



# Preliminary Information

## PIC6287 Radio Intermittently Starts At Home Screen Unwanted

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
All	All	2016 - 2017	All	All	All	All
Involved Region or Country		North America				
Additional Options (RPO)		IO5, IO6				
Condition		A Customer may comment that intermittently the radio does not retain the previous settings and will go to the Home/Icon screen when the vehicle is restarted.				
Cause		<p>Do not replace any parts for this concern or attempt to overwrite any programming.</p> <p>This concern is caused by a software anomaly in the Human Machine Interface Control module. Engineering is investigating the concern and this PI will be updated when further information becomes available.</p>				

### Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

### Version History

Version	1
Modified	

