

K455NAS1

## TECHNICAL BULLETIN

17 MAR 2017



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

### INFORMATION

#### SECTION:

415-00

#### SUBJECT/CONCERN:

Service Action: USB 2.0 Cable Incorrect Specification

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**AFFECTED VEHICLE RANGE:**

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
F-PACE (X761)	2017	046166-075904	Solihull	Vehicles With: InControl Touch Pro
XE (X760)	2017	921222-962738	Solihull	Vehicles With: InControl Touch Pro
XF (X260)	2016-2017	Y00124-Y39363	Castle Bromwich	Vehicles With: InControl Touch Pro

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**MARKETS:**

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**CONDITION SUMMARY:****SITUATION:**

An issue has been identified on certain vehicles within the listed Affected Vehicle Range which may have a cable assembly for the USB network between the USB hub and the digital disc player that does not match the specification required for robust USB 2.0 communication.

**ACTION:**

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

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#### PARTS:



#### NOTE:

**Order only the expected percentage demand of parts identified.**

DESCRIPTION	PART NO. /SUNDRY CODE	QTY. /VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
USB Link Lead	T2H26998	1	100

#### SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required special tools.

#### WARRANTY:



#### NOTE:

**Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 March 2019** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS /SUNDRY CODE	QTY. /VALUE
K455	B	Install new USB 2.0 link lead between digital disc player and USB hub	86.51.38	0.30	T2H26998	1
K455	C	Install new USB 2.0 link lead between digital disc player and USB hub Drive in/drive out	86.51.38 10.10.10	0.30 0.20	T2H26998 -	1 -

Normal Warranty policies and procedures apply.

#### SERVICE INSTRUCTION:

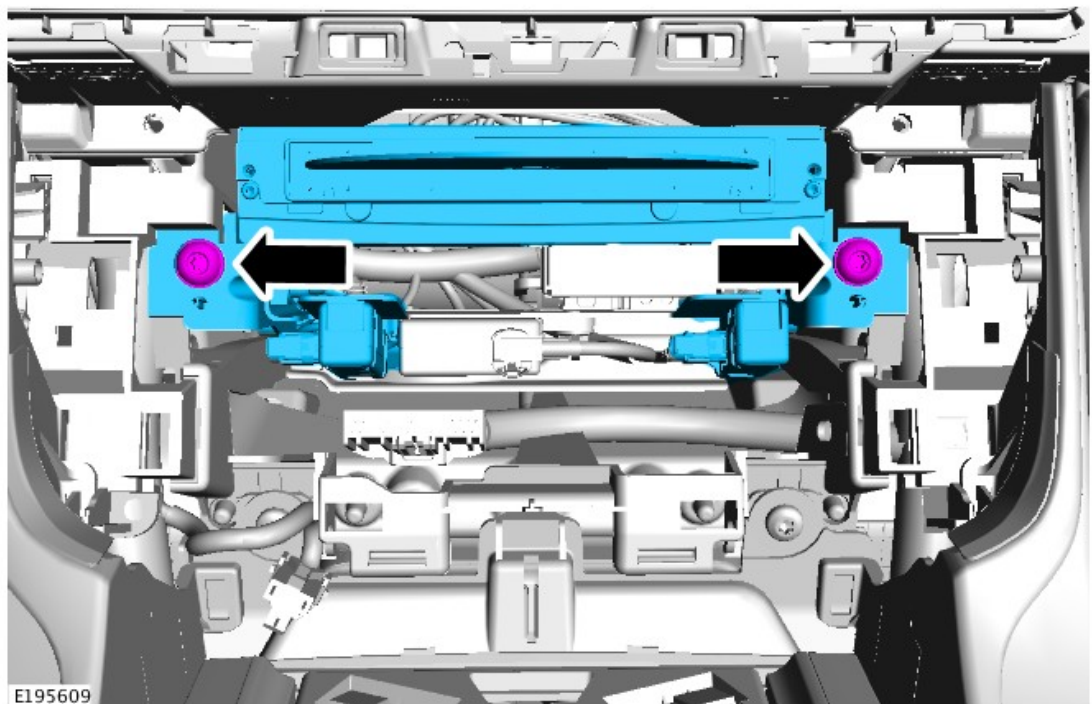
- 1 Disconnect the battery negative cable (see TOPIx Workshop Manual section 414-01: Battery, Mounting and Cables - General Procedures).

