

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

TECHNICAL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	TSB #
7/20/2017	2016 - 2018	485

MODEL

Bay Star Sport	☐	Ventana	☒	Essex	☒
Bay Star	☐	Dutch Star	☒	King Aire	☐
Canyon Star	☐	Mountain Aire	☒	New Aire	☒
Ventana LE	☒	London Aire	☒	Other	☐

DESCRIPTION

Freightliner Custom Chassis Corporation, has initiated Field Service Campaign SF536A to modify specific Freightliner Custom Chassis X-line motorhome and shuttle bus chassis equipped with multiplex wiper controls, manufactured March 21, 2016, through January 2, 2017. In response, Newmar Corporation published TSB 485 to inform our dealers and customers.

Issue: On some vehicles, the windshield wiper intermittent delay function is incorrectly set to a fixed delay.

Correction: Software needs to be updated to correct the intermittent delay function to a variable delay.

Affected Units: Refer to the attached population list for specific unit numbers.

RECOMMENDED ACTION

Contact the Daimler Trucks North America Warranty Campaigns Department at (800)547-0712 between the hours of 7:00 a.m. to 4:00 p.m. (PT), Monday through Friday, the Customer Assistance Center at (800)385-4357 after normal business hours, or email DTNA.Warranty.Campaigns@Daimler.com if you have any questions or need additional information.

This Field Service Campaign will terminate on **June 30, 2018**. Please make sure the campaign is completed by this date. Work completed after this date will be completed at the customer's expense.

Newmar will not be authorizing this repair. DTNA will authorize and schedule this repair. If you need help contacting DTNA, call Newmar at (866)290-5371 for assistance.

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.