

Service Information

Offboard Diagnostic Information System Service (ODIS Service) Number: AOS-17-02

Subject: Installation Phase 1 – Preparation, License & Security Certificate Process Instructions Date: Feb. 08, 2017

Supersedes AOS-16-05 due to updated and additional information.

Table of Contents

Section	Page
1.0 Introduction	2
1.1 General Information - MUST READ!	2
1.2 Preparation Overview	2
1.3 License & Certificate Processes Overview- MUST READ!	2
2.0 Preparation	3
2.1 Diagnostic Device Hardware & Network Prerequisites	3
2.2 Supplementary Materials	3
2.3 Assign Device ID	4
2.4 Prepare License & Certificate Storage Folders	4
3.0 License Process	5
3.1 Request License (eShop)	5
3.2 Download & Store License	13
4.0 Security Certificate Process - MUST READ!	17
4.1 Request Security Certificate (eCRMS)	17
4.2 Download & Store Security Certificate	21
4.3 Import Security Certificate to Windows®	23

Notes:

- *Please read these instructions carefully and in their entirety before performing any procedures. If you do not understand these instructions, arrange to have a qualified person perform these procedures.*
- *Use these instructions to prepare **ONE DEVICE AT A TIME** through to completion!*
- *Heed all prerequisite requirements and notes, and follow all instruction steps in the Section order given.*
- *Discard all printed copies of this document after use. Revisions may be issued at any time. Always check ServiceNet for the latest version.*

1.0 – Introduction

1.1 – General Information

This document describes the complete **preparation, license and security certificate** processes required **prior to installing ODIS Service diagnostic software** on a **new diagnostic laptop or tablet device**, i.e.: a **device** where ODIS Service was **NOT** previously installed.

Instructions for the initial installation are broken down into **two separately-titled instruction document “Phases”**: **Installation Phase 1** and **Installation Phase 2**. **These Phase 1 instructions must be completed before proceeding with the Phase 2 instructions** (also posted on ServiceNet).

Checkboxes are provided throughout this document to note fulfilled prerequisites and completed sections.

1.2 – Preparation Overview

The preparation guidelines:

- Ensure diagnostic device eligibility for ODIS Service software installation and use.
- Physically identify individual diagnostic devices in workshop service.
- Suggest methods to store and manage the license and security certificate files after download.

1.3 – License & Certificate Process Overview

1.3.1 – License Request & Download

- An ODIS Service software license file must be requested, downloaded and stored. The file is then retrieved and installed during the ODIS Service software installation process (Phase 2).
- License requests are submitted online via the **eShop** application administered by VWAG.
- License requests **must be made using the diagnostic device on which ODIS Service will be installed**. This is necessary to associate the license with the unique **hardware key** of the device.
- Regardless if license requests are made for devices at a **single-brand** dealer or a **dual-brand** dealer, **only one license file is needed per device**. The license file determines the brand-specific diagnostic data that is installed and updated.
- Each license request is reviewed by VWGoA and approved or denied as applicable.
- When approved, a **license approval notification email is sent to the email address entered in the request**. Please ensure that a valid email address is entered in the request. VWGoA and VWAG are not responsible for misdirected license approval notification emails.
- License requests submitted **before 1:00 PM EST** are typically approved **within three hours**. License requests submitted **after 1:00 PM EST** may take **up to one business day** for approval.
- License files must be **downloaded from eShop directly to the diagnostic device**, backed-up, and then installed during the ODIS Service software installation process (Phase 2).

1.3.2 – Security Certificate Request, Download & Import

- A security certificate file must be requested, downloaded and stored. The file is then retrieved and imported to a Windows® certificate store **before** the ODIS Service software installation process.
- The certificate enables the authorized download, installation and update of ODIS Service software from a Volkswagen AG (VWAG) web-server, and allows diagnostic functions that require secure online communication with various VWAG Group services.
- Certificate requests are submitted online via the **eCRMS** application administered by VWGoA. A request form must be printed, signed and faxed to VWGoA.
- Certificate requests include entering the diagnostic devices' unique **hardware key** (determined during license request process) in the request form. This is necessary to associate the certificate **with the dealership** and the devices' **hardware key**.
- Regardless if certificate requests are made for devices at a single-brand dealer or a dual-brand dealer, **only one security certificate is needed per device**.
- Each certificate request is reviewed by VWGoA and approved or denied as applicable.
- When approved, **a certificate approval notification email is sent to the email address entered in the request**. Please ensure that a valid email address is entered in the request. VWGoA is not responsible for misdirected certificate approval notification emails.
- Certificate requests are typically approved **within one business day**.
- Certificate files must be **downloaded from eCRMS directly to a backup USB flash drive** and/or the **diagnostic device** itself, and then imported to Windows on the diagnostic device.

2.0 – Preparation

2.1 – Diagnostic Device Hardware & Network Prerequisites

- ☐ **New diagnostic laptop or VAS tablet device**
- ☐ **Windows 10**
- ☐ *Network connection via Ethernet cable or WLAN enabled.*
- ☐ *Antivirus software temporarily disabled (where applicable).*
- ☐ *Diagnostic device connected to power adapter and booted to Windows desktop.*

2.2 – Supplementary Materials

Error-free license and certificate process management relies on **identifying** all **new diagnostic** devices in service and **safely storing** these files until they are needed. To enable this, obtain the following:

- ☐ Self-adhesive labels. (Optional: permanent marker.)
- ☐ USB Flash Drive (for backup license & certificate files, and hardware key document).



2.3 – Assign Device ID

We suggest assigning a **device ID** using the following method:

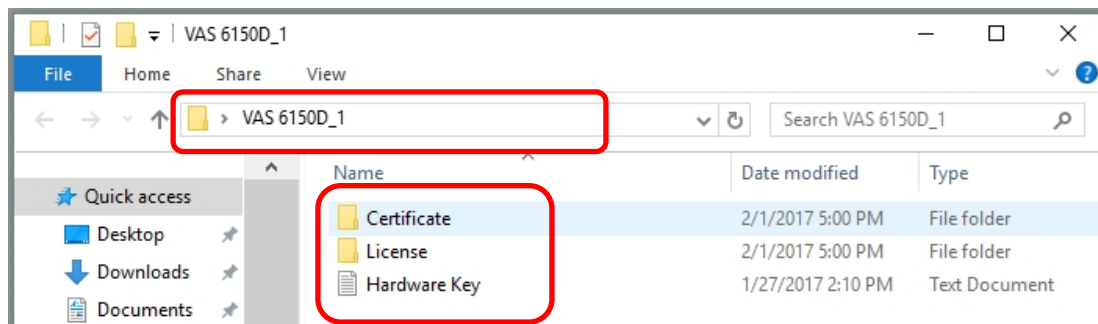
1. Apply a **self-adhesive label** to the diagnostic device in a clean, conspicuous area.
2. Mark the devices' **model designation** along with a **numeric descriptor** on the label (or directly to the device with permanent marker) as per the following suggestions:
 - **6150D_1** (The underscore 1 indicates **only one of each device is in service**).
 - **6150D_1, 6150D_2, 6150D_3** etc. (The underscore numbers indicate **more than one of the same device are in service**).

2.4 – Prepare License & Certificate Storage Folders

We suggest the following method to prepare **primary** and **backup storage folders**. These serve to **organize and store the license and certificate files** and record the device **hardware key** for future use.

1. **Create the primary storage folder on the Windows desktop: Right-click > New > Folder**
2. **Name** this folder with the **device ID** assigned in Section 2.3. This folder will be referenced throughout the remaining instructions as the “**device folder**” on the Windows desktop.
3. **Open the device folder** and **create two subfolders**: Name the subfolders “**License**” and “**Certificate**” respectively.
4. **Create a Text** document in the **device folder**: **Right-click > New > Text document**. **Save** the empty text document as: “**Hardware Key**”.

Example: Illustrated below is a **device folder** created for a device identified as “**VAS 6150D_1**”:



5. Insert the **backup USB flash drive** into an available port on the diagnostic device.
6. Select and **Copy** the primary **device folder** to the **backup USB flash drive** directory.
7. Leave the backup USB flash drive connected with its directory accessible.
8. **Minimize** the primary and backup device folder windows.

☐ Preparation steps completed. Proceed to [Section 3.0 – Page 5](#)

3.0 – License Process

3.1 – Request License (eShop)

Prerequisites:

- ☐ *Person performing the request has access permission to the eShop application on **accessaudi**. (Permission must be granted by the dealership Systems Administrator.)*
- ☐ *All Section 2.0 - Preparation steps completed!*
- ☐ *Backup USB flash drive with **device folder** available.*
- ☐ *The diagnostic device on which ODIS Service will be installed must be used to make the license request.*

1. Launch Internet Explorer
2. Logon to **accessaudi.com**
3. Go to: **App Links > Service**, select the link to **ODIS – eShop**.

Note:

***First time users** of eShop are prompted to register first before proceeding. Click the **Registration** icon and fill in the required information.*

*When done, select the **Register** button, confirm the entered information, and then select **Back** to home page.*

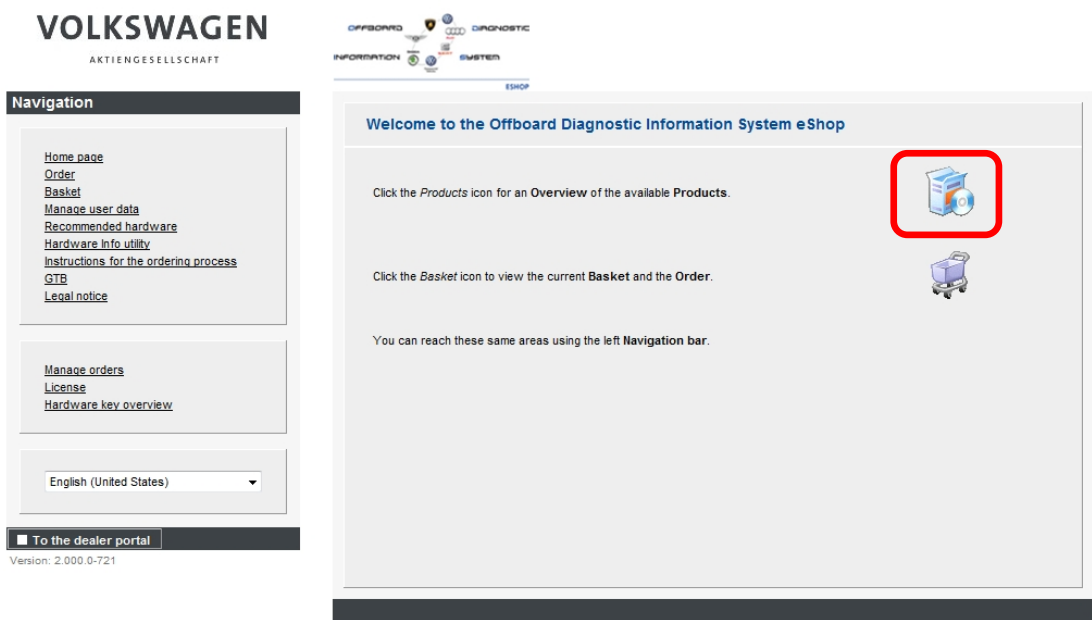
Notes:

