



Service Information System

Previous Screen

Welcome: lanets

◀ Product: NO EQUIPMENT SELECTED
Model: NO EQUIPMENT SELECTED
Configuration: NO EQUIPMENT SELECTED

Service Letter

PRODUCT SUPPORT PROGRAM FOR UPDATING THE CALIBRATION FILE FOR THE ENGINE ELECTRONIC CONTROL MODULE (ECM) AND AFTERTREATMENT CONTROL MODULE (ACM) ON CERTAIN CT660, CT680, AND CT681 ON HIGHWAY TRUCKS EQUIPPED WITH A CT13 ENGINE

Media Number -TEBE6408-00

Publication Date -2017/07/05

Date Updated -2017/07/05

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TEBE6408-00



SERVICE LETTER

05Jul2017

U-342

Before/After

PRODUCT SUPPORT PROGRAM FOR UPDATING THE
CALIBRATION FILE FOR THE ENGINE ELECTRONIC
CONTROL MODULE (ECM) AND AFTERTREATMENT CONTROL
MODULE (ACM) ON CERTAIN CT660, CT680, AND CT681
ON HIGHWAY **TRUCKS** EQUIPPED WITH A CT13 ENGINE

1000 7610 7620 7490

PS45530

NOTE:

Caterpillar's obligations under this Service Letter are subject to, and shall not apply in contravention of, the laws, rules, ^{lanets}
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regulations, directives, ordinances, orders, or statutes of the United States, or of any other applicable jurisdiction, without recourse or liability with respect to Caterpillar.

NOTE:

This Program must be administered either before or after failure. In either case the decision whether to apply the Program is made by the dealer. When reporting the repair, use "PS45530" as the Part Number and "7755" as the Group Number. If administered before failure, use "56" as the Warranty Claim Description Code and "T" as the SIMS Description code. If administered after failure, use "96" as the Warranty Claim Description Code, and "Z" as the SIMS Description Code.

NOTE:

The information supplied in this service letter may not be valid after the termination date of this program. Do not perform the work outlined in this Service Letter after the termination date without first contacting your Caterpillar product analyst.

TERMINATION DATE

31Jul2018

PROBLEM

There is a problem with certain **truck** models that were built with 2013 through 2015 model year CT13 heavy duty on board diagnostic (HDOBD) engines. These engines will require recalibration of the engine ECM and ACM. Certain On Board Diagnostic (OBD) issues will be corrected which will aid in engine malfunction identification and proper diagnosis.

AFFECTED PRODUCT

Model	Identification Number
CT660	TEJ00100-00290
	TEM00100-00112
	TEP00100-00177, 181-350, 352-1085, 1087-1565, 1567-1826, 1828-1889, 1891-1925, 1927-1966
	TEY00100-00183

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	TEZ00100-00102
	TJD00100-00104
CT680 L	TRX00100-00169
CT680 LG	TRZ00100
	TWT00100-00101, 104-111
CT681 SG	TWJ00100-00218

PARTS NEEDED

Qty	Part Number	Description
1	CALIBRATION_ACM	Aftertreatment ACM
1	CALIBRATION_ECM	Engine ECM
In order to allow equitable parts availability to all participating dealers, please limit your initial parts order to not exceed 20% of dealership population. This is an initial order recommendation only, and the ultimate responsibility for ordering the total number of parts needed to satisfy the program lies with the dealer.		

ACTION REQUIRED

Recalibrate the engine ECM and ACM to the latest calibration file.

Programing will be completed using Standard CAT CT660 NavKal Procedures.

SERVICE CLAIM ALLOWANCES

Product smu/age whichever comes first	Caterpillar		Dealer Suggested		Customer Suggested	
	Parts %		Parts %		Parts %	
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		Labor Hrs%		Labor Hrs%		Labor Hrs%
0-500000 miles, 0-60 mo	100.0%	100.0%	0.0%	0.0%	0.0%	0.0%
NOTE: This is a 0.5-hour job						

PARTS DISPOSITION

Handle the parts in accordance with your Warranty Bulletin on warranty parts handling.

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Tue Aug 1 11:01:52 CDT 2017

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