K452NAS1 TECHNICAL BULLETIN



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

211-03

SUBJECT/CONCERN:

Service Action: Track Rod End Adjusting Locking Nut

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	
F-PACE (X761)	2017	488002-492903	Solihull	
F-PACE (X761)	2017	045068-099996	Solihull	
F-PACE (X761)	2018	099558-099607	Solihull	
XE (X760)	2017	921222-975171	Solihull	

MARKETS:

NAS

CONDITION SUMMARY:

SITUATION:

An issue has been identified on certain vehicles within the listed Affected Vehicle Range which have had an incorrect torque applied to the front left and right tie-rod adjustment lock nut.

ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

No parts required.



NOTE:

Mandatory special tool JLR-211-347 is being direct shipped to all retailers.

Refer to Workshop Manual/Service Instruction for required special tools.

WARRANTY:



NOTE:

Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **28 February 2019** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS /SUNDRY CODE	QTY. /VALUE
K452	В	Re-torque track rod adjustment locking nut	05.10.10	0.10	-	-
K452	С	Re-torque track rod adjustment locking nut Drive in/drive out	05.10.10 10.10.10	0.10 0.20	-	-
K452	D	Re-torque track rod adjustment locking nut Disengage and reengage transit mode	05.10.10 86.93.93	0.10 0.10	-	-
K452	E	Re-torque track rod adjustment locking nut Disengage and reengage transit mode Drive in/drive out	05.10.10 86.93.93 10.10.10	0.10 0.10 0.20		

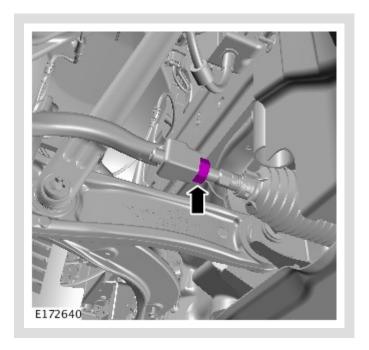
Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

Raise and support the vehicle on a ramp (see TOPIx Workshop Manual section 100-02: Jacking and Lifting).



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Tighten the front left tie-rod adjustment lock nut using tool JLR-211-347.

Torque: 100 Nm.



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Tighten the front right tie-rod adjustment lock nut using tool JLR-211-347.

Torque: 100 Nm.

- Lower the vehicle.
- Release the vehicle.