- 2  NOTE:

**Integrated Control Panel (ICP) may also be referred to as Audio and Climate Control Assembly.**

Remove the Integrated Control Panel (ICP) (see TOPIx Workshop Manual section 415-01: Information and Entertainment System - Audio and Climate Control Assembly).

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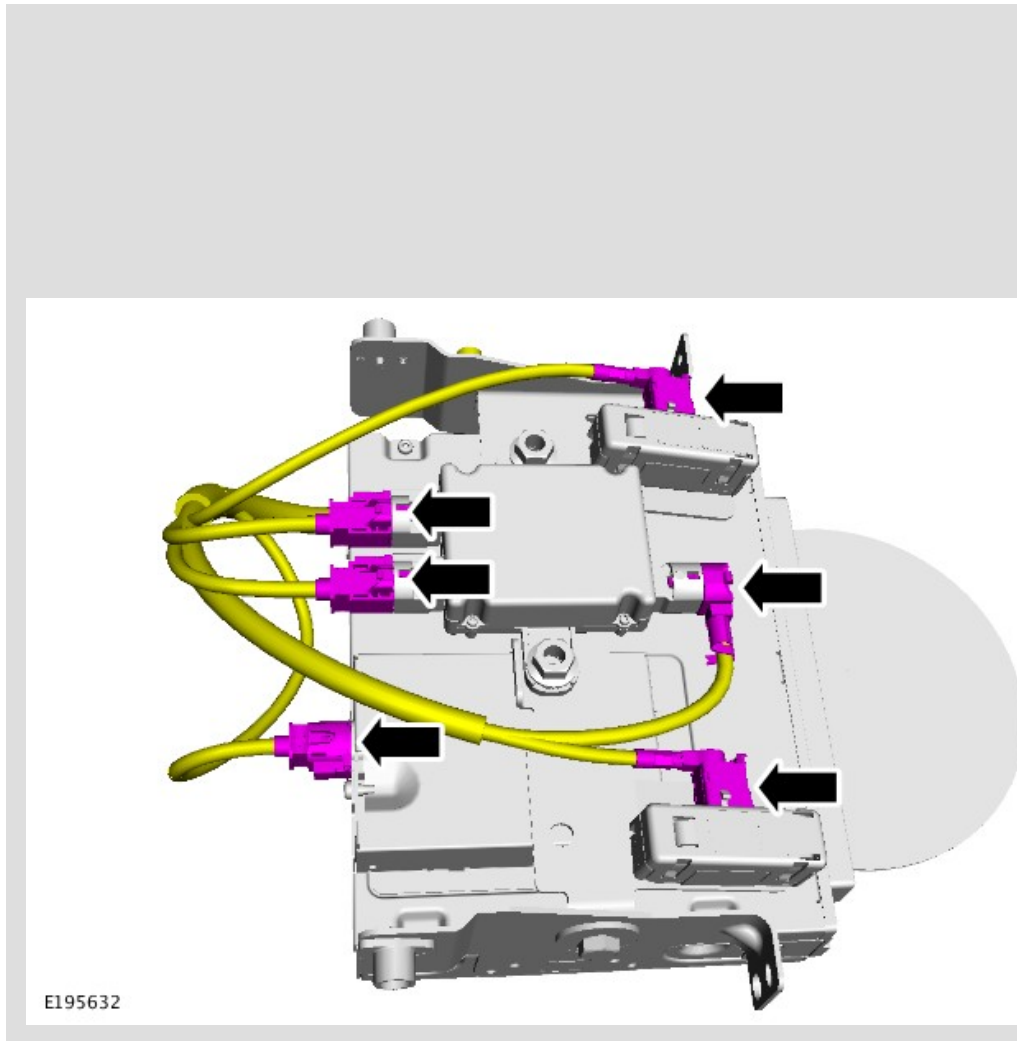


Remove the digital disc player and withdraw the unit to view the wiring harness connections.

