



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 509-3417

August 15, 2017

«Name»
«Address»
«City» «StateProv» «ZIP»
«Country1»

This notice applies to the following vehicle:

VIN: «Chassis_VIN_»
American Coach / American Eagle
(Ref. REV Unit ID # «REV_Unit_ID_»)

Subject: Forwarded notice enclosed regarding Daimler Trucks North America field campaign «F2»

Dear Valued American Coach Customer:

Enclosed is a notification letter regarding Daimler Trucks North America (DTNA) field campaign «F2», "Medallion Opti-View Instrument Panel Software Update".

Our records indicate that you are the current owner of the vehicle to which the notice applies.

According to DTNA, "On certain vehicles, the instrument panel display may experience a non-driver initiated start or "boot" sequence whereby the instrument display flashes and activates the audible warning chimes."

Please follow the instructions in the notification letter to make arrangements to have the repairs performed by an authorized Daimler Trucks North America dealer.

If you have questions regarding this campaign, please contact DTNA's Warranty Campaigns Department at (800) 547-0712 (7am - 4 pm. P.T. Monday-Friday) or the Customer Assistance Center at (800) 385-4357 after normal business hours, or via email at: DTNA.Warranty.Campaigns@Daimler.com.

We appreciate your assistance with this matter.

Sincerely,

REV RECREATION GROUP, INC.

July 2017
SF541AB

**Subject: Medallion Opti-View Instrument
Panel Software Update**

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, is initiating Field Service Campaign SF541AB to modify specific Freightliner Custom Chassis X-line motorhome chassis equipped with a Medallion Opti-View instrument panel, manufactured March 4, 2015, through March 6, 2017.

On certain vehicles, the instrument panel display may experience a non-driver initiated start or "boot" sequence whereby the instrument display flashes and activates the audible warning chimes.

New instrument panel software will be installed to correct the issue.

Please contact an authorized Daimler Trucks North America dealer to arrange to have the campaign performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at www.Daimler-TrucksNorthAmerica.com / Contact Us / Find a Dealer. The campaign will take approximately one hour and will be performed at no charge to you.

This Field Service Campaign will **terminate on July 31, 2018**. Please make sure the campaign is completed prior to this date. Work completed after this date will be done at the customer's expense.

As stated in the terms of your express limited warranty, Daimler Trucks North America LLC will not pay for any damage caused by failure to properly maintain your vehicle. Daimler Trucks North America LLC considers the work necessary under this campaign to be proper maintenance and will, therefore, not pay for any damage to your vehicle caused by your failure to have the repairs that are the subject of this campaign performed in a reasonable time.

Contact the Warranty Campaigns Department at (800) 547-0712, from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357, after normal business hours, if you have any questions or need additional information.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure