



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

IMPORTANT SAFETY RECALL

This notice applies to your vehicle VIN. # _____

Second Notice

Date: November 30, 2015

Motor Vehicle Recall Notification - Recall Campaign No. 15V 727

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes built on Spartan chassis. This is in response to notification from Spartan Motors, Inc.

On certain motorhomes, equipped with IFS2000 model front suspension, the shaft of the ball joint on the steering relay rod may contact the ABS valve, if the valve is an incorrect orientation and the steering relay rod is in the full forward position during full right or left turns. If enough contact with the ABS modulator valve is made, the valve may fracture which could result in air not being applied to the affected wheel. This could occur without warning. A fractured ABS modulator valve could allow air to not be applied to the affected side during a braking event. This may reduce stopping distance of the vehicle or cause the vehicle to pull to one side which could result in a vehicle crash. Correction: An Authorized Service facility will inspect the modulator valve and if needed add a spacer behind the ABS modulator valve.

These motor homes require immediate service. Continued use poses a potential safety hazard.

The Safety Risk

If enough contact with the ABS modulator valve is made, the valve may fracture which could result in air not being applied to the affected wheel. This could occur without warning. A fractured ABS modulator valve could allow air to not be applied to the affected side during a braking event. This may reduce stopping distance of the vehicle or cause the vehicle to pull to one side which could result in a vehicle crash.

WHAT WE WILL DO

Spartan Motors, Inc. will provide owners of all affected motor homes a remedy for the potential defect at no charge for parts or labor. The Authorized Service facility will inspect the modulator valve and if needed add a spacer behind the ABS modulator valve.

WHAT YOU NEED TO DO

As this defect does affect motor vehicle safety, it is recommended that you call Spartan Chassis at 1-800-543-4277 opt. 0 to locate a Qualified Service Center near you. If you need further assistance contact the

Newmar service department immediately at **1-800-731-8300**. An associate will assist you in making an appointment to have this repair completed.

Federal regulations require that any vehicle lessor receiving this recall notification must forward a copy of this notice to the lessee within ten days.

If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information contact Newmar Corporation at:

Service Department
Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030

Authorized Chassis Service Facility, are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to your Authorized Chassis Service Facility on the scheduled date and this condition is not remedied on that date or within five days; please contact the Newmar Corporation Customer Service Department at 1-800-731-8300. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Your safety and satisfaction with your Newmar product is important to us and we regret any inconvenience to you.

Sincerely,

Newmar Corporation