



## SERVICE ACTION K455: USB 2.0 CABLE INCORRECT SPECIFICATION

## SERVICE BULLETIN

17-MAR-17

NO.: 6-349NAS

SEC.: GENERAL  
INFORMATION

MKT.: CAN / USA

### DESCRIPTION OF ISSUE

An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range which may have a cable assembly for the USB network between the USB hub and the digital disc player that does not match the specification required for robust USB 2.0 communication.

### AFFECTED VEHICLE RANGE

F-PACE (X761; with InControl® Touch Pro™)  
Model Year: ..... 2017  
VIN: ..... 046166-075904

XE (X760; with InControl® Touch Pro™)  
Model Year: ..... 2017  
VIN: ..... 921222-962738

XF (X260; with InControl® Touch Pro™)  
Model Year: ..... 2016-2017  
VIN: ..... Y00124-Y39363

Visit the Jaguar Business Network (JBN) website for a list of affected unsold vehicles (as of 17 March 2016).

### ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K455NAS, *Service Action: USB 2.0 Cable Incorrect Specification*, for detailed repair instructions.

### PARTS

**NOTE: order only the expected percentage demand of parts identified.**

DESCRIPTION	PART NO. / SUNDRY CODE	QTY. / VALUE*	EXPECTED % OF VEHICLES REQUIRING PART
USB link lead	T2H26998	1	100

### TOOLS

Refer to the Technical Bulletin referenced above for any required special tools.

## WARRANTY

**NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 March 2019** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE
K455	B	Install new USB 2.0 link lead between digital disc player and USB hub	86.51.38	0.30	T2H26998	1
K455	C	Install new USB 2.0 link lead between digital disc player and USB hub Drive in/drive out	86.51.38 10.10.10	0.30 0.20	T2H26998 -	1 -

*Normal Warranty policies and procedures apply.*