

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject:

i-ELOOP BATTERY SERVICE INFORMATION

Bulletin No.: 01-012/17

Last Issued: 08/24/2017

BULLETIN NOTE

This bulletin supersedes the previously issued bulletin(s) listed below: The changes are noted in Red.

Previously issued TSBs:	Date issued:
01-007/16	02/26/2016
01-002/14	09/26/2014, 02/25/2014 and 02/07/2014
01-016/13	09/25/2013 and 06/19/2013

APPLICABLE MODEL(S)/VINS

2014-2017Mazda3 vehicles equipped with i-ELOOP

2014-2017Mazda6 vehicles equipped with i-ELOOP

DESCRIPTION

This service information provides basic Q-85/T-110 battery handling procedures. Complete service information can be found in MGSS online or Workshop Manual (section 13-17).

Q85/T110 BATTERY MAINTENANCE

1. Maintain battery charge during vehicle storage.

- Charge the battery regularly even though there's no electrical load applied.
- If battery is left discharged for long periods, battery failure may occur.

2. Maintain battery charge during parts inventory.

- Charge the battery regularly during parts stock.
- If battery is left discharged for long periods, battery failure may occur.

Q85/T110 BATTERY TEST AND BATTERY CHARGING

NOTE: The GR8 Battery Management System software version 195E or later is required. If version is lower than 195E, refer to GR8 BATTERY MANAGEMENT SYSTEM UPDATE before proceeding.

Page 1 of 10

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

1. Remove the battery from the vehicle.

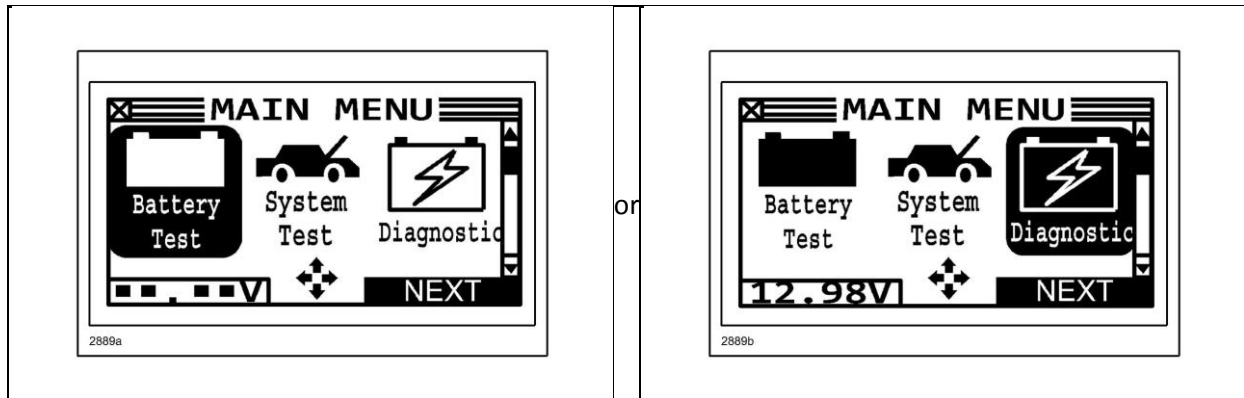
CAUTION: Do not charge the battery in the vehicle. Vehicle electrical system damage may occur.

2. Remove the battery filler caps.

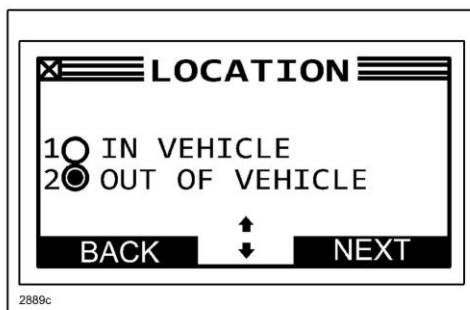
3. Adjust battery fluid level if needed using distilled water.

4. Connect the GR8 Battery Management System using the large cables.

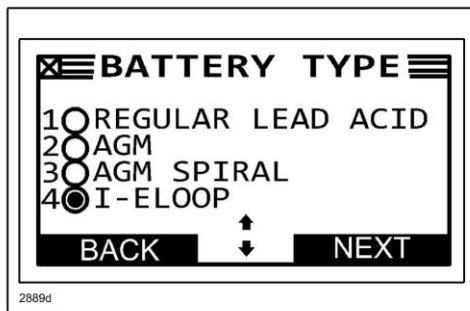
5. From the MAIN MENU, select Battery Test or Diagnostic.