- *The eShop process screenshots illustrated on the following pages are for a **dual brand dealer request**. Persons logging on to eShop from a **single brand dealer** will not see the additional brand selections and entry fields.*
- *Separate **Dual-brand** and **Single-brand** instruction callouts are included in the following instructions steps where necessary.*
- ***Dual-brand** dealers **must ALWAYS** select BOTH the Volkswagen and Audi “**Brand products**” during the request process!*

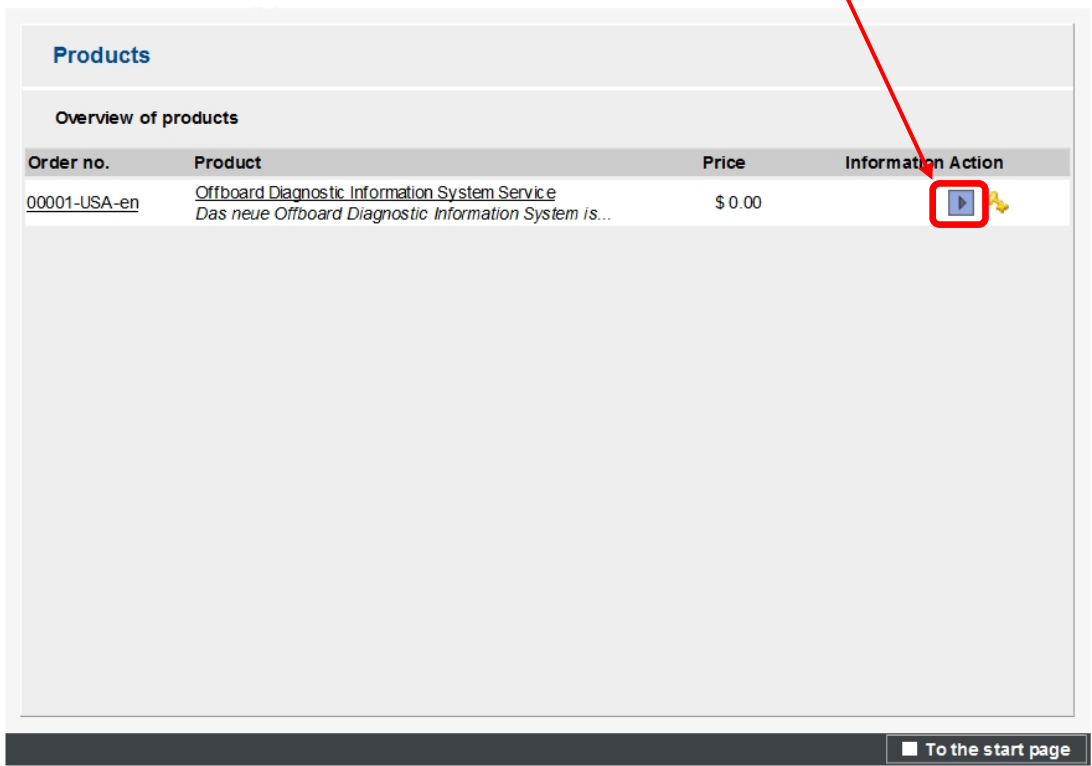
(cont.)



4. Click the **Products Overview Icon**:



6. Click the **Offboard Diagnostic System Service Information Action** arrow:



(cont.)



7. Click the **shopping cart icon** () for a **chosen brand**. Wait a moment, and then proceed as applicable to your dealership:
- ☐ **Single-brand** dealer: Select **To the shopping basket**:
 - ☐ **Dual-brand** dealer: Click the **additional brand shopping cart icon**. Wait a moment, and then select **To the shopping basket**:

Brand rights

Overview of brand rights

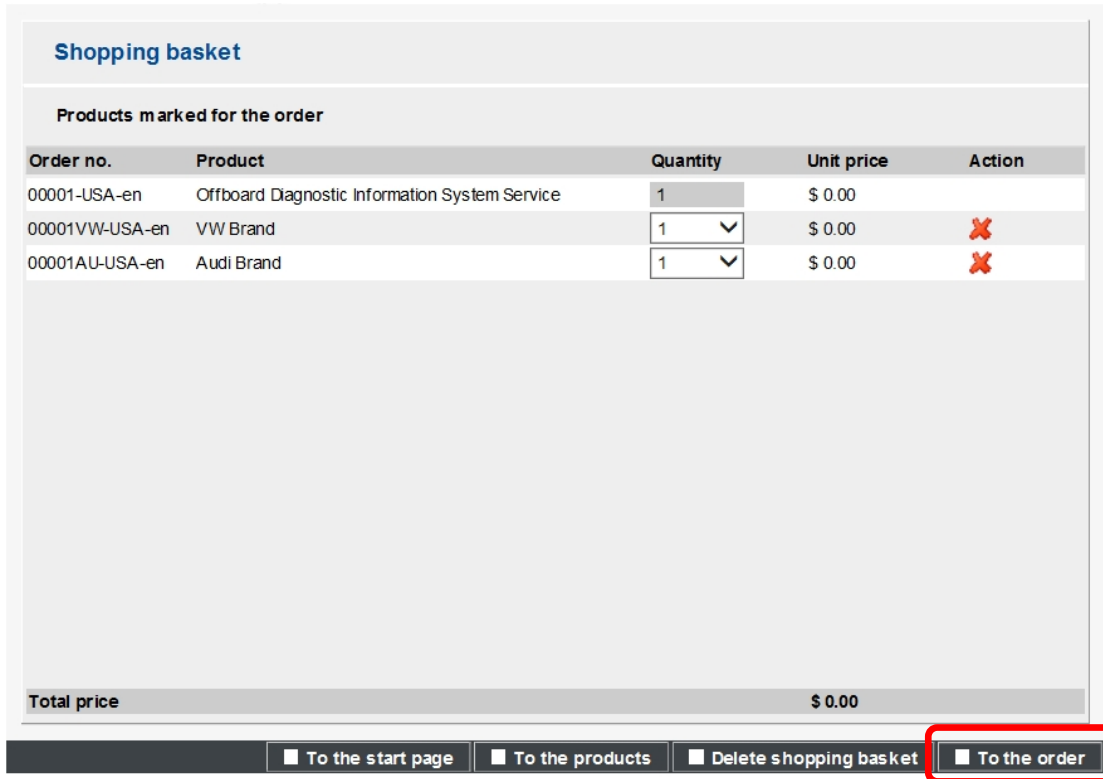
Order no.	Brand right	Price	Information Action
00001VW-USA-en	VW Brand <i>VW Brand Diagnostics</i>	\$ 0.00	
00001AU-USA-en	Audi Brand <i>Audi Brand Diagnostics</i>	\$ 0.00	

To the products

To the shopping basket

(cont.)

8. Click **To the order**: **DO NOT** change the **Quantity** dropdown value (1).



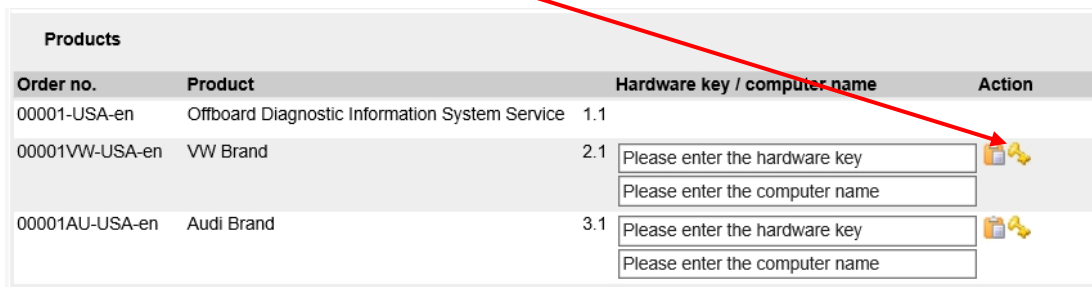
Shopping basket

Products marked for the order

Order no.	Product	Quantity	Unit price	Action
00001-USA-en	Offboard Diagnostic Information System Service	1	\$ 0.00	
00001VW-USA-en	VW Brand	1	\$ 0.00	✗
00001AU-USA-en	Audi Brand	1	\$ 0.00	✗

Total price \$ 0.00

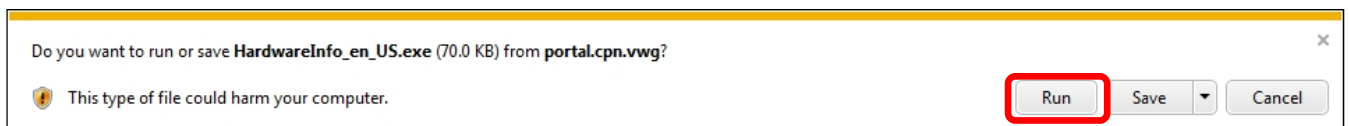
9. Click the **hardware key icon** () for a brand product as illustrated:



Products

Order no.	Product	Hardware key / computer name	Action
00001-USA-en	Offboard Diagnostic Information System Service	1.1	
00001VW-USA-en	VW Brand	2.1	Please enter the hardware key Please enter the computer name
00001AU-USA-en	Audi Brand	3.1	Please enter the hardware key Please enter the computer name

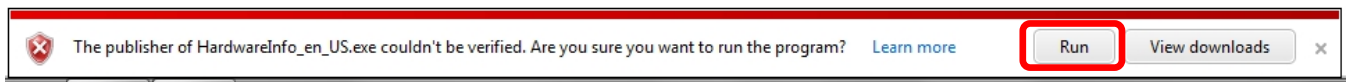
10. Select **Run**:



Do you want to run or save **HardwareInfo_en_US.exe** (70.0 KB) from **portal.cpn.vwg**?

This type of file could harm your computer.

