

Technical Service Bulletin

40 A3 - noises from front lower control arm mounting

40 17 58 2031722/3 February 14, 2017. Supersedes Technical Service Bulletin Group 40 number 17-57 dated February 7, 2017 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2006 -2013	All	Not Applicable

Condition

REVISION HISTORY				
Revision	Date	Purpose		
3	-	Revised <i>Technical Background</i> (Updated information) Revised header data (Updated model years)		
2	02/07/2017	Revised header data (Added model years) Revised <i>Technical Background</i> (Updated photo and information)		
1	12/19/2012	Initial publication		

Customer complaint:

Customer may report creaking and squeaking noises from front axle when driving at low temperatures on rough/bumpy/uneven roads.

Workshop findings:

The customer complaint can be reproduced.



Technical Service Bulletin

Technical Background

The noises are caused by the bonded rubber bushing of the control arm (Figure 1). The rubber lip of the rubbermetal mounting rubs on the collar of the inner wishbone sleeve. The resulting stick-slip effect causes the noise which does not affect the service life and function of the components. This is a normal condition.



Note:

Track control arm bushings that are completely cracked through should be replaced.

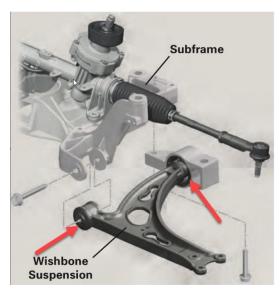


Figure 1. Arrows point to bushings.

Production Solution

Not applicable.

Service

The condition described in this TSB is considered normal and does not require repairs. Warranty claims for the replacement of components may be rejected.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.



Technical Service Bulletin

Additional Information

All parts and service references provided in this TSB (2031722) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

©2017 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.