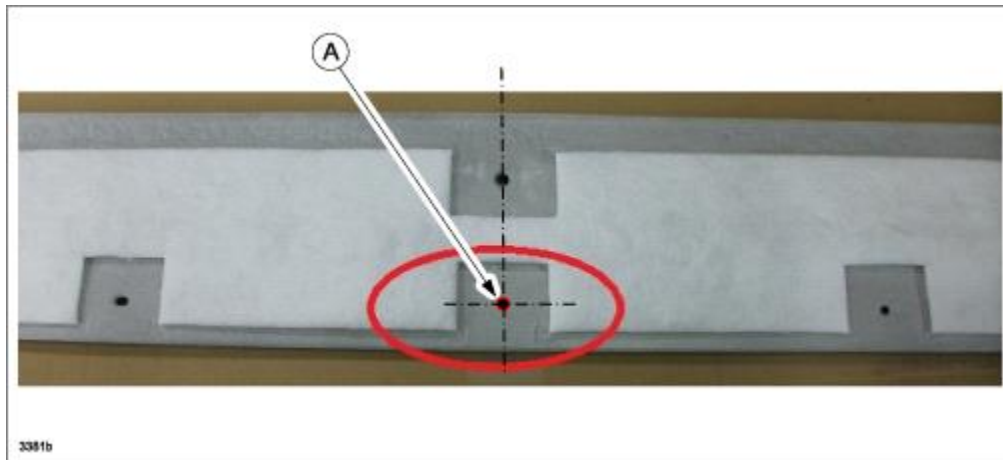
CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

REPAIR PROCEDURE

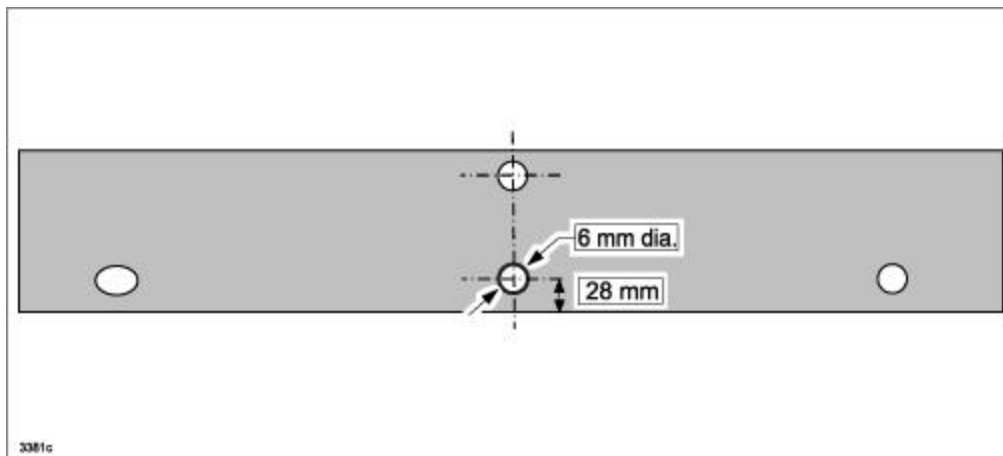
1. Verify customer concern.
2. Remove the middle headliner according to the instructions on MGSS (MIDDLE HEADLINER REMOVAL/INSTALLATION).
3. Punch a 6mm diameter hole (A) in the headliner using a hole punch (recommended).

NOTE: There is a mating hole in the middle roof panel.

Back view of the middle headliner



Location of the hole



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4. Install the middle headliner with four (4) fasteners.
5. Verify repair.

PARTS INFORMATION

Parts Number	Description	Qty.	Notes
GJ21-68-885B02	Fastener	1	---

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Warranty.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	89
Damage Code	99
Part Number Main Cause	N248-R1-67X
Quantity	0
Operation Number / Labor Hours:	XXN7FXAX / 0.2 Hrs.

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