

Preliminary Information

PIP5375D Rear Wheel Drive Manual Transmission Restriction

<u>Models</u>

Brand:	Model:	Model Years:	VIN:		Engino	Transmissions:
			from	to	Engine:	
Chevrolet	Camaro	2016 - 2017	AII	All	All	MM6, M13, MJK
Chevrolet	Corvette	2014 - 2017	AII	All	All	MEK, MEL, MEP
Chevrolet	SS	2015 - 2017	AII	All	All	MER
Chevrolet	Colorado 2wd	2015 - 2017	AII	All	All	N8D
GMC	Canyon 2wd	2015 - 2017	AII	All	All	N8D
Cadillac	ATS-V	2016 - 2017	AII	All	All	MG9
Cadillac	ATS	2013 - 2017	AII	All	All	M3L

Supersession Statement

This PI was superseded to update restricted part numbers. Please discard PIP5375C.

Condition / Concern

As part of our continuous quality improvement the rear wheel drive manual transmissions listed above have been placed on restriction. If diagnosis leads to unit replacement please contact the PQC (866-654-7654) after the questions below have been answered. These transmissions are fully serviceable internally and externally and may not require assembly replacement. The following part numbers have been restricted; 24255978, 24255981, 24272353, 24272355, 24272357, 24272359, 24272361, 24274133, 24274843, 24275050, 24275058, 24275826, 24275828, 24275835, 24275836, 24275837, 24276251, 24276267, 24276742, 24276742, 24276743, 24276744, 24277073, 24277075, 24277178, 24277361, 24277600, 24277601, 24277602, 24277634, 24277761, 24279168, 24279169, 24279170, 24279171, 24289411, 24280208, 24280209, 24280210, 24280212, 24282582, 24282584, 24282586, 24282702, 24283524, 24284051, 24284356, 24284357, 24284358.

Recommendations / Instructions

Caller's First & Last Name / Position: Technician's First & Last Name / Direct Phone: Parts Manager's First & Last Name: Parts Manager's Fax Number: Dealer's Shipping Address: Times In / Days Down: Q1: Is this a stock vehicle or customer vehicle? Q2: Was TAC contacted? (Y/N) TAC Case#: What was TAC's recommendation? Was DMA contacted? (Y/N)

- DMA Name/Email:
- Q3: What is the customer's concern?
- Q4: Is the vehicle modified with any non-production accessories? If yes, ask the dealer to perform a calibration verification per Service Bulletin <u>09-06-04-026</u>
- Q5: Is the vehicle for personal or commercial use?
 - If commercial, what type of use?
- Q6: Describe the failure of the transmission:
- Q7: Serial number (required):
 - Broadcast code (required):

Q8: List any DTCs:

Q9: Are there any leaks (Y/N)

- If no, continue to next question
- If yes,
- What type of leak?
- Location of the leak?

- If no, continue to next question
- If yes, complete the following
- What kind of noise?
- Location and frequency of the noise?
- When does is occur?
- How long does it last?

Q11: Any Lubrication Concerns (Y/N)

- If no, continue to next question
- If yes, complete the following
- Lubrication level?
- Any signs of oil contamination?

Q12: Performance

- Any performance concerns?
- Any vibration?

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

