



SuperSport S Heat Guard Installation

Models: M.Y. 2017-2018 SuperSport S Version
Service Bulletin SRV-TSB-17-008

Date: Thursday, September 7th, 2017
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network
From: Richard Kenton, Technical Director; Jonathan LaForte, Technical Manager

Situation

Ducati has decided to install an additional central heat guard (part no. 4601G411A) in order to prevent possible cosmetic damage to the rear shock absorber bottoming-stop cushion. Similar action has been taken on the STD (Sachs equipped) version (see CR140 and associated Service Campaign SRV-TSB-17-007).

Presently, we do not have evidence of cosmetic damage to the Ohlins rear shock absorber bottoming-stop cushion on the SuperSport S model; as such, the replacement of such part is not necessary.



If during heat guard installation evidence of cosmetic damage and deformation of the Ohlins rear shock absorber bottoming-stop cushion is present, please complete a YouTech request with pictures for approval to replace the part.

Customers

The central heat guard will need to be installed on all bikes in your stock (to be registered or already registered) and during pre-delivery operations, as always, before delivery to the final Customer. All bikes already delivered to final Customers must undergo this update as soon as they arrive in your workshop.

Involved Bikes

You can find the precise list of VIN numbers involved in CR141 on the DCS, in sections:

VEHICLE HISTORY		You can consult the single frame number.
CAMPAIGNS		You can consult all the VIN numbers that Ducati Motor Holding sent you.



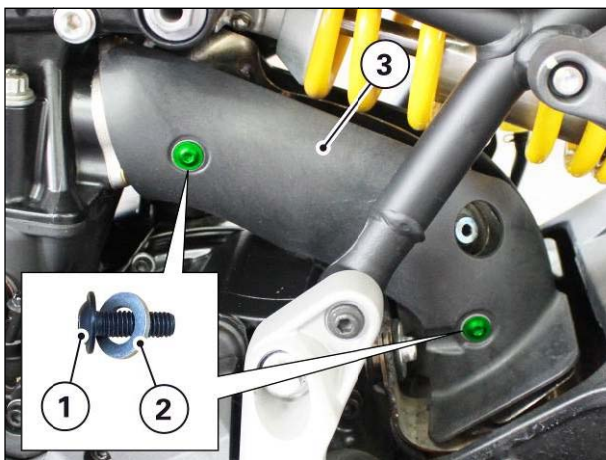
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Service Solution

- 1) Working on the LH side of the motorcycle, remove the **2 M6x18 screws (1)** with the relevant **washers (2)** and slide the **left heat guard cover (3)** out towards the front side of the vehicle.
- 2) Loosen the **clamp (4)** securing the RH and LH heat guards.



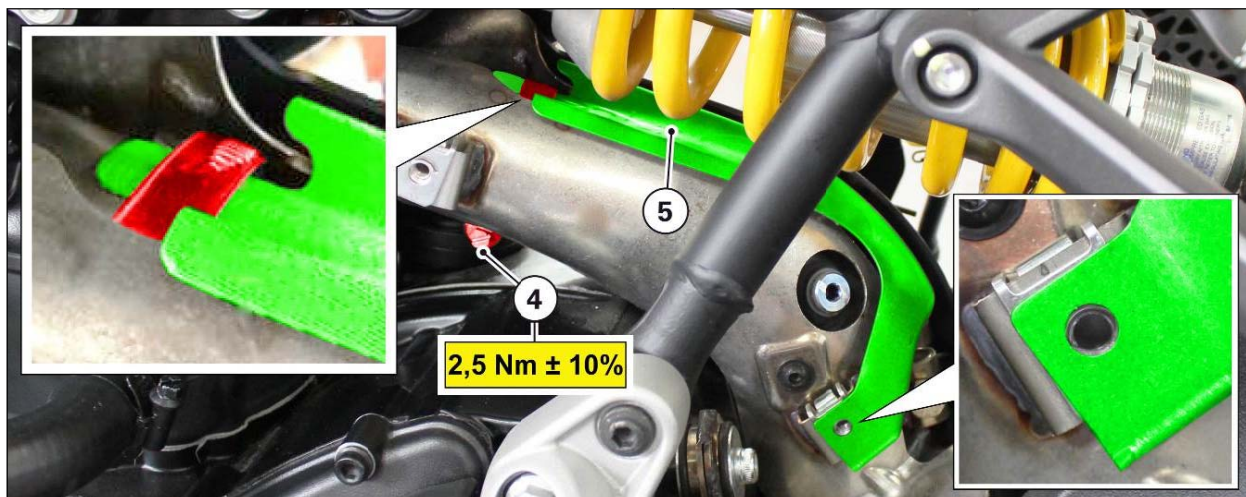
- 3) Install the **central heat guard (5) Part no.4601G411A** as shown in the figure by inserting the tab under the **clamp (4)** securing RH and LH heat guards.



NOTE

Check that the hole of the central heat guard (5) is aligned with the fixing hole of the left heat guard cover (3).

- 4) Tighten the **clamp (4)** to a torque of **2.5 Nm ± 10%**.



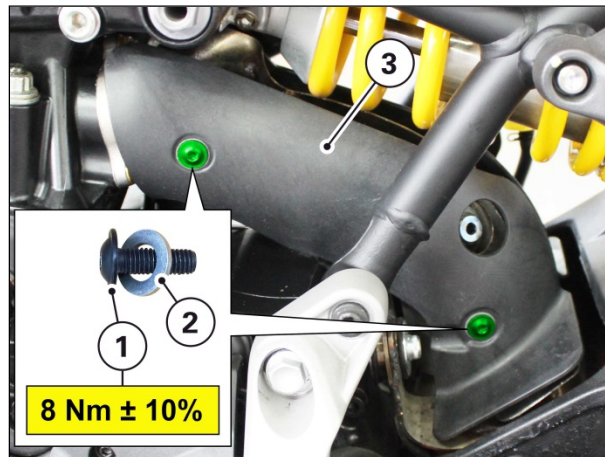


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- 5) Install the **left heat guard cover (3)** and tighten the **2 M6x18 screws (1)** with the relevant **washers (2)** to a torque of **8 Nm $\pm$ 10%**.



Warranty

Service update reimbursement will be issued through the standard warranty claim procedure via the **Recall Campaigns** or **Vehicle History** sections of DCS. The warranty claim is pre-filled and is identified as **CR141**.

Reimbursement is as follows:

18 minutes of labor time (3 labor units) that includes the time necessary for:

- receiving the bike;
- installing the central heat guard (part no.4601G411A);
- completion of the warranty claim.

Associated component required for service solution: **Part no. 4601G411A**

Warranty Claims that do not conform may be reviewed and possibly charged back to during periodic Warranty Audits. Please direct any questions or concerns to your service area manager.

Regards,

Ducati North America
Service Department