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| Sent on | 09 | 22 | 2017 | Expires on | 09 | 25 | 2017 |
| From | Brad Ortloff, Manager of Auto Campaigns and Recalls | | | | | | |
| Subject | UPDATE: PUD/WE 2015-16 TLX & 2016 MDX 9-Speed Transmission Warmer | | | | | | |

DATE: September 23, 2017

TO: All Acura Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE: Product Updates/Warranty Extensions 2015-16 TLX & 2016 MDX 9-Speed Transmission Warmer

Please be advised that VIN Inquiry is currently experiencing technical difficulties with these campaigns. We expect this to be resolved by tomorrow, September 23, 2017. The service bulletins have posted and are available on SIS. However, until VIN inquiry is operating, affected vehicles cannot be correctly identified. Please refrain from starting repairs until VIN inquiry is online. Thank you for your understanding and we apologize for any inconvenience this may cause.