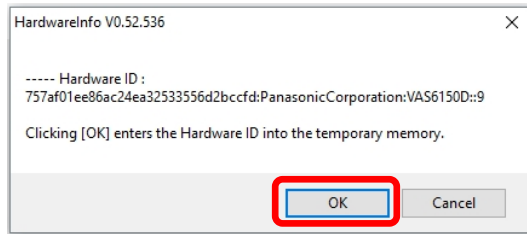
11. **If** this prompt appears, select **Run**:



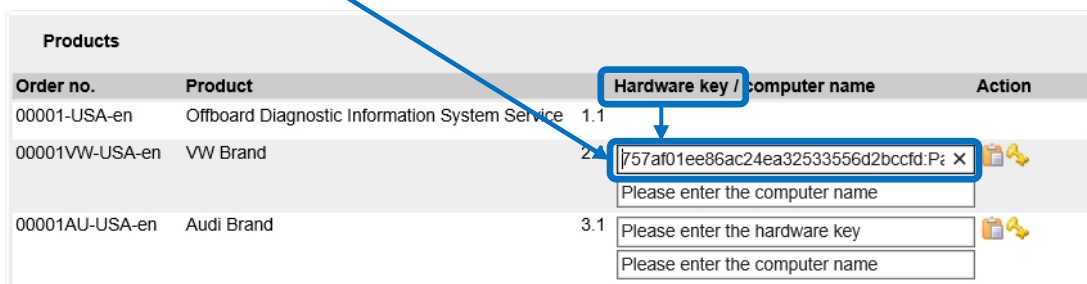
The publisher of **HardwareInfo_en_US.exe** couldn't be verified. Are you sure you want to run the program? [Learn more](#)

(cont.)

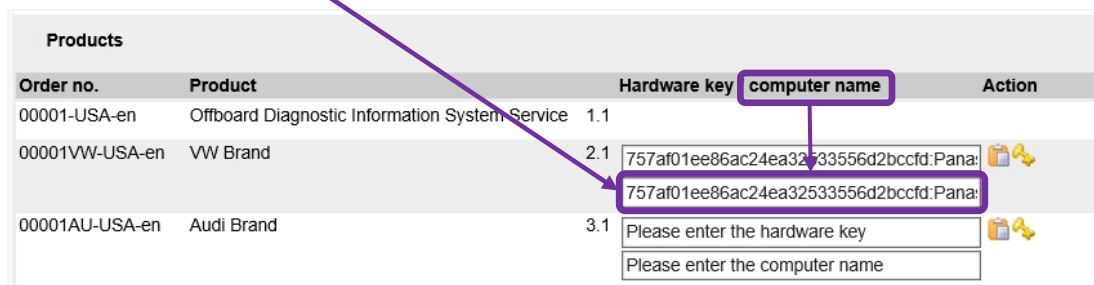
12. Select **OK**. The alpha-numeric **hardware key** is saved in Windows “**clipboard**” memory:



13. **Right-click** a **Hardware key** entry field for a Brand product and **Paste** the saved hardware key into the field as illustrated:

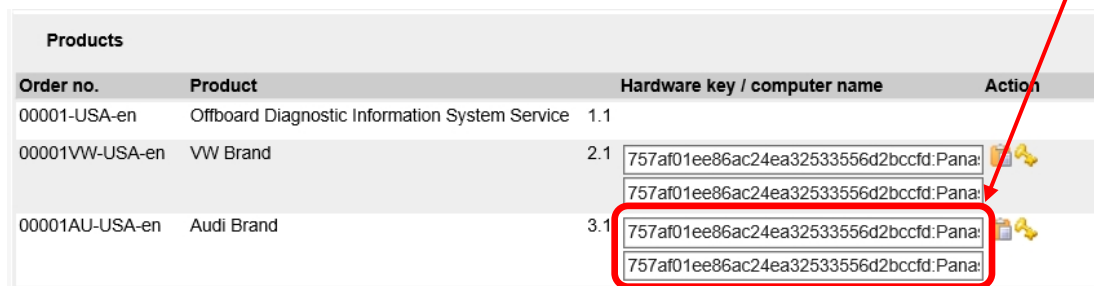


14. **Right-click** the **computer name** field and **Paste the saved hardware key** into the field as illustrated:



15. **Single-brand dealers:** Skip to Step 17.

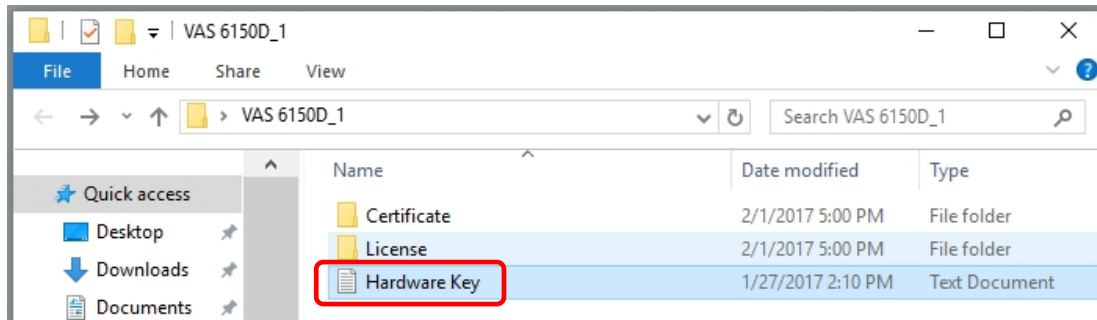
16. **Dual-brand dealers:** **Repeat steps 13 & 14** to paste the saved hardware key in **both** entry fields for the additional brand:



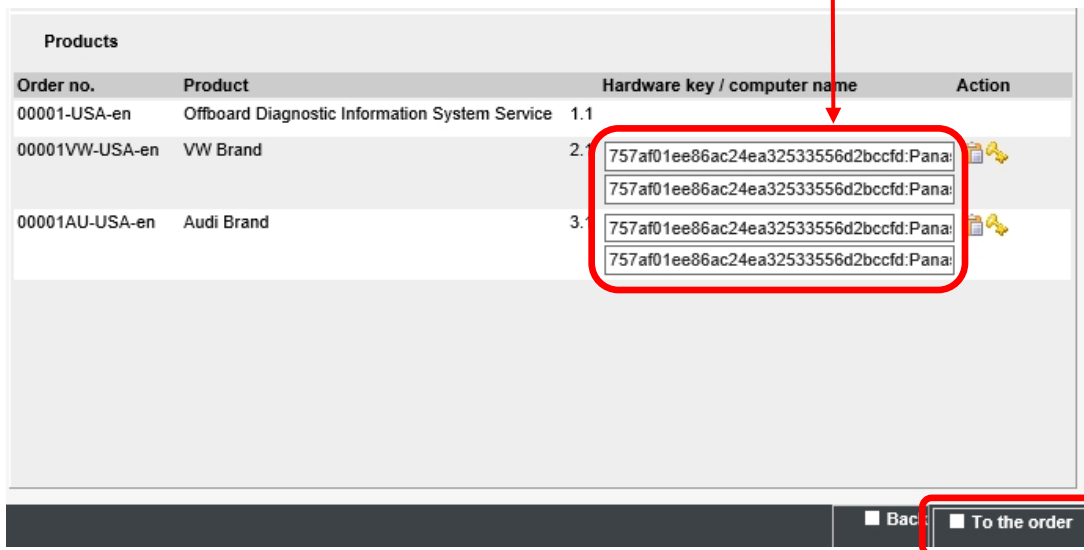
17. **Minimize the Internet Explorer window with the current eShop session.**

(cont.)

18. **Restore** the **primary** (desktop) **AND** **backup** (USB) **device folder** windows and **Open** each of their prepared **Hardware Key** text documents:



19. **Paste** the **hardware key** (saved in clipboard memory) into **both** of the **Hardware Key** documents.
20. **Save** and **Minimize** the documents.
21. **Minimize** both **device folder** windows.
22. **Restore** the **Internet Explorer** window with the current **eShop** session.
23. **Confirm** that the **hardware key** appears in **All Hardware key AND computer name entry fields** as illustrated, and then select **To the order**:



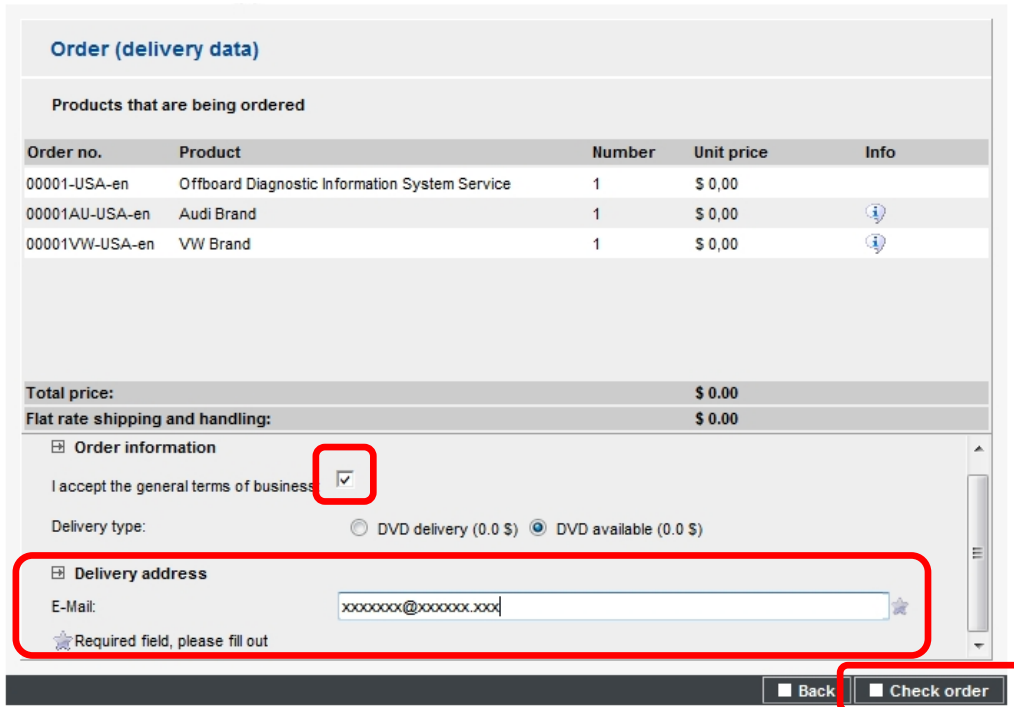
ATTENTION!

The hardware key entered in the computer name field is used by VWGoA to validate license requests. The computer name field(s) **MUST contain the hardware key!** If data other than the hardware key is entered in the computer name field(s) or they remain blank, the **license request will be denied!**

(cont.)

