

VWoA Compliance

Subject: 3.0-liter TDI Class Action Communications

From: Audi Communications

Sent: Friday, February 24, 2017 4:13 PM

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Dealer Communication

DP	GM	Sales	CPO
Service	Parts	Warranty	F&I

From: Audi Sales Operations

3.0-liter TDI Class Action Communications

As you know on February 14, the Court preliminarily approved the settlement of consumer class action claims concerning 3.0-liter, V6 VW Group TDI vehicles. The terms of the settlement have subsequently been posted on www.audicourtsettlement.com, as well as the court's website. In addition, Volkswagen Group of America began the official notification to owners and lessees of eligible 3-liter TDI vehicles starting on February 16, and continuing through February 28. In this notification, consumers are directed to the settlement website to obtain additional information pertaining to the settlement.

Similar to the 2.0-liter settlement, **we strongly recommend that you not offer any advice to your customers regarding what is covered or not covered under these settlement documents.** In instances when your customers or members of your staff have questions, there are several official resources available to provide guidance. We encourage everyone to visit the special website we have established for all diesel settlement matters, www.audicourtsettlement.com. There you can read all of the actual documents, and obtain fast answers to frequently asked questions.

Customers also may call a **dedicated TDI settlement hotline** where specially trained agents will answer any questions they may have. For 3.0-liter customers, the number to call is **1-844-98 CLAIM (1-844-982-5246)**, **then select option 2.**

Regardless of your knowledge of the 2.0-liter settlement, the 3.0-liter settlement is materially different in several areas, so it would be best to refer all questions either to the website or the hotline.

PLEASE BE AWARE IN PARTICULAR that customers who are Eligible Owners and dispose of their 3.0-liter TDI vehicles after January 31, 2017, may no longer be eligible for any settlement benefits. The long-form class member notification document provides as follows: "Class Members who wish to claim benefits under the Class Action Settlement, and have not already sold their vehicles, should retain them."

Customers who are Eligible Lessees that are scheduled to terminate their 3.0-liter TDI vehicle(s) leased through Audi Financial Services (AFS) after January 31, 2017, should review their options at the aforementioned diesel settlement website or contact the dedicated TDI settlement hotline regarding their

benefits under the settlement. But please note, Eligible Lessees are able to return their leased vehicles at end of term without forfeiting their rights to the Lessee Repair Payment provided under the settlement.

We look forward to continuing to keep you updated on relevant points and working through a full and fair resolution of all matters as quickly as possible. Thank you for your continued patience and cooperation.