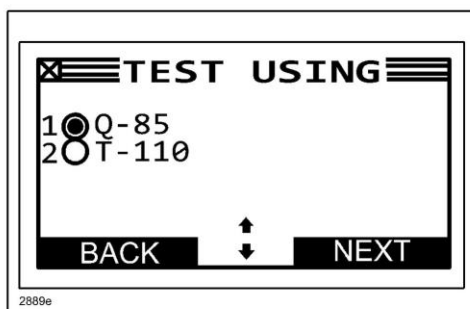
6. From the LOCATION screen, select OUT OF VEHICLE.



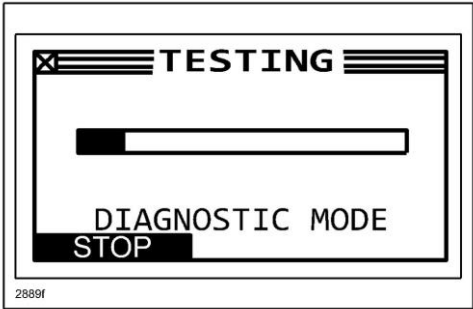
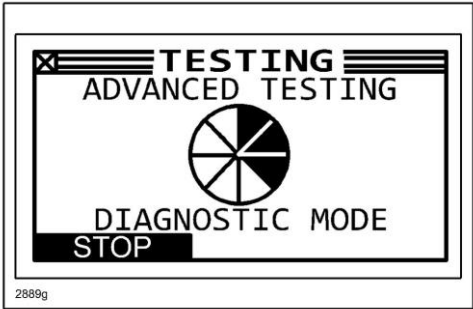
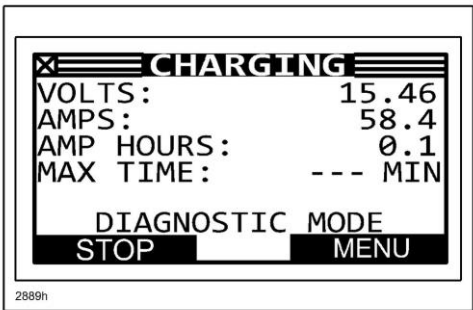
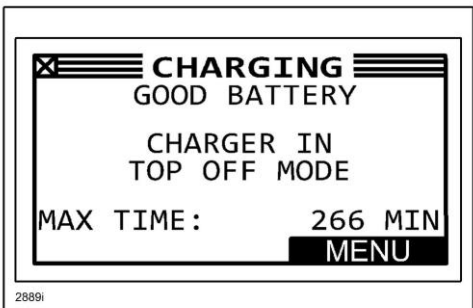
7. From the BATTERY TYPE screen, select I-ELOOP.



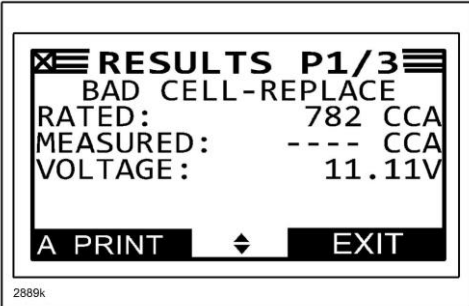
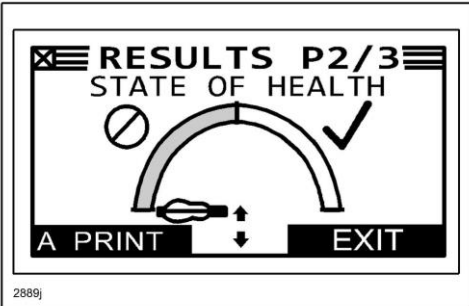
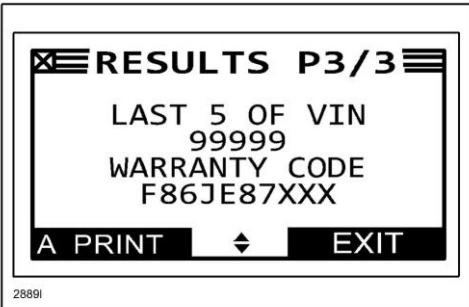
8. From the TEST USING screen, select Q-85.



9. GR8 battery test is in process. This may take several minutes to complete.

 <p>2889f</p>	 <p>2889g</p>
Battery Test Results	
<p>Battery Charging</p> <p>When test is complete, battery charging will automatically begin if needed. This may take several hours to complete.</p>	 <p>2889h</p>
<p>Battery Good</p>	 <p>2889i</p>