Service Information

24. In the **Order information** section, **accept the general terms of business** by placing a checkmark:
25. Scroll down and **enter the email address** to which the **license approval notification emails** will be sent. Then select **Check order**:



Order (delivery data)

Products that are being ordered

Order no.	Product	Number	Unit price	Info
00001-USA-en	Offboard Diagnostic Information System Service	1	\$ 0,00	
00001AU-USA-en	Audi Brand	1	\$ 0,00	
00001VW-USA-en	VW Brand	1	\$ 0,00	

Total price: \$ 0.00
Flat rate shipping and handling: \$ 0.00

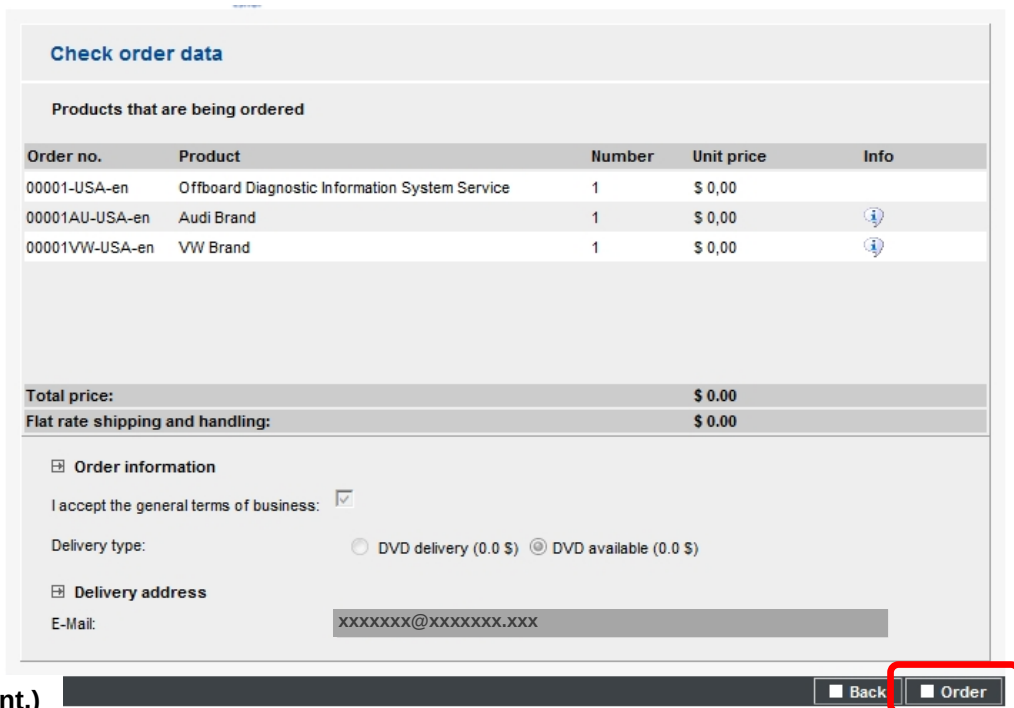
☒ Order information
I accept the general terms of business ☒

Delivery type: ☐ DVD delivery (0.0 \$) ☒ DVD available (0.0 \$)

☒ Delivery address
E-Mail: xxxxxxxx@xxxxxx.xxx

Required field, please fill out

26. **Confirm all information entered**, and then select **Order** to submit the license request:



Check order data

Products that are being ordered

Order no.	Product	Number	Unit price	Info
00001-USA-en	Offboard Diagnostic Information System Service	1	\$ 0,00	
00001AU-USA-en	Audi Brand	1	\$ 0,00	
00001VW-USA-en	VW Brand	1	\$ 0,00	

Total price: \$ 0.00
Flat rate shipping and handling: \$ 0.00

☒ Order information
I accept the general terms of business: ☒

Delivery type: ☐ DVD delivery (0.0 \$) ☒ DVD available (0.0 \$)

☒ Delivery address
E-Mail: xxxxxxxx@xxxxxxxx.xxx

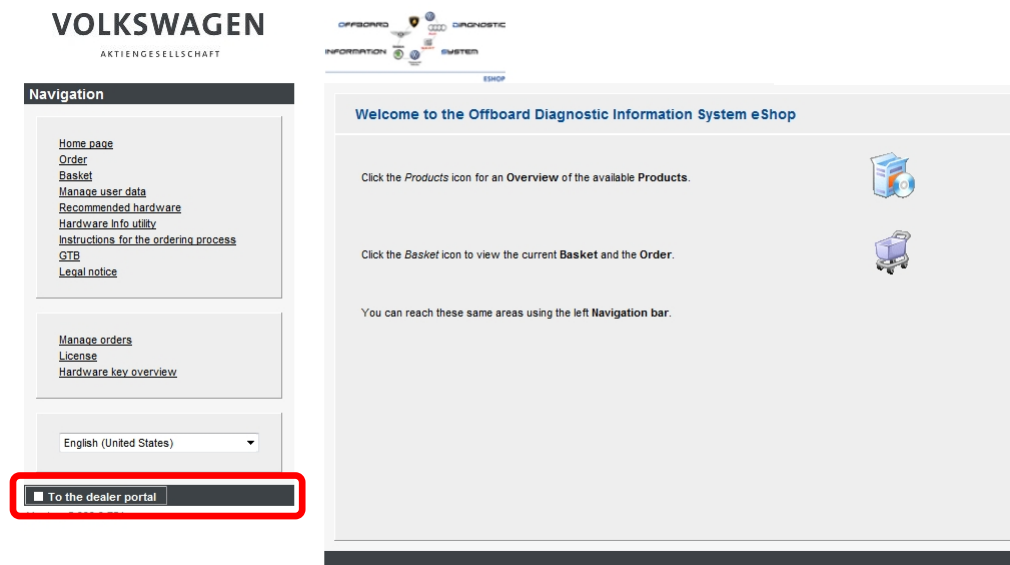
(cont.)

27. When the **Order completed** window appears, click the **Order (HTML)** link to open a summary.
 28. **Locate** and note the **Order Number** from the HTML document.
 29. **Restore** the primary and backup **Hardware Key** documents previously saved and minimized.
 30. **Record the order number** and **request date** in both of the **Hardware Key** documents for future reference.
- Optional: **Select, Copy** and **Paste** the **Order HTML** document into the text document.

ATTENTION!

The order number must be matched with the device ID before downloading the license file from eShop. **Accurate record-keeping now prevents problems later!**

31. **Save** and **Close** both **Hardware Key** documents, and **Close** both **device folders**.
32. **Close** the **Order HTML** document.
33. From the eShop **Navigation** menu, select **To the dealer portal**:



34. **Logout** of the Dealer portal, and then **Close Internet Explorer**.
- Important: Dealer Portal Logout and Close IE steps are mandatory!**
35. **If desired, safely remove** the backup USB flash drive while waiting for license request approval.

 License Request steps completed. Proceed to [Section 3.2 – Page 13](#)

3.2 – Download & Store License

Two emails are sent to the email address entered in the license request:

- ☐ **The first email** confirms that the license request was received and staged for review.
- ☐ **The second email** notifies that the license request is either approved or denied.

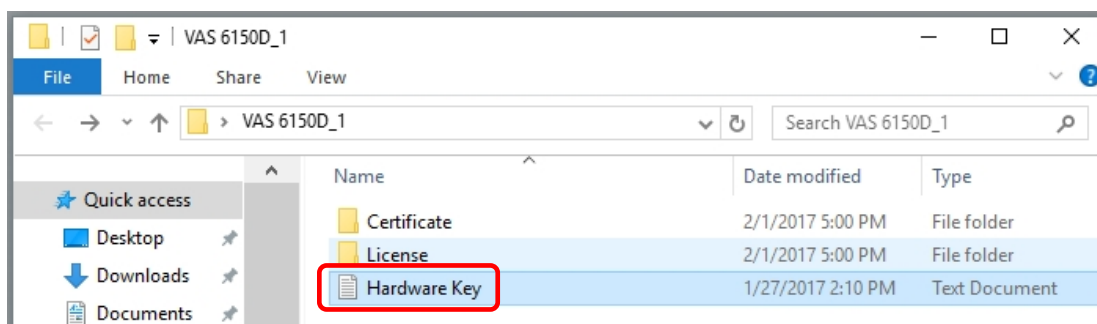
Sample:

 ! @	From	Subject	Received	Size
Date: Today				
	VWAG R: WOB, ODIS-Feedback	Offboard Diagnostic Information System ...	Mon 3/10/2014 11:18 AM	10 KB
	VWAG R: WOB, ODIS-Feedback	The approval of the order is in progress.	Mon 3/10/2014 11:12 AM	11 KB

ATTENTION!

WAIT until the license approval notification email is received before proceeding with the following procedure.

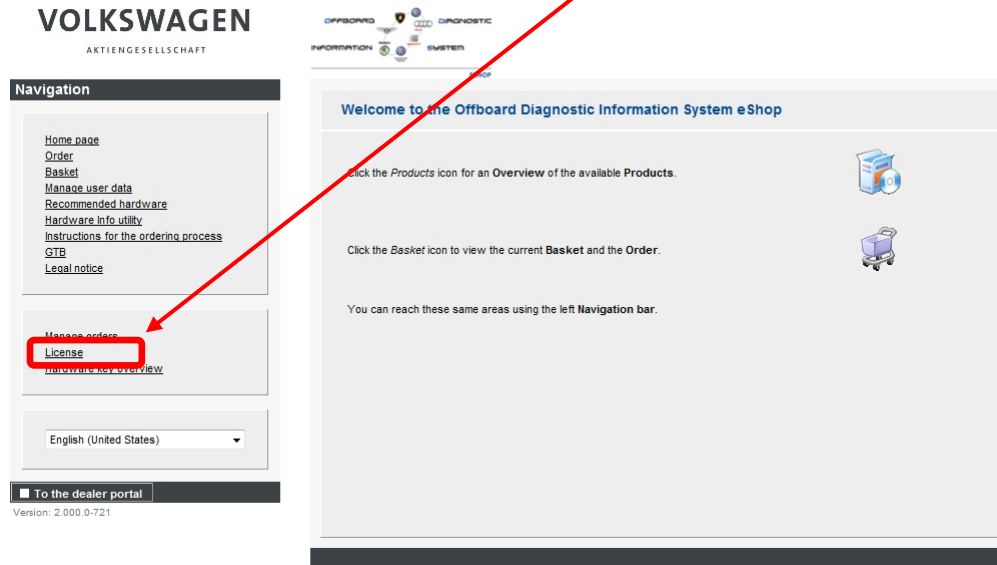
1. **Note** the **order number** and **date** from the **approval notification email**.
2. **Retrieve** the diagnostic device on which the license request was made. (If the backup USB flash drive was removed, reinsert it now and open its directory.)
3. From the **Windows desktop**, **Open** the **device folder**.
4. **Open** the **Hardware Key** document created earlier:



