

NEWMAR CORPORATION

WARRANTY DEPARTMENT

RECALL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	RSB #
7/20/2017	2012 - 2015	482

MODEL

Bay Star Sport	<input type="checkbox"/>	Ventana	<input type="checkbox"/>	Essex	<input checked="" type="checkbox"/>
Bay Star	<input type="checkbox"/>	Dutch Star	<input type="checkbox"/>	King Aire	<input checked="" type="checkbox"/>
Canyon Star	<input type="checkbox"/>	Mountain Aire	<input type="checkbox"/>	New Aire	<input type="checkbox"/>
Ventana LE	<input type="checkbox"/>	London Aire	<input type="checkbox"/>	Other	<input type="checkbox"/>

DESCRIPTION

Spartan Motors has decided that a defect relating to motor vehicle safety exists in specific motorhomes built on Spartan chassis. In response, Newmar is issuing recall NHTSA# 17v 378 and TC#2017-304.

Issue: On certain motorhomes, the retaining ring on the starter shaft may break without warning, allowing the shaft to extend beyond the starter motor. The motor may continue to be energized and overheat, or eventually be subjected to an over-current condition. Overheating or an over-current condition may increase the risk of a fire.

Correction: The starter will be replaced free of charge.

RECOMMENDED ACTION

Repair Procedure: Contact Spartan Motors, Inc. to schedule the corrective procedure at an authorized Spartan Service Facility. Spartan will provide the work instructions. Contact Spartan's Customer and Product Support Department at (855)589-9836 to obtain the work authorization number and necessary recall parts.

Flat Rate Code: 17V 378

Labor Time: 6.0 hrs. (as determined by Spartan)

Note: Newmar will not authorize this repair. Spartan Motors will authorize and schedule this repair. If you need help contacting Spartan Motors, call your Newmar Service Account Manager for assistance.

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.