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**⚠ CAUTION:**

**Note the relative positions of the USB 2.0 hub connections before removal.**

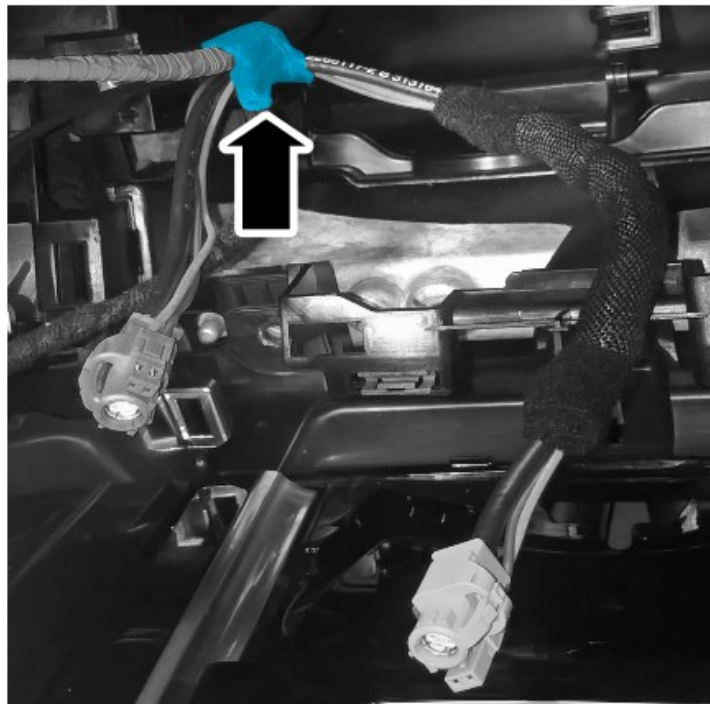


Disconnect the electrical connectors from the digital disc player, USB 2.0 hub, and Wi-Fi/Bluetooth™ antennas.