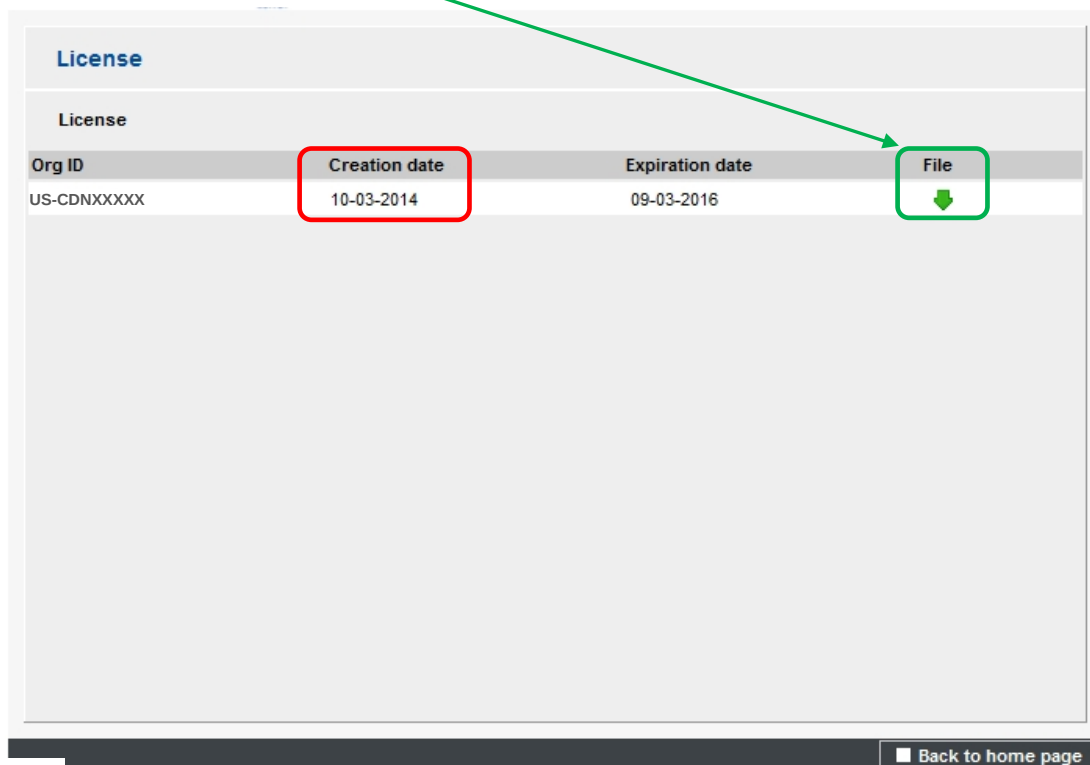
5. **Confirm** that the **order number** recorded in the **Hardware Key** document is the same as that in the **license approval notification email**, and then **Close** the document.
6. **Launch Internet Explorer**
7. Logon to **accessaudi**.

(cont.)

8. Go to: **App Links > Service**, and select the link to **ODIS – eShop**.
9. From the eShop **Navigation** menu, select **License**:



10. Confirm that the **Creation date** of the available license matches that in the **approval notification email**:
11. Click the **File** download arrow:

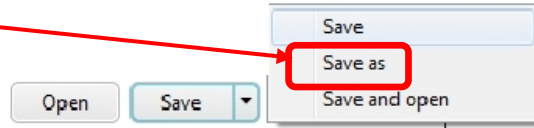


(cont.)

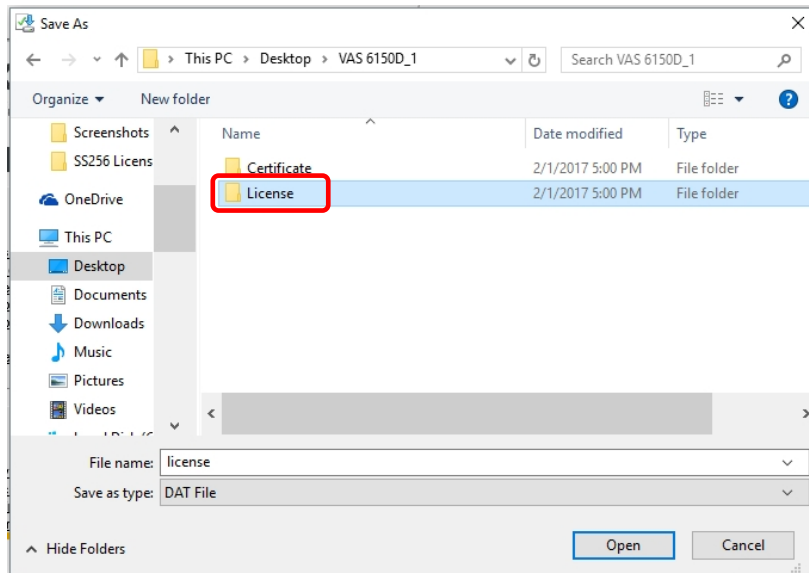
12. Click the **Save dropdown selection arrow**:



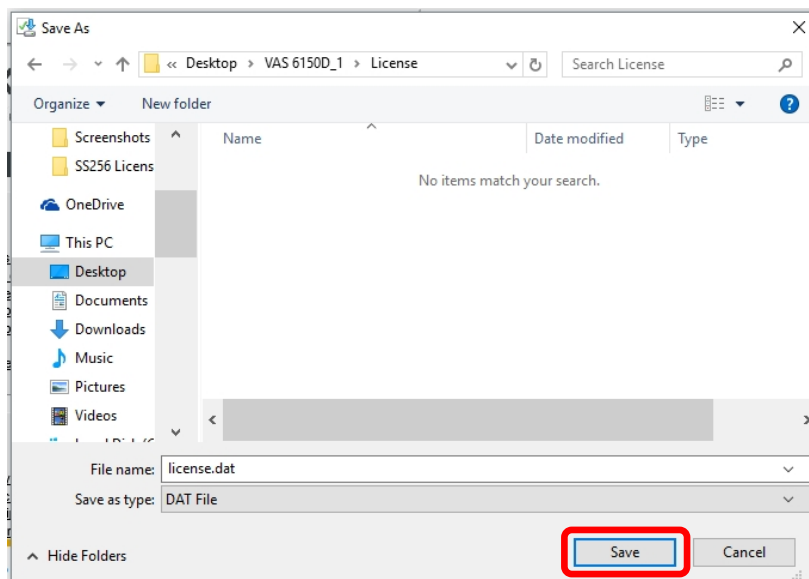
13. Select **Save As**:



14. **Navigate** to the **device folder** on the **Windows desktop** and **double-click** the **License** subfolder:



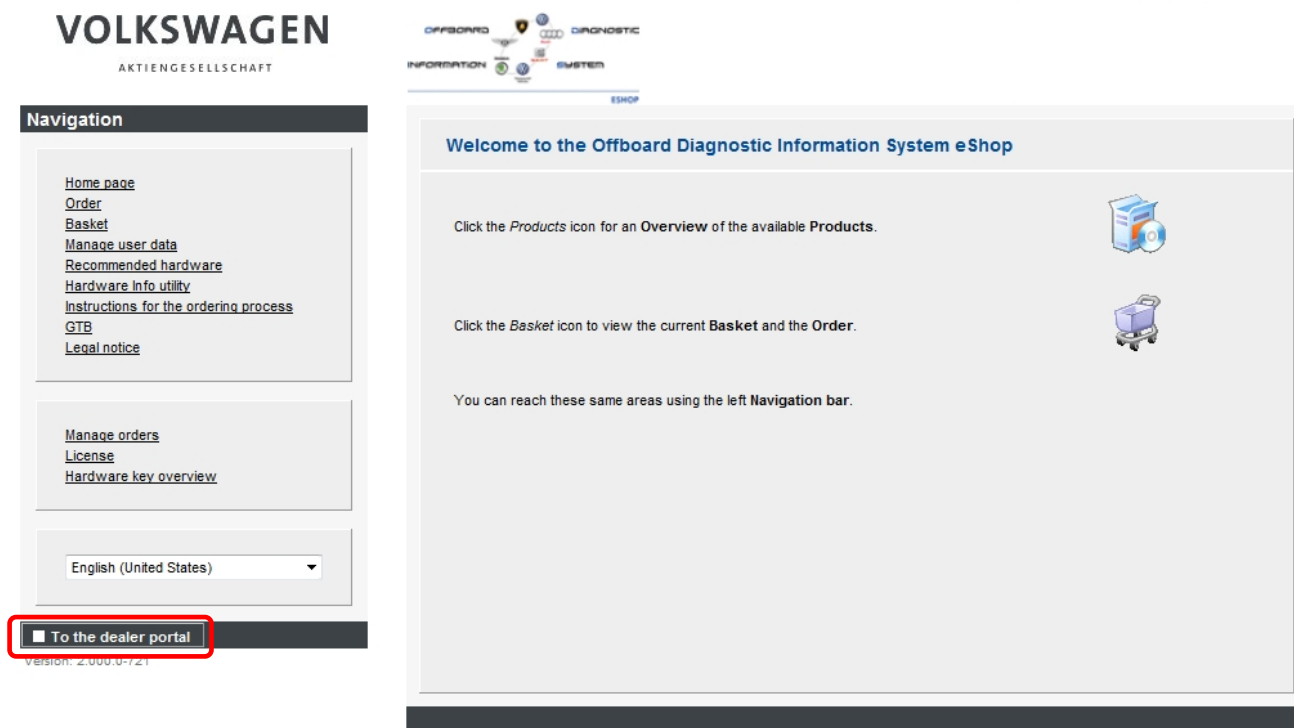
15. Select **Save**:



(cont.)



16. Repeat Steps 11 > 16 on the backup USB flash drive to save a backup copy of the license file.
17. From the eShop **Navigation** menu, select **To the dealer portal**:



18. From the Dealer portal, select **Logout** and then **Close Internet Explorer**.
19. **Safely remove** the backup USB flash drive and retain for the **security certificate** process.

Notes:

- Please ensure that the device's **license.dat** file was successfully saved in both the **primary (desktop)** and **backup (USB)** License subfolders. If the license file was not successfully saved, repeat Steps 6 through 18 as applicable.
- Do not proceed to Installation Phase 2 if the license is not downloaded and stored as specified above. The stored license file must be accessed and installed during the ODIS Service software installation process.
- **DO NOT double-click the license file** (to open it) in any of its stored locations!

