



WHEN YOU KNOW THE DIFFERENCE

# NEWMAR CORPORATION

NEWMARCORP.COM

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle VIN. # \_\_\_\_\_

# Second Notice

Date: July 29, 2016

Motor Vehicle Recall Notification - Recall Campaign No. 16V 512

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

*Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motorhomes.*

On Certain motorhomes manufactured by Newmar Corporation, the front fascia wood trim has the potential to separate from the slide out. If the fascia trim separates from the slide out it could possibly make contact with the occupants causing loss of control of the vehicle resulting in a crash or injury/damage. Correction: Newmar will secure the fascia trim to the slide out.

**The motorhomes require immediate service. Continued use poses a potential safety hazard.**

### **The Safety Risk**

If the fascia trim separates from the slide out it could possibly make contact with the driver or passenger causing loss of control of the vehicle resulting in a crash or injury/damage.

### **WHAT WE WILL DO**

Newmar Corporation will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. This remedy consists of replacing how the fascia trim is secured to the slide out.

### **WHAT YOU NEED TO DO**

As this defect does affect motor vehicle safety, it is recommended that you contact the Newmar service department immediately at **1-800-731-8300**. An associate will assist you in making an appointment to have this repair done by authorized Newmar Service Facility.

**Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.**

*If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information contact Newmar Corporation at:*

**Service Department**  
Newmar Corporation  
355 N Delaware St  
Nappanee, IN 46550-0030

Newmar dealers or Authorized Chassis Service Facility, are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your dealer or Authorized Chassis Service Facility on the scheduled date and this condition is not remedied on that date or within five days; please contact the Newmar Corporation Customer Service Department at 1-800-731-8300. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your Newmar product is important to us and we regret any inconvenience to you.

Sincerely,

Newmar Corporation