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Sent on	09	22	2017	Expires on	12	20	2017
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Product Update/Warranty Extension 15-16 TLX & 16 MDX 9-Speed Transmission Warmer						

DATE: September 22, 2017

TO: All Acura Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Product Updates/Warranty Extensions 2015-16 TLX & 2016 MDX 9-Speed Transmission Warmer

Today, September 22, 2017, Acura is announcing four product updates and two warranty extensions on certain model year 2015-16 TLX and 2016 MDX vehicles to address vehicles with a possible leaking transmission warmer. Some of these vehicles may be in your new or used inventory and should be repaired prior to sale.

Basic Issue

Some 9-speed transmission warmers were improperly manufactured and may allow the engine coolant and ATF to mix. If the fluids mix, the engine and transmission may be permanently damaged and require replacement. Some vehicles may have already received a transmission replacement for this condition. In rare cases, these vehicles may have also overheated but since the issue was under investigation, and a standard repair procedure hadn't been developed, further action is needed for these vehicles to be completely repaired.

On certain vehicles Acura is extending the warranty on the 9-speed transmission warmers to 10 years from the original date of purchase with unlimited mileage. This warranty covers vehicles where the engine coolant and ATF mix because of an internal leak in the 9-speed transmission warmer.

The Repair

There are multiple diagnostic and repair procedures described within the six bulletins. Four are Product Update bulletins and the remaining two are warranty extension. The Warranty Extension bulletins should be followed **only** if a vehicle covered under the extension exhibits a symptom as described in the bulletin background area. Refer to the VIN Status Inquiry to guide your diagnosis and repair procedures, and follow the information in the respective service bulletins.

Service Bulletins

The following service bulletins have been posted to the Service Information System today in support of these campaigns:

- 17-011 – Product Update: *TLX 9-Speed Transmission Warmer*
- 17-009 – Product Update: *MDX 9-Speed Transmission Warmer*
- 17-012 – Product Update: *TLX 9-Speed Transmission Warmer (Transmission Previously Replaced for Transmission Warmer Leaking)*

- 17-010 – Product Update: *MDX 9-Speed Transmission Warmer (Transmission Previously Replaced for Transmission Warmer Leaking)*
- 17-027 – Warranty Extension: *TLX Transmission Chirps During 3-4 Shift, Poor Shift Quality, or Engine Overheats Because of Defective ATF Warmer.*
- 17-026 – Warranty Extension: *MDX Transmission Chirps During 3-4 Shift, Poor Shift Quality, or Engine Overheats Because of Defective ATF Warmer.*

They include parts, materials, tools, warranty and repair procedure information related to these product updates and warranty extension bulletins.

Parts & Materials Information

Parts and materials to conduct repairs are available via normal ordering.

Tools Information

Tools with an accompanying letter that support these vehicle bulletins and repairs have already been dispatched to your dealership. Tools include:

Tool Name	Part Number	Qty
Coolant Flush Kit Pump and Filter Set	VSB02C000045	1
9 A/T Pressure Test Kit	VSB02C000046	1
9 A/T Bucket and Hose Set	VSB02C000047	1
9 A/T Adapter and Hardware Set	VSB02C000048	1

- If you need additional tools, contact the Acura Tool and Equipment Program at 888-424-6857.
- Individual items in the kit and sets are not available separately. You must order the complete kit or set.

As always, please make sure to check iN VIN Inquiry to determine if a particular vehicle is eligible for these or any other campaigns.

- Click [here](#) for a copy of 17-009.
- Click [here](#) for a copy of 17-010.
- Click [here](#) for a copy of 17-011.
- Click [here](#) for a copy of 17-012.
- Click [here](#) for a copy of 17-026.
- Click [here](#) for a copy of 17-027.