All License Process steps completed. Proceed to [Section 4.0 – Page 17](#)

4.0 – Security Certificate Process

4.1 – Request Security Certificate (eCRMS)

Prerequisites

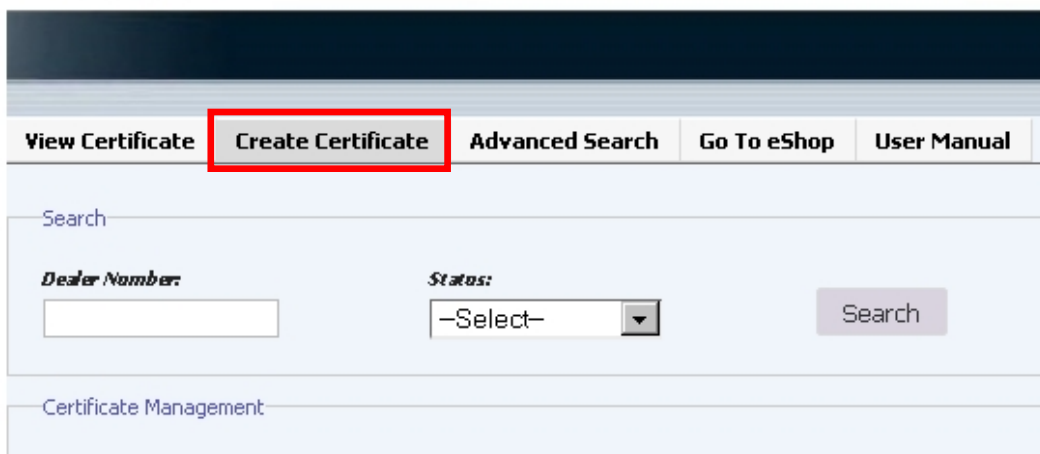
- ☐ **Person performing the request has access permission to the eCRMS application on accessaudi.** (Permission must be granted by the dealership Systems Administrator.)
- ☐ **Backup USB flash drive with *device folder* and *hardware key* document on hand.**
- ☐ **Network desktop PC or laptop *connected to a printer* available.**
- ☐ **Fax machine available.**
- ☐ **Optional: Scanner and network desktop PC or laptop with email program available.**

ATTENTION!

DO NOT proceed with the certificate request if the above prerequisites are not met!

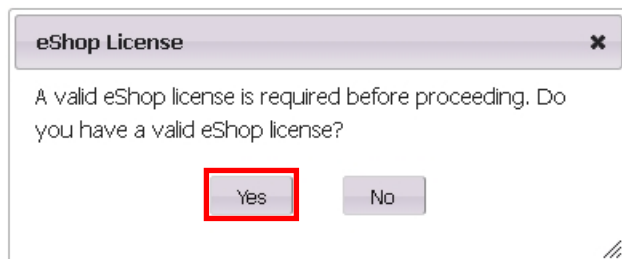
1. Insert the **backup USB flash drive** into available port **on a network PC or laptop connected to a printer.**
2. Open the USB flash drive directory.
3. **Start Internet Explorer** and logon to **accessaudi.**
4. Go to: **App Links > Service**, and select the link to **ODIS Certificate Request Mgmt. System (eCRMS).**
5. Complete the **eCRMS** logon.
6. Select **Create Certificate:**

eCRMS



(cont.)

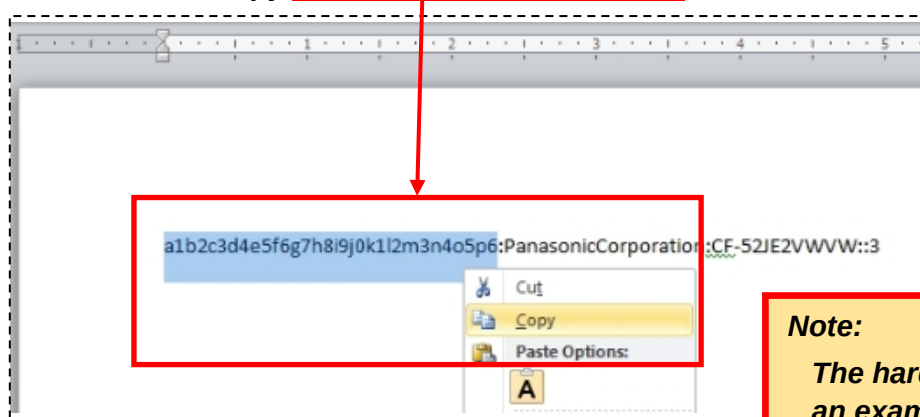
7. Select **Yes**:



The eCRMS request interface appears.

Information must be entered in all request interface fields marked with an asterisk (*)

8. Enter all applicable information required in the **Dealer/Site Information** and **Contact Information** sections.
9. Enter the **diagnostic device** information in the **Device Information** section as follows:
 - a. Minimize the eCRMS browser session and navigate to the backup USB flash drive directory
 - b. Open the applicable **device folder** and **Hardware Key** document.
 - c. Select and Copy the first 32 characters (only) of the device's **hardware key**. Example:



Note:

The hardware key illustrated here is an example only!

The hardware key characters must be copied from the hardware key document created earlier!

The characters are saved in Windows "clipboard" memory.

(cont.)

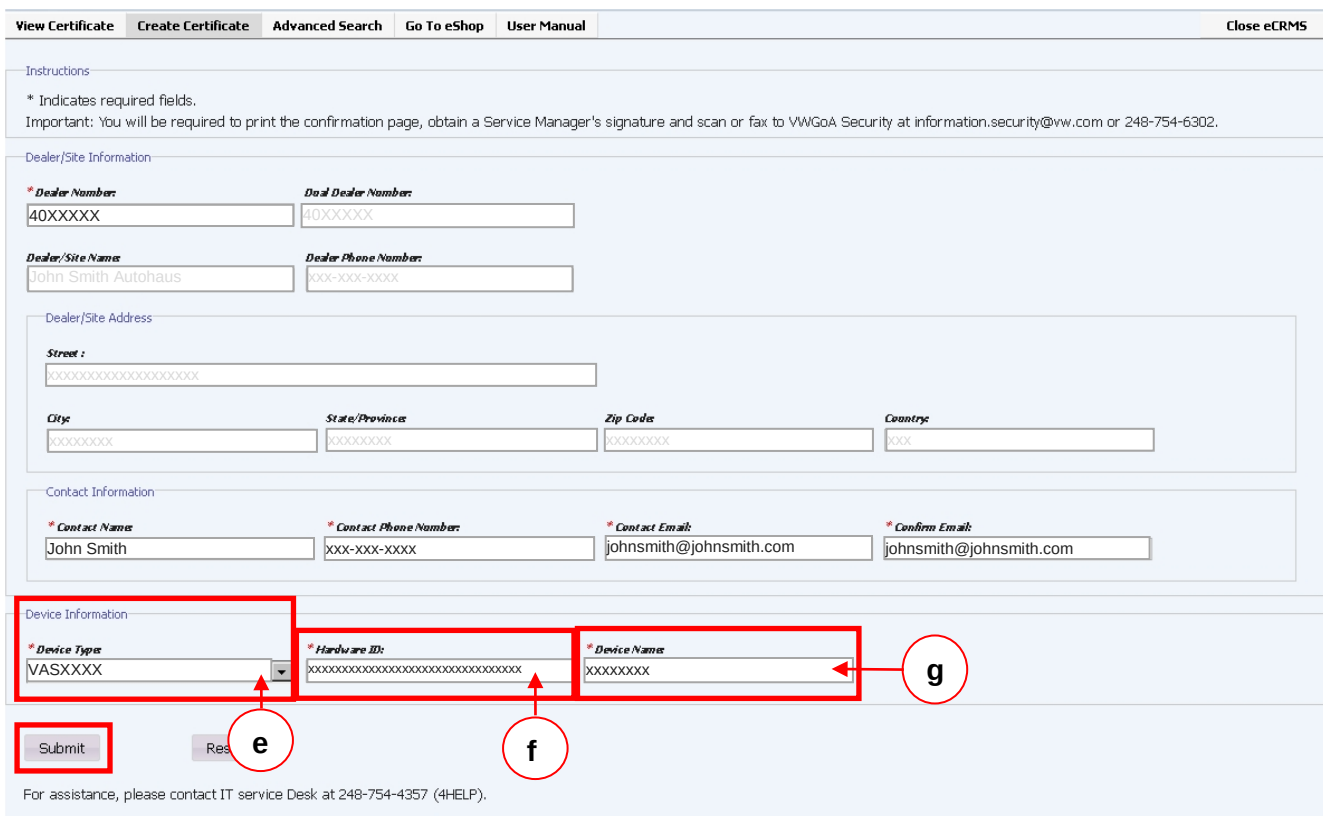
d. Restore the eCRMS browser session.

e. In the ***Device Type** field, Select the device type from the **dropdown menu**.

f. In the ***Hardware ID** field, **use Windows keystroke combination Ctrl + V** to **Paste** the **32-character Hardware Key** into the field. (Manual entry is not possible.)

g. In the ***Device Name** field, **Enter** the corresponding, assigned **device ID**.

When all **required information fields (*)** are filled in, click **Submit**:



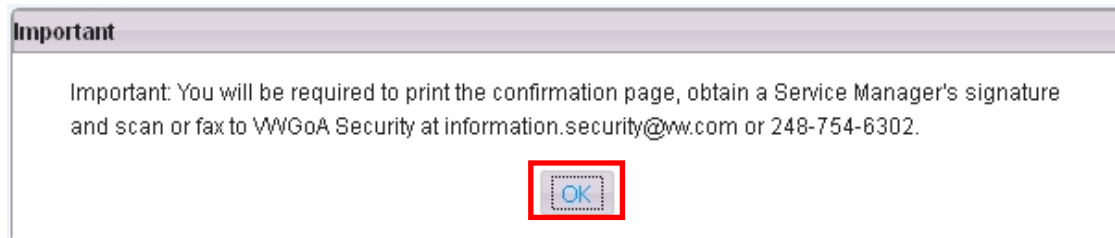
The screenshot shows the 'Create Certificate' form in the eCRMS system. The form is divided into several sections: 'Dealer/Site Information', 'Dealer/Site Address', 'Contact Information', and 'Device Information'. The 'Device Information' section at the bottom contains three fields: '* Device Type' (a dropdown menu with 'VASXXXX' selected), '* Hardware ID' (a text field with a 32-character placeholder), and '* Device Name' (a text field with a 10-character placeholder). Annotations are placed on the form: 'e' points to the '* Device Type' dropdown, 'f' points to the '* Hardware ID' field, and 'g' points to the '* Device Name' field. A red box highlights the 'Submit' button at the bottom left. The top navigation bar includes links for 'View Certificate', 'Create Certificate', 'Advanced Search', 'Go To eShop', 'User Manual', and 'Close eCRMS'. The 'Instructions' section at the top states: '* Indicates required fields. Important: You will be required to print the confirmation page, obtain a Service Manager's signature and scan or fax to VWGoA Security at information.security@vw.com or 248-754-6302.'