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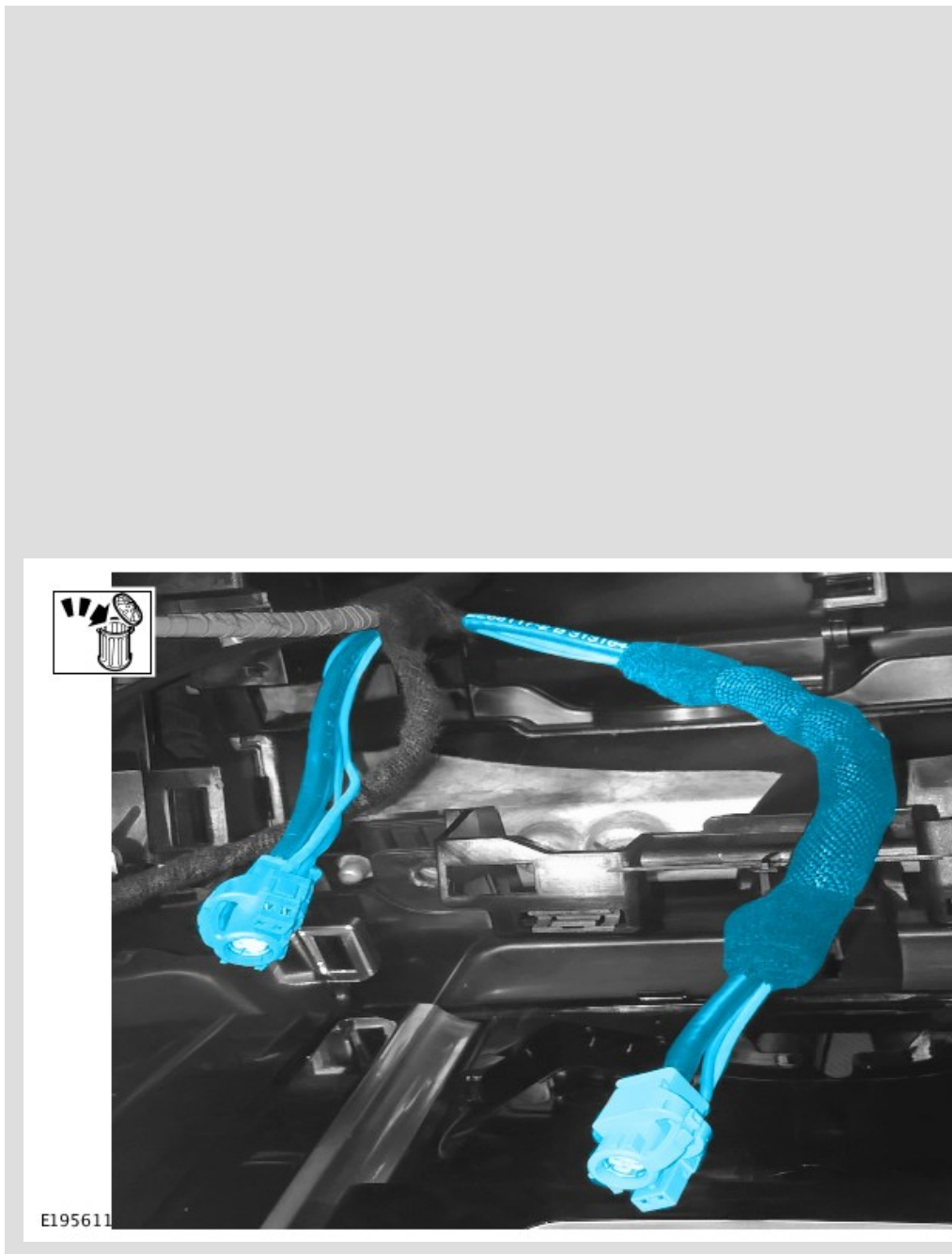
⚠ CAUTION:

