



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

IMPORTANT SAFETY RECALL

This notice applies to your vehicle VIN. # _____

Second Notice

Date: July 26, 2016

Motor Vehicle Recall Notification - Recall Campaign No. 16V 481

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes built on Freightliner chassis.

On certain motor homes manufactured by Newmar Corporation, the windshield wiper system is not operating as designed and has the potential to produce four separate issues. 1) The wiper arm may not park in the same location every time. 2) In high torque conditions such as a dry windshield, the wiper motor can stall. 3) When the wipers are turned on for any reason other than wash, the headlights would turn off when the wipers were turned off. 4) There are conditions where the wiper controls would put the motor in high with the first press of the Hi/Lo button where it should always go to low after a key cycle. If the wiper system is not performing correctly it could potentially increase the loss of control of the vehicle resulting in a crash. Correction: Dealers will update the wiper software.

These motor homes require immediate service. Continued use poses a potential safety hazard.

The Safety Risk

If the wiper system is not performing as designed it could potentially increase the risk of a crash causing injury and/or damage to property.

WHAT WE WILL DO

Freightliner Custom Chassis Corporation will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. This remedy consists of updating the wiper software.

WHAT YOU NEED TO DO

As this defect does affect motor vehicle safety, it is recommended that you contact the Newmar service department immediately at **1-800-731-8300**. An associate will assist you in making an appointment to have this repair done by authorized Newmar or Authorized Chassis Service Facility.

Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.

If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information contact Newmar Corporation at:

Service Department
Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030

Newmar dealers or Authorized Chassis Service Facility, are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your dealer or Authorized Chassis Service Facility on the scheduled date and this condition is not remedied on that date or within five days; please contact the Newmar Corporation Customer Service Department at 1-800-731-8300. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your Newmar product is important to us and we regret any inconvenience to you.

Sincerely,

Newmar Corporation