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

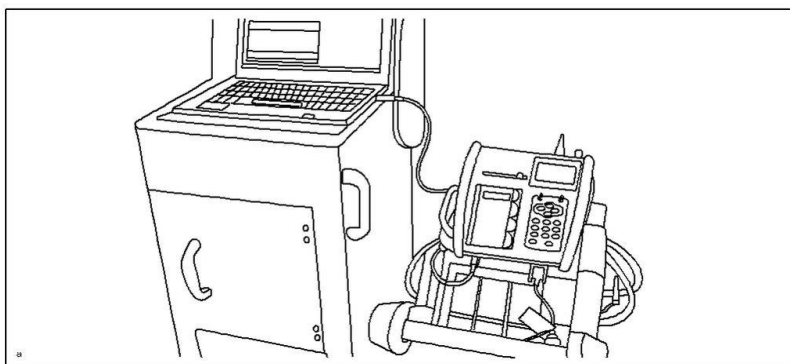
Bad Cell	 <p>2889k</p>
State of Health	 <p>2889j</p>
Warranty Code	 <p>2889i</p>

GR8 BATTERY MANAGEMENT SYSTEM UPDATE

NOTE:

- You will need the IDS Laptop, MGSS access and the entire GR8 workstation, including the USB cable that is included with the Midtronics GR-8, in order to complete the update.
- If the cable is missing, please purchase one from your local electronics store. Cable needs to be a regular USB jack on one end and a mini-USB jack on the other end. Do not install the cable until prompted to do so.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.



1. Plug your GR8 Workstation into a wall outlet.
2. Confirm the 6 AA batteries in the hand held unit are new.
3. Reinstall the hand held unit in its holder.
4. With the IDS Laptop, log onto MGSS, then select Special Service Tools & Current MRT List.
5. Click Here or select the GR-8 Update link below the GR-8 I-ELOOP Software Update title.
6. Select "Run" to download the Mazda(GR8-195E) file.
7. Select "Run" to install the Midtronics Update Wizard (MUW).
8. Follow the steps in the Midtronics Update Wizard to complete the 10-20 minute download.

BILLING INFORMATION

Tool(s) will be automatically invoiced to your dealer parts account statement. If your accounting department has any questions regarding this invoicing, please call Mazda Special Service Tools (949-442-6539).

Part Number	Description	Price
MAZ-GR8-VE	GR-8 Software Update	\$80.00 Per Unit

Q85/T110 BATTERY VOLTAGE MEASUREMENT

Battery voltage can only be measured on a battery that has not been recently charged. If the battery was recently charged, wait 6 hours or more before checking the battery voltage.

1. Is the battery voltage 12.4 volts or higher?
 - Yes - The battery is charged.
 - No - The battery requires charging. Proceed to Q85/T110 BATTERY TEST AND BATTERY CHARGING.

Q85/T110 BATTERY SPECIFIC GRAVITY MEASUREMENT

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Battery condition can be ascertained using this method; however, the preferred method is to use the GR8 Battery Management System. Refer to Q85/T110 BATTERY TEST AND BATTERY CHARGING.

1. Mix the electrolyte solution on all 6 cells by using a siphon to suction the electrolyte from the battery and then put it back in.
2. Use a scope type specific gravity battery meter (refractometer) to measure all six cells.
 - a. Is the cell with lowest electrolyte specific gravity 1.25 or more?
 - b. - Yes - The battery is fully charged.
 - c. - No - Go to step b.
 - d. Is the cell with lowest electrolyte specific gravity less than 1.17?
 - e. - Yes - The battery may be faulty. If however, the battery is under warranty, you must use the Midtronics GR-8 tester as it uses a more accurate method of testing. Proceed to Q85/Q110 BATTERY TEST AND BATTERY CHARGING to accurately test the battery. If the Midtronics GR-8 tester fails the battery it will generate a battery failure code for warranty claim submission.
 - f. - No - The battery requires charging. Proceed to Q85/T110 BATTERY TEST AND BATTERY CHARGING.

Q85/T110 BATTERY INSPECTION WITHOUT GR-8

If the GR8 Battery Management System is not available to test a Q85/T110 battery, refer to MGSS online or Workshop Manual section 01-17:

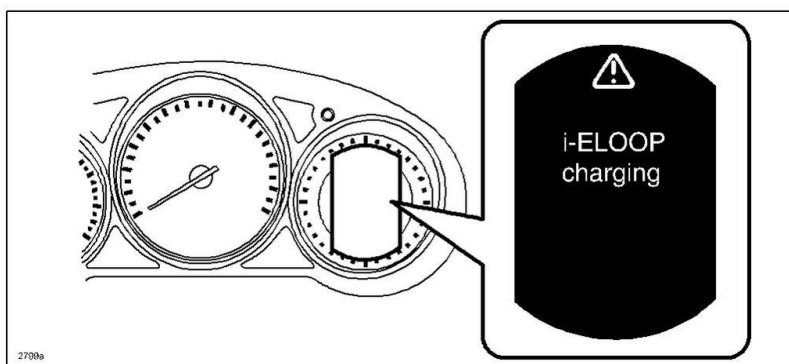
- Mazda3 - BATTERY INSPECTION [SKYACTIV-G 2.0, SKYACTIV-G 2.5]
- Mazda6 - BATTERY INSPECTION [SKYACTIV-G 2.5]