**Make sure no damage is caused to the wiring harness when removing the spot tape.**



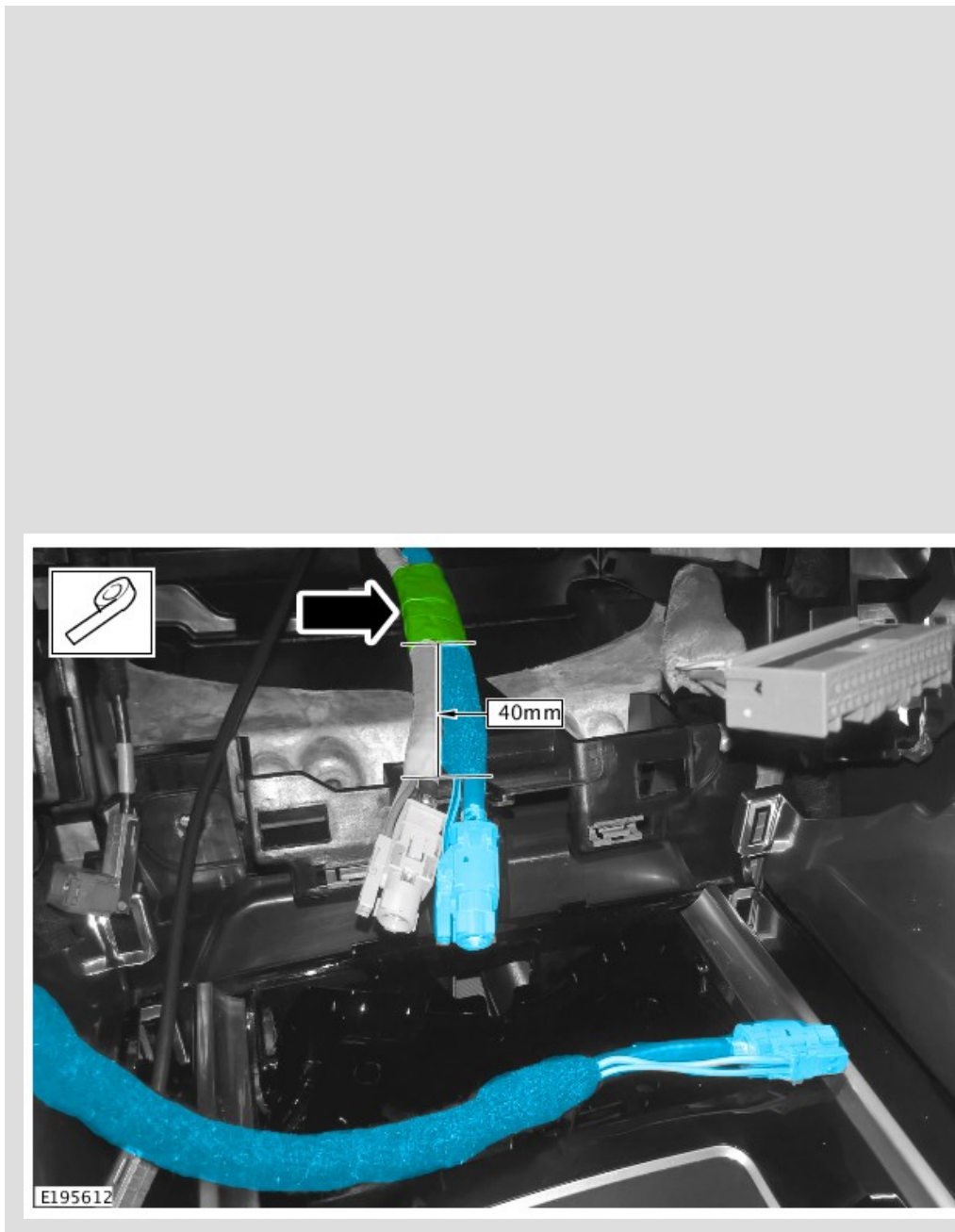
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Remove the spot tape attaching the link lead to the Instrument Panel (IP) harness.



Remove and discard the original link lead.

