



Technical Service Bulletin

70 Noises from headliner / sunroof area

70 17 56 2038029/5 February 6, 2017. Supersedes Technical Service Bulletin Group 70 number 15-48 dated October 14, 2015 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, Q3	2015 - 2018	All	Not Applicable
A4	2010 - 2012	All	Not Applicable
A4 allroad	2013 - 2017	All	Not Applicable
A8	2010 - 2018	All	Not Applicable
Q5	2010 - 2017	All	Not Applicable
Q7	2010 - 2015	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised Warranty (Change to claim type) Revised header data (Added MY 2018 vehicles)
4	10/14/2015	Revised header data (Updated model codes)
3	09/21/2015	Revised <i>Required Parts and Tools</i> (Updated to more durable material)

Various squeaks and/or rattles are heard from the roof area on vehicles equipped with a panoramic sunroof.

Technical Background

These noises can be created by the points of contact between the sunroof cover trim frame and the clips that retain it to the headliner.

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Production Solution

Not applicable.

Service

1. Remove the glass sliding roof panel(s). Remove the beam for the sunroof rollershade. Carefully unclip and remove the sunroof cover trim frame (Figure 1).



Figure 1. Unclipping the sunroof cover trim frame.

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2. The number of retaining clips will vary by model. A piece of dampening tape (fleece adhesive tape 533867910A) will be applied to each clipping point. Cut pieces of the tape 25mm long (Figure 2).

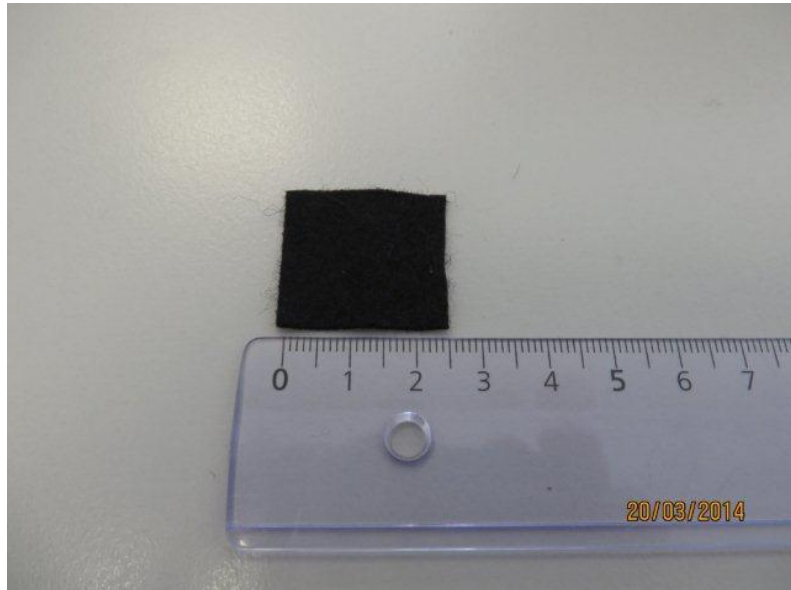


Figure 2. A 25mm section of fleece adhesive tape 533867910A.

3. Apply the sections of fleece tape to the sunroof cover trim frame to each clipping point as shown (Figure 3 and Figure 4).



Figure 3. Fleece tape section applied.

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Figure 4. Retaining clip isolated with the fleece tape.

4. Reassemble the components removed for this modification. Ensure that the glass sliding roof panels are adjusted properly according to the repair manual (Figure 5).

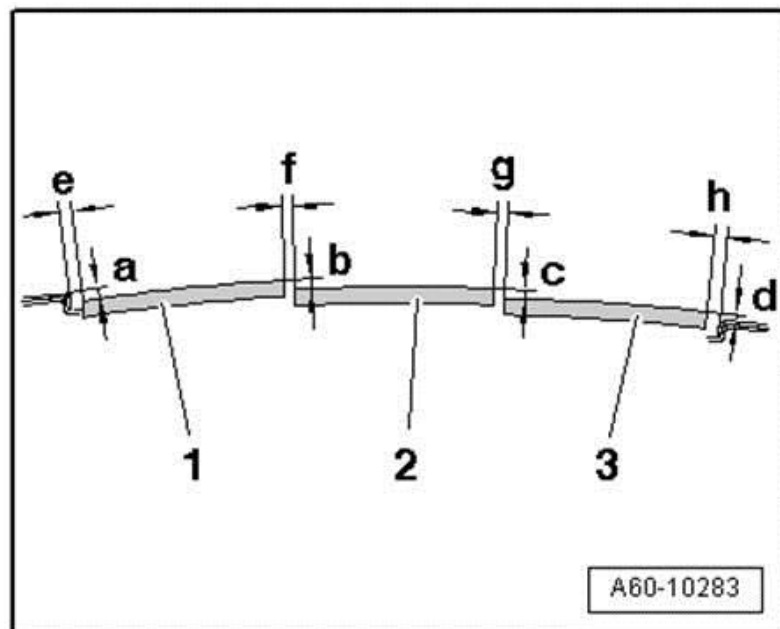


Figure 5. Adjustment of the glass sliding roof panels.



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Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	7084		
Damage Code:	0020		
Labor Operations:	A8L:		
	Sunroof sunshade remove and reinstall (includes removal and reinstallation of the glass tilting roof panels)	6070 1900	90 TU
	Sunroof cover trim frame remove and reinstall and apply fleece adhesive tape	7084 9999	20 TU
	Q7:		
	Front glass tilting roof panel remove and reinstall	6039 1900	40 TU
	Center glass tilting roof panel remove and reinstall	6041 1952	40 TU
	Rear glass tilting roof panel remove and reinstall	6039 1902	50 TU
	Front and rear sunshade beams loosen and fasten	6070 9999	40 TU
	Sunroof cover trim frame remove and reinstall and apply fleece adhesive tape	7084 9999	20 TU
	A4 Avant/allroad:		
	Front glass tilting roof panel remove and reinstall	6039 1910	40 TU



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Rear glass tilting roof panel remove and reinstall	6041 1910	30 TU
Sunshade beam loosen and fasten	6070 9999	30 TU
Sunroof cover trim frame remove and reinstall and apply fleece adhesive tape	7084 9999	20 TU
Q5:		
Front glass tilting roof panel remove and reinstall	6039 1900	40 TU
Rear glass tilting roof panel remove and reinstall	6039 1902	50 TU
Sunshade beam loosen and fasten	6070 9999	30 TU
Sunroof cover trim frame remove and reinstall and apply fleece adhesive tape	7084 9999	20 TU
Q3:		
Front glass tilting roof panel remove and reinstall	6039 1900	40 TU
Rear glass tilting roof panel remove and reinstall	6041 1910	30 TU
Sunshade beam loosen and fasten	6070 9999	30 TU
Sunroof cover trim frame remove and reinstall and apply fleece adhesive tape	7084 9999	20 TU
A3 sedan and A3 e-tron:		
Glass tilting roof panel remove and reinstall	6039 1900	30 TU
Sunshade remove and reinstall	6070 1950	30 TU

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	Sunroof cover trim frame remove and reinstall and apply fleece adhesive tape	7084 9999	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion. (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details.)		
Claim Comment:	As per TSB #2038029/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
533867910A	 <p>Fleece Adhesive Tape</p>	2

Additional Information

All parts and service references provided in this TSB (2038029) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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