Note:

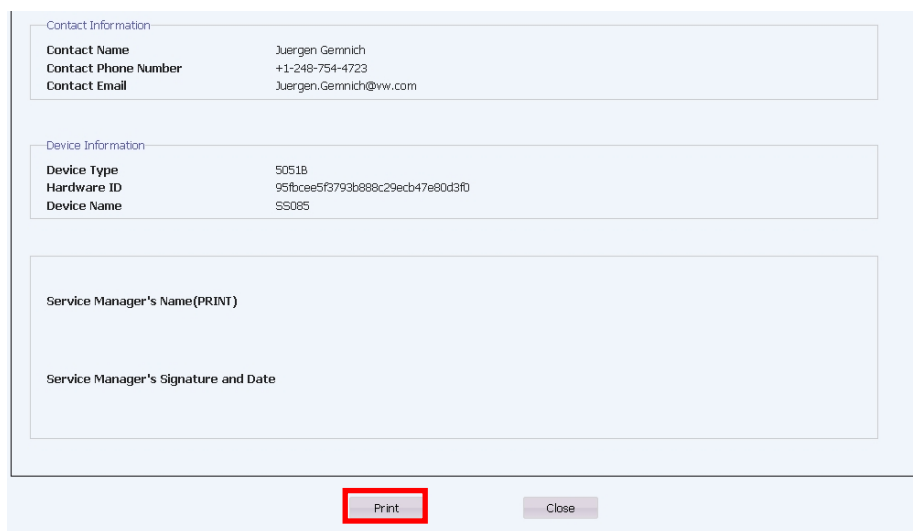
The device ID must be accurately matched with its hardware key in the preceding step.
The device ID and hardware key entered above will appear next to the certificate file staged in eCRMS during the certificate download steps that follow.

(cont.)

10. Note the **fax number** from the **Important** dialog message. Click **OK**:



11. Select **Print**:



12. In the **printed copy**, fill in the **Service Manager's name**.

13. Have the Service Manger **sign and date** the printed copy.

14. **Fax** the printed form to **(248) 754-6302**. Optional: **scan form and attach to email** to:
dealerfax@vw.com

15. **Safely remove** the backup USB flash drive and retain for the certificate download steps that follow.

When the certificate request is approved:

- The certificate is created and staged for download in **eCRMS**.
- An email is sent, instructing to logon to **eCRMS** and download the certificate.

Note:

*Certificate request confirmation emails can be expected **within one working day** from the time of submission.*

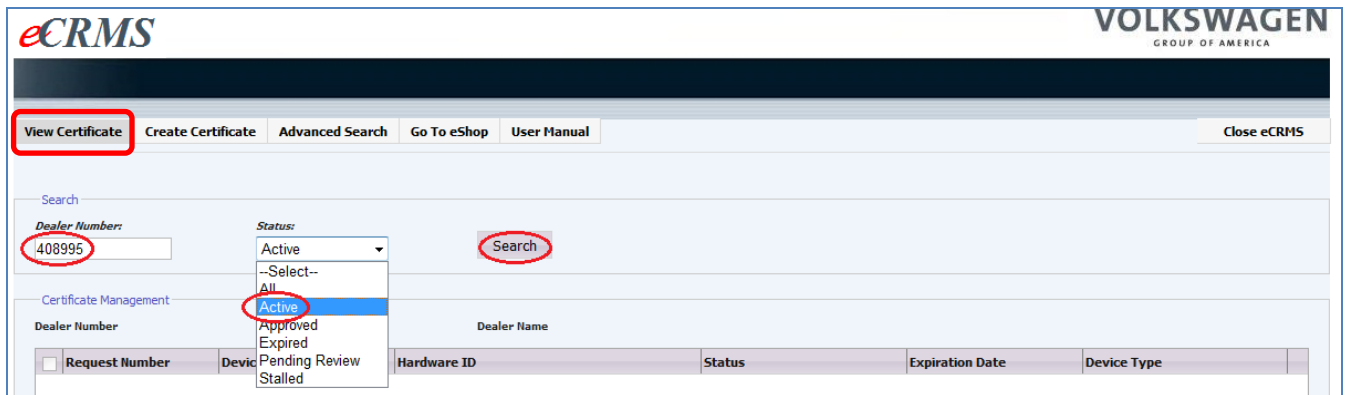
 Certificate Request steps completed. Proceed to [Section 4.2 – Page 21](#)

4.2 – Download & Store Security Certificate

Prerequisites:

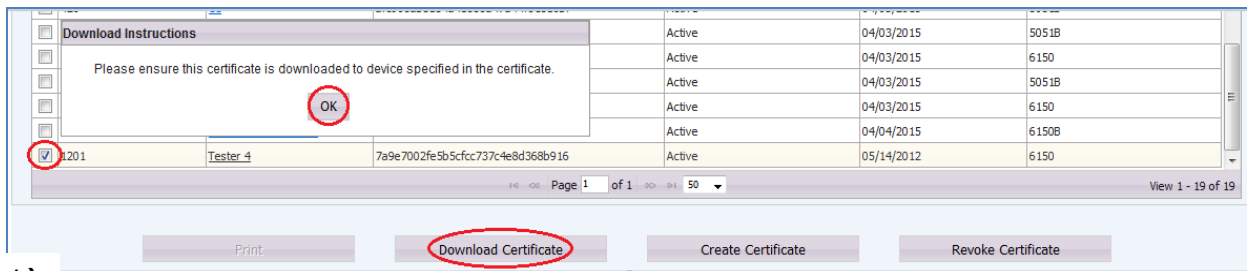
- ☐ **Certificate request approval notification email received.**
- ☐ **Backup USB flash drive with *device folder* on hand.**

1. Insert the backup USB flash drive with **device folder** into a **network PC or laptop**, **or use the diagnostic device on which ODIS Service will be installed to download and save the certificate file directly to its device folder.**
2. **Start Internet Explorer** and logon to **accessaudi.**
3. Go to: **App Links > Service**, and select the link to **ODIS Certificate Request Mgmt. System (eCRMS).**
4. Complete the **eCRMS** logon.
5. Select **View Certificate:**
6. Enter your **Dealer Number:**
7. Select **Status: Active**, and then select **Search:**



A screen with active certificate(s) for the dealership appears:

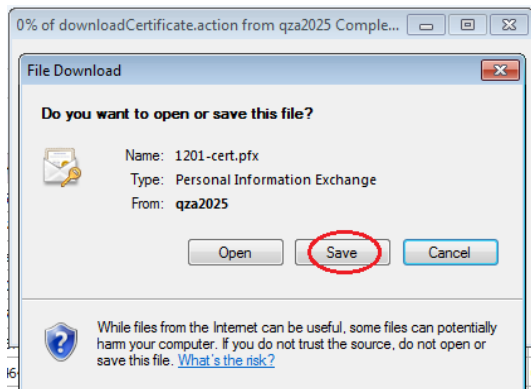
1. Note the **Device ID** associated with a posted certificate and place a checkmark (✓) next to the certificate number:
2. Click **Download Certificate:** Note the **Download Instructions** dialog, and click **OK:**



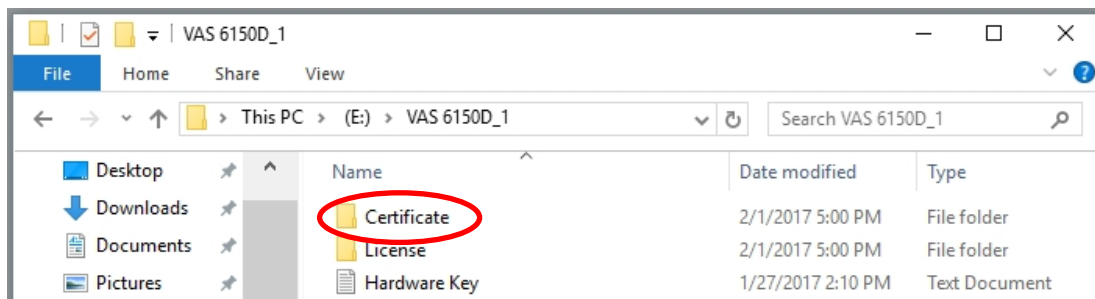
(cont.)



3. Select **Save**:

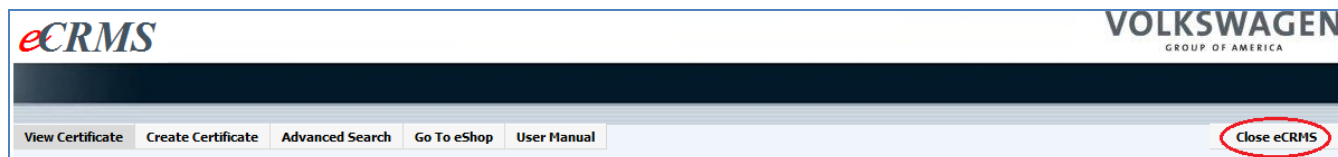


4. Navigate to the applicable **device folder on the backup USB flash drive or diagnostic device desktop**, and **Save** the certificate in the **Certificate** subfolder:



Ensure the certificate file appears as being saved in the applicable **Certificate** subfolder.

5. Select **Close eCRMS**:



6. **Safely remove** the backup USB flash drive and retain for the certificate importation steps that follow.

If the diagnostic device on which ODIS Service will be installed was used to connect to eCRMS for the certificate download and save steps, be sure to save a copy of the file to the backup USB flash drive as well.

☐ Certificate Download steps completed. Proceed to [Section 4.3 – Page 22](#)



4.3 – Import Security Certificate to Windows

4.3.1 – General Information

Certificate importation to Windows authorizes Windows - Internet Explorer to access the VWAG web-server for ODIS Service application and diagnostic data file downloads.

The diagnostic device's **hardware key must be entered as a password** during certificate importation.

Prerequisites

- ☐ Security certificate saved to backup USB flash drive **and/or device folder on diagnostic device desktop.**
- ☐ Diagnostic device plugged in to power adapter and booted to Windows desktop.

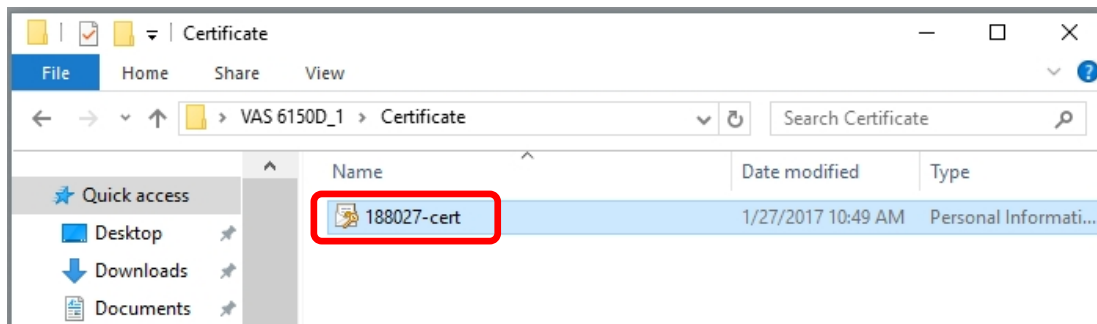
4.3.2 – Preparation

If the certificate file was downloaded directly from eCRMS to the device folder on the diagnostic device desktop: Skip the following steps and proceed with importation (Section 4.3.3 below).

