



SERVICE ACTION K452: TRACK ROD END ADJUSTING LOCKING NUT

SERVICE BULLETIN

08-MAR-17

NO.: 6-348NAS

SEC.: GENERAL
INFORMATION

MKT.: CAN / USA

DESCRIPTION OF ISSUE

An issue has been identified on a limited number of vehicles within the listed Affected Vehicle Range which have had an incorrect torque applied to the front left and right tie-rod adjustment lock nut.

AFFECTED VEHICLE RANGE

F-PACE (X761)

Model Year: 2017

VIN: 045068-099996

F-PACE (X761)

Model Year: 2017

VIN: 488002-492903

F-PACE (X761)

Model Year: 2018

VIN: 099558-099607

XE (X760)

Model Year: 2017

VIN: 921222-975171

Visit the Jaguar Business Network (JBN) website for a list of affected unsold vehicles (as of 08 March 2016).

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K452NAS, *Service Action: Track Rod End Adjusting Locking Nut*, for detailed repair instructions.

PARTS

No parts required.

TOOLS

NOTE: mandatory special tool JLR-211-347 is being direct shipped to all retailers.

Refer to the Technical Bulletin referenced above for required special tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information listed have been included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **28 February 2019** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO. / SUNDRY CODE	QTY. / VALUE
K452	B	Re-torque track rod adjustment locking nut	05.10.10	0.10	-	-
K452	C	Re-torque track rod adjustment locking nut Drive in/drive out	05.10.10 10.10.10	0.10 0.20	- -	- -
K452	D	Re-torque track rod adjustment locking nut Disengage and reengage transit mode	05.10.10 86.93.93	0.10 0.10	- -	- -
K452	E	Re-torque track rod adjustment locking nut Disengage and reengage transit mode Drive in/drive out	05.10.10 86.93.93 10.10.10	0.10 0.10 0.20	- - -	- - -

Normal Warranty policies and procedures apply.