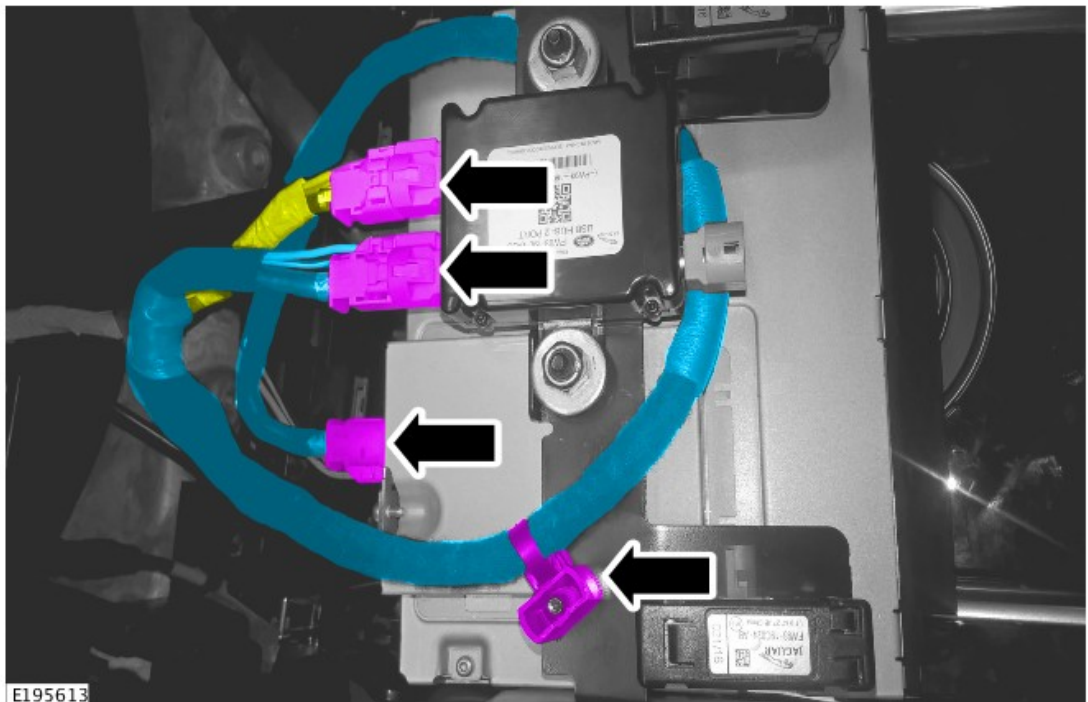




Tape the new link lead yellow connector alongside the pink connector on the Instrument Panel (IP) harness.

Apply tape 40mm rearward of the back of the connector plug.

Make sure that both connector plugs are taped in the correct orientation to allow connection to the USB 2.0 hub when installed.



Connect the pink and yellow link lead harness connectors (taped together in Step 7) into the USB 2.0 hub.

Route the new link lead as shown and fit the stud clip to the stud on the bracket.

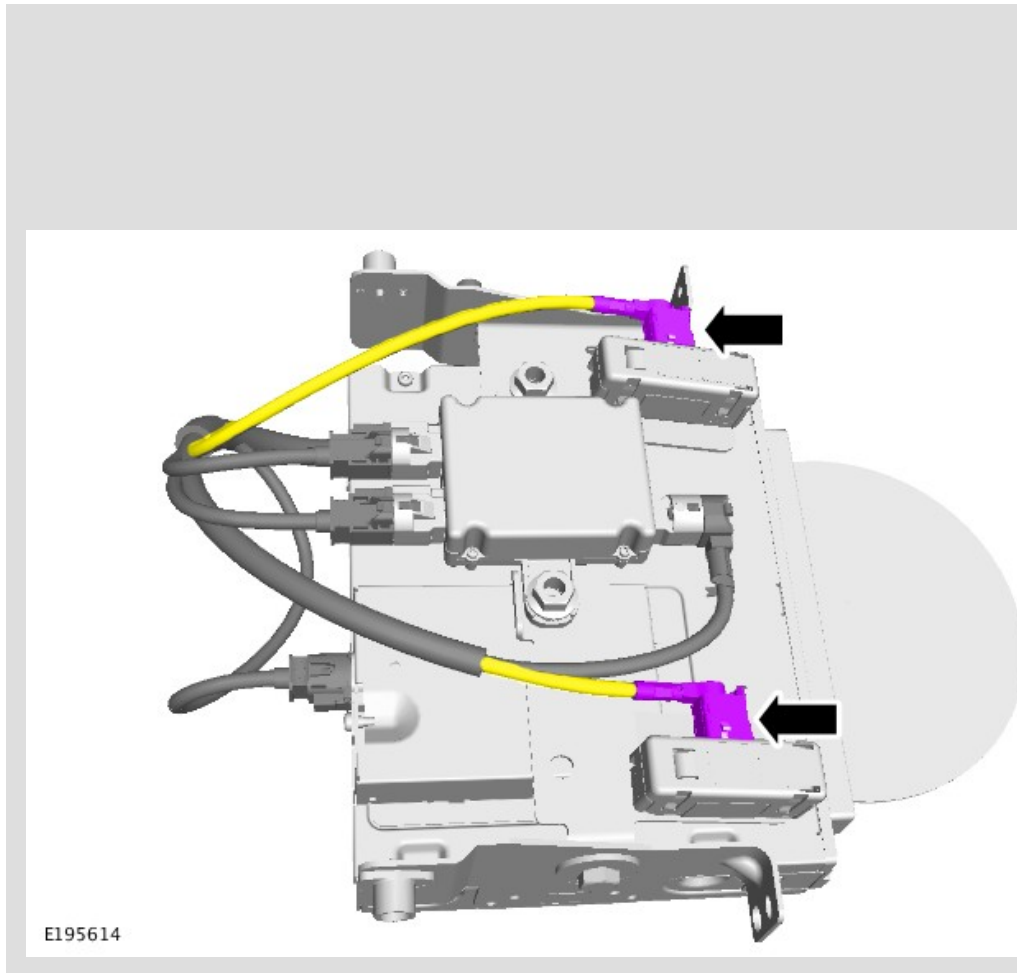
Loop the remaining pink connector between the USB 2.0 hub and the digital disc player and connect as shown.