1. **Copy** the certificate file from the **backup USB flash drive** to the corresponding **device folder & Certificate subfolder** on the diagnostic device's Windows desktop.
2. **Close** and **safely remove** the backup USB flash drive. Store the USB flash drive in a safe location in case its backup files are needed.

4.3.3 – Importation

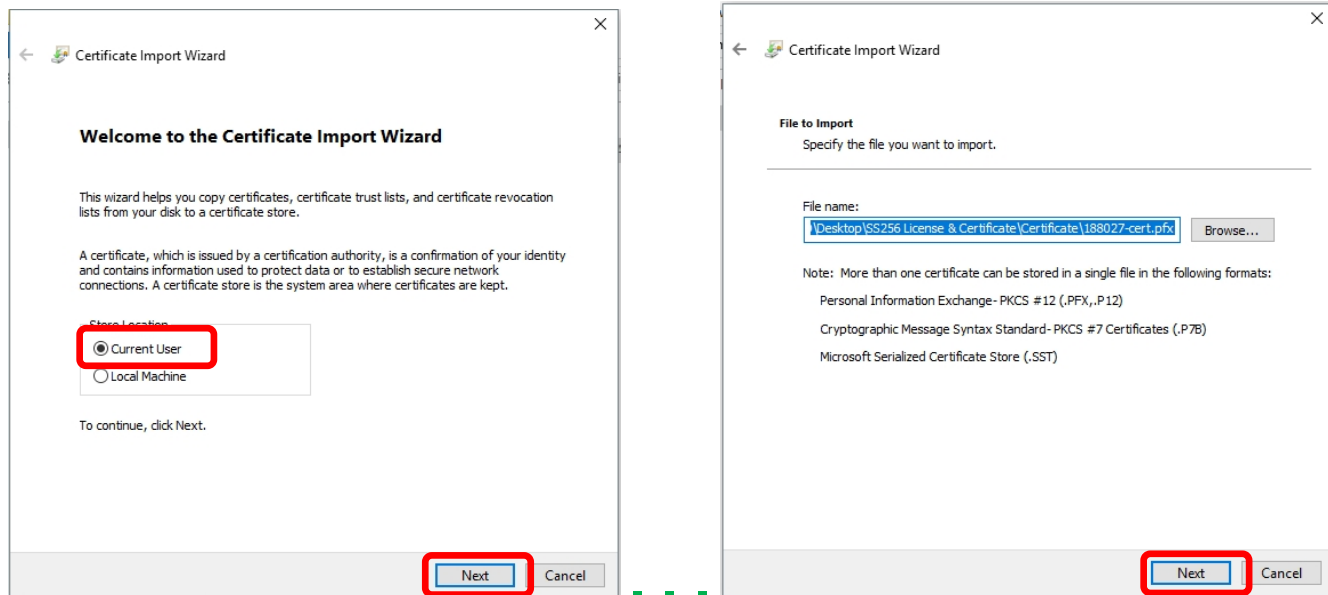
1. Navigate to the **device folder** on the Windows desktop.
2. **Open** the **Certificate** subfolder:
3. **Double-click the certificate file:**



(cont.)

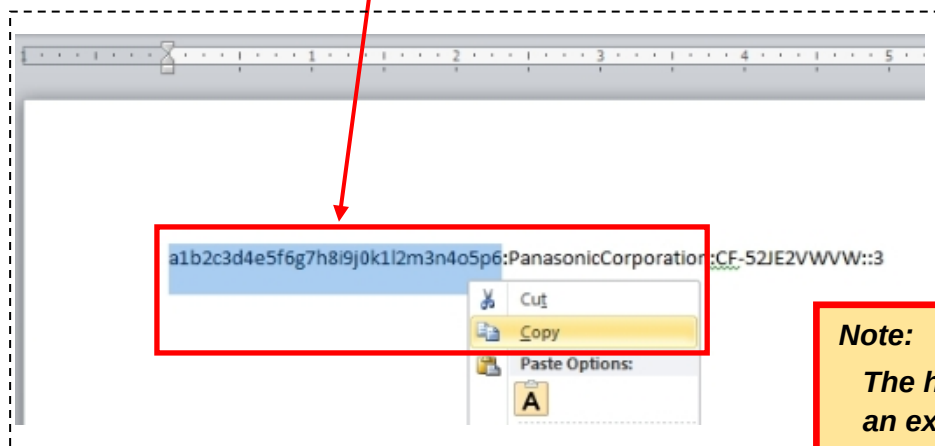


4. Select **Current User**, and then select **Next: . . . Next:**



5. From the **device** folder on the Windows desktop, **Open** the **Hardware Key** document:
6. **Select** and **Copy** the first 32 characters (only) of the device's **hardware key**.

Example:



The characters are saved in Windows "clipboard" memory.

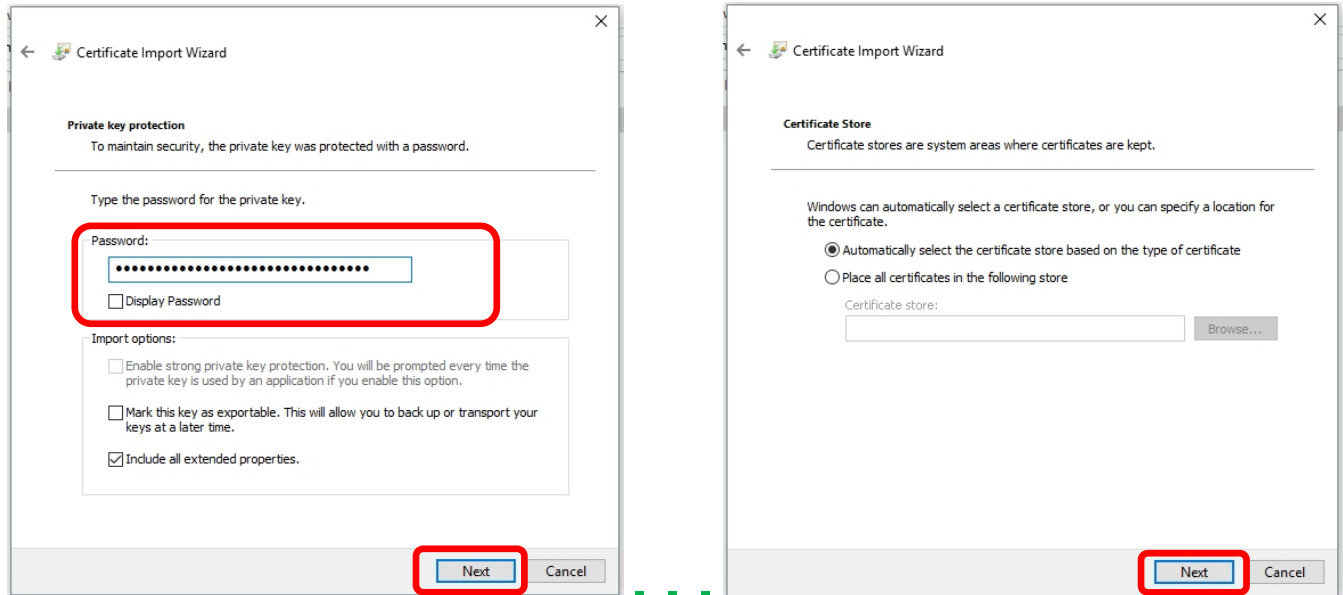
Note:

The hardware key illustrated here is an example only!

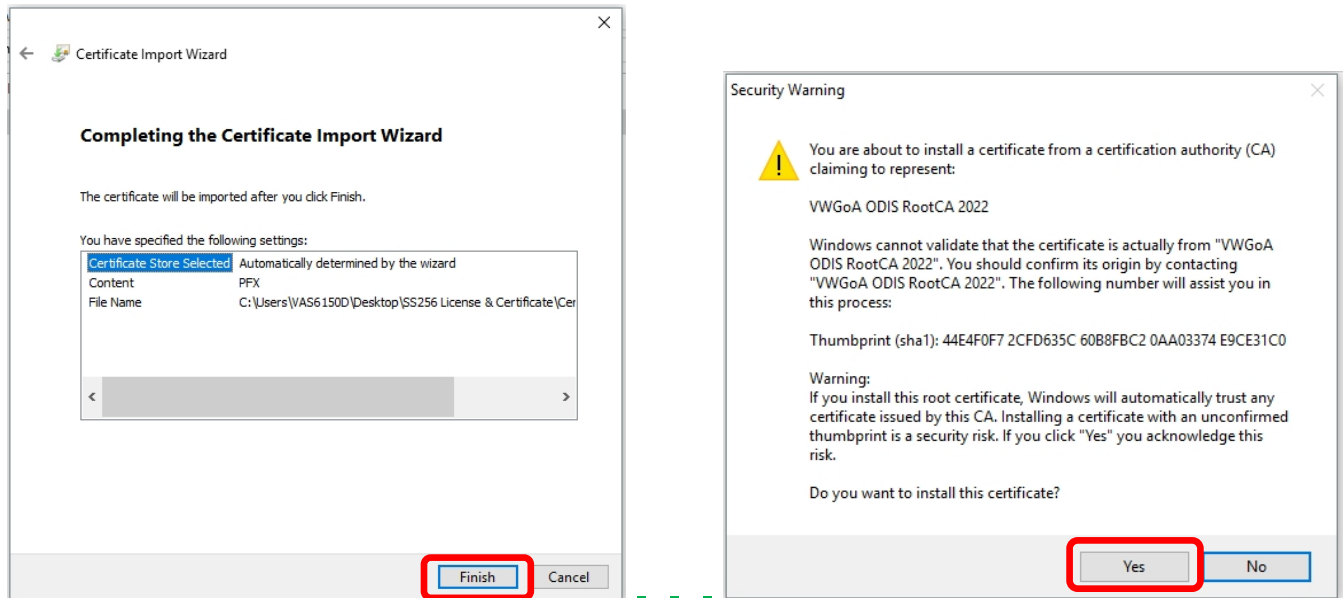
The hardware key characters must be copied from the hardware key document created earlier!

(cont.)

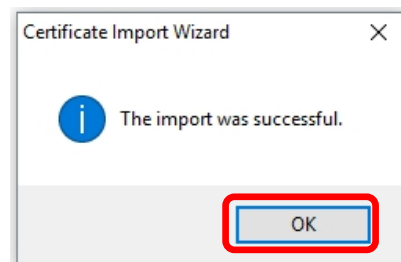
7. Paste the 32-characters into the **Password:** entry field, and then select **Next: . . . Next:**



8. Select **Finish . . . Yes:**



9. Click **OK:**



Preparation, License & Security steps completed.

Proceed with Installation Phase 2 – Software Installation & Configuration Instructions