Q85/T110 BATTERY CHARGING WITHOUT GR-8

If the GR8 Battery Management System is not available to charge a Q85/T110 battery, refer to MGSS online or Workshop Manual section 01-17:

- Mazda3 - BATTERY RECHARGING [SKYACTIV-G 2.0, SKYACTIV-G 2.5]
- Mazda6 - BATTERY RECHARGING [SKYACTIV-G 2.5]

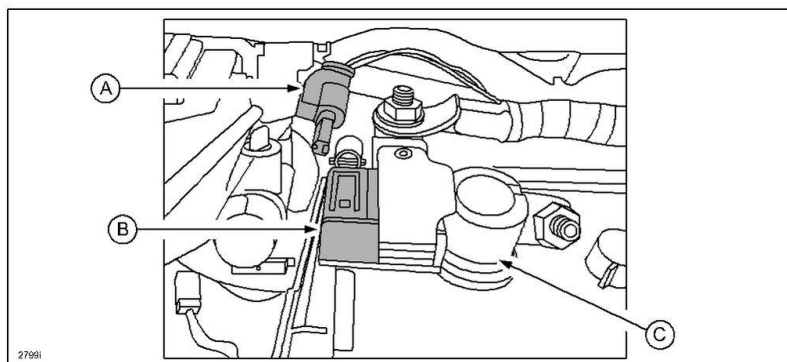
Q85/T110 BATTERY JUMP START



If a jump start is necessary, do not remove the jumper cables or drive the vehicle until the instrument cluster Multi-Information Display (Mazda6) or touchscreen (Mazda3) warning message i-ELOOP charging is no longer displayed. This process takes about 3 minutes to complete.

Q85/T110 NEGATIVE BATTERY CABLE DISCONNECT

1. Record audio memory.



2. Switch the ignition off.
3. Disconnect the current sensor connector (A) from the current sensor (B).
4. Disconnect the negative battery cable terminal (C).

Q85/T110 NEGATIVE BATTERY CABLE CONNECTION

1. Connect the negative battery cable terminal (C).
2. Connect the current sensor connector (A) to the current sensor (B).
3. Switch the ignition ON.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

4. Perform the power window system initial setting.
5. Perform the sunroof system initial setting (if equipped).
6. Set the clock.
7. Set audio memory.
8. Perform the tire pressure monitoring system (TPMS) initialization.

Q85/T110 OPERATION REQUIRED AFTER BATTERY REPLACEMENT

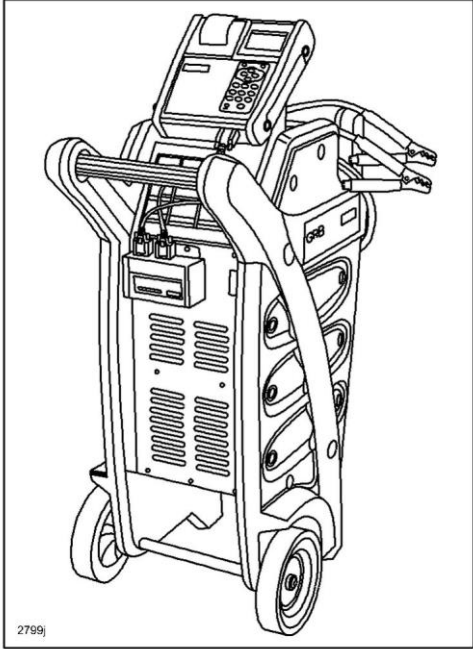
When replacing the battery, perform the following procedure. When replacing the PCM simultaneously, perform the PCM configuration first.

1. Switch the ignition ON (engine off).
2. Shift the selector lever to the N position.
3. Perform the following work with the brake pedal depressed.
 - a. Depress the accelerator pedal for 5 s or more.
 - b. Verify that the charging system warning light and the master warning light flash.
 - c. Depress and release the accelerator pedal 3 times.
 - d. Verify that the charging system warning light illuminates and the master warning light turns off.
4. Switch the ignition OFF and disconnect the negative battery cable. Refer to Q85/T110 NEGATIVE BATTERY CABLE DISCONNECT.
5. Connect the negative battery cable. Refer to Q85/T110 NEGATIVE BATTERY CABLE CONNECTION.

Q85/T110 BATTERY ORDERING

Q85/T110 Battery can be ordered using the eMDCS parts ordering system.

SPECIAL SERVICE TOOL (SST) INFORMATION

Part Number	Description	Qty.	Image
MTRGR81291KT	TGR-8 Battery Management System	1	

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.