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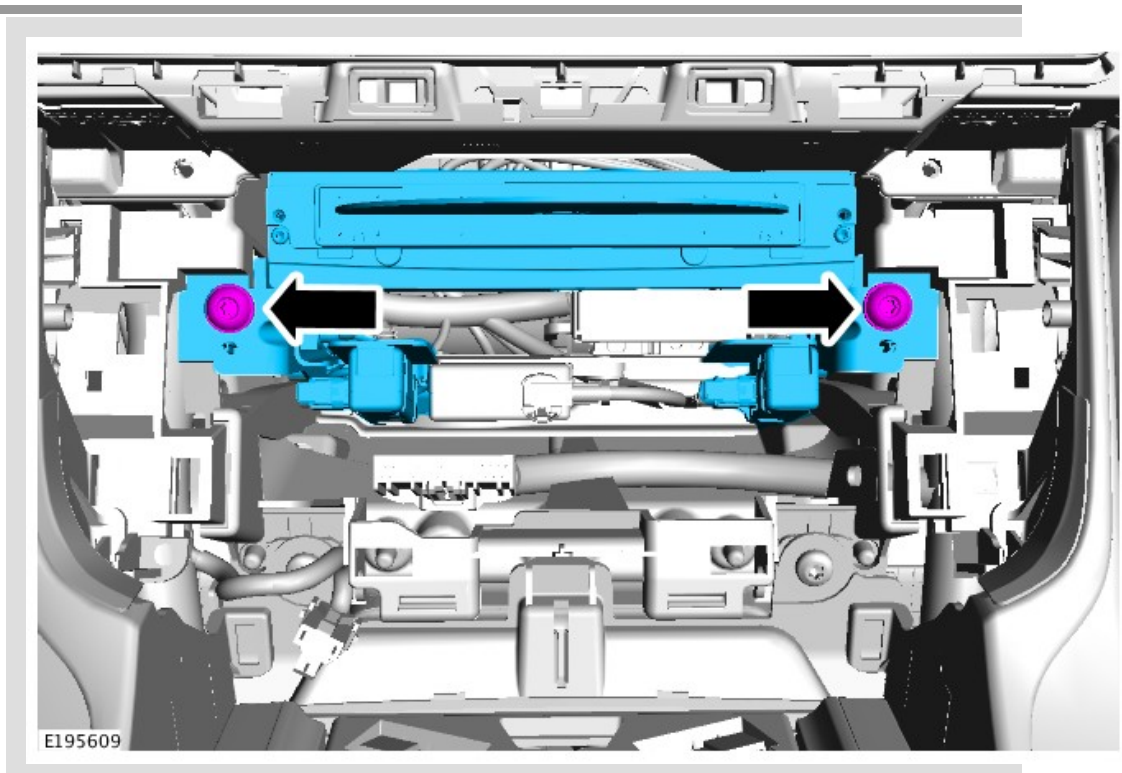
**NOTE:**

**Make sure the leads are connected as removed in Step 4.**



Connect the two remaining leads to the Wi-Fi/Bluetooth™ antennas.

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Install the digital disc player.

11 Install the Integrated Control Panel (ICP) (see TOPIx Workshop Manual section 415-01: Information and Entertainment System - Audio and Climate Control Assembly).

12 Install the battery negative cable (see TOPIx Workshop Manual section 414-01: Battery, Mounting and Cables - General Procedures).

13 Before releasing the vehicle, confirm K437 has been completed by checking DDW.

To be